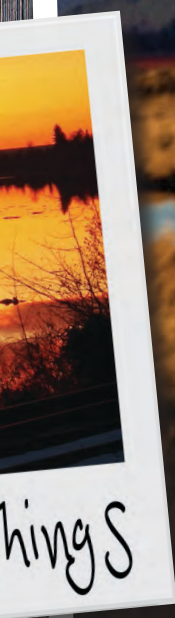
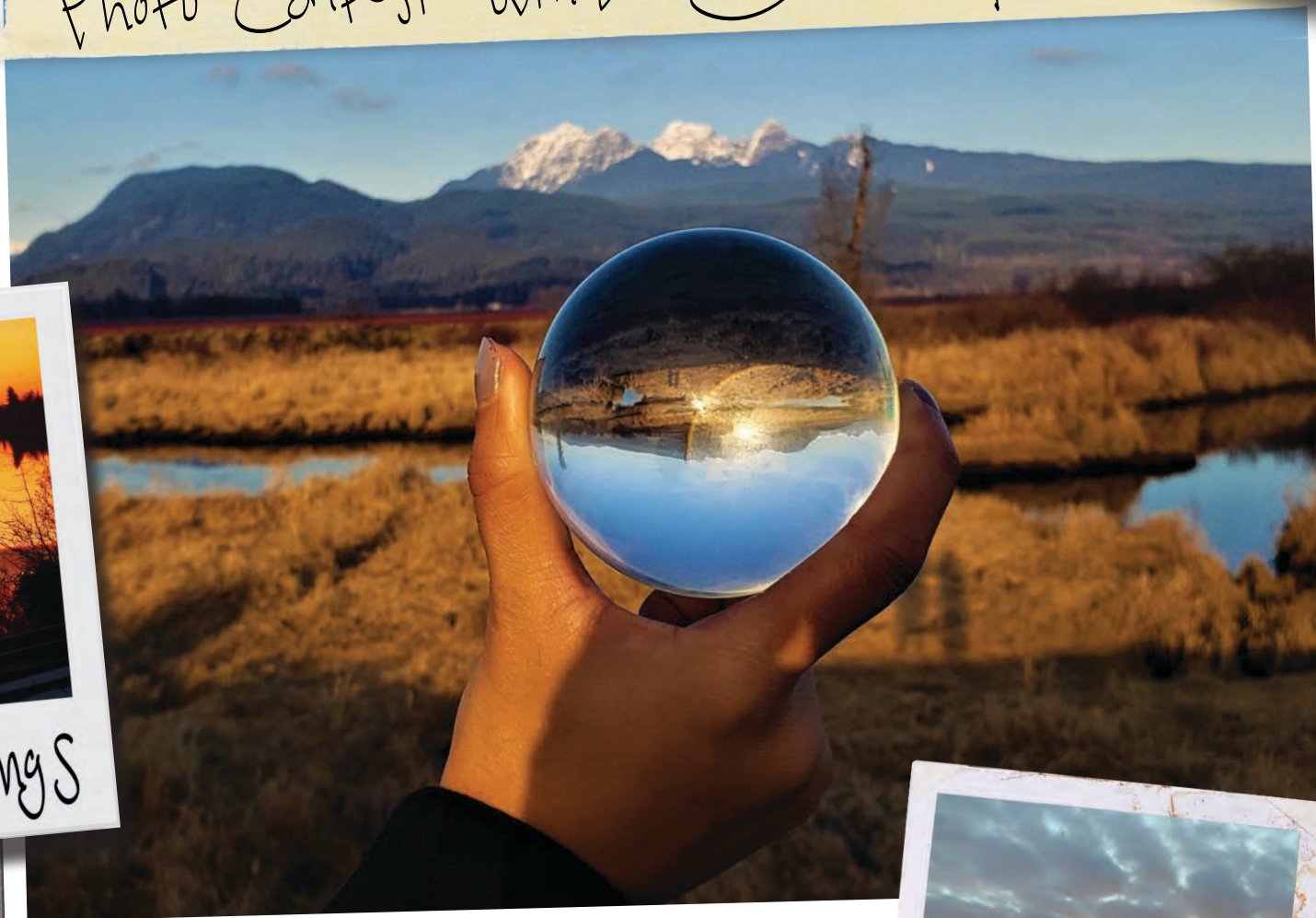


City of

MAPLE RIDGE

British Columbia, Canada

Photo Contest winner @ Vancity Junior



things



@_wickedking_



@in.natures.eyes



@kcakerman

2018 Citizens Report
As of December 31, 2018

Council's Strategic Priorities



COMMUNITY SAFETY

Ensure that citizens feel safe and are not afraid to engage in their community, that criminal activity is prevented or minimized, that people who need services can access them easily, that agencies understand and are accountable for their role and that all of this occurs within the capacity of local first responders and service providers.



COMMUNITY PRIDE & SPIRIT

Engage the public in positive activities as participants and as volunteers, to enhance the vibrancy of the community.



INTER-GOVERNMENT RELATIONS

Build strong relationships with First Nations, the region and other levels of government to set a foundation for problem solving and innovation to achieve defined strategic results.



GROWTH MANAGEMENT

Implement strategic plans related to local infrastructure and the economy including commercial and industrial land base, transportation corridors, transit, neighbourhood plans and key amenities.



NATURAL ENVIRONMENT

Be alert to opportunities to care for the natural environment, to mitigate impacts on wildlife and to utilize natural assets to grow eco-tourism opportunities.

Table of Contents

Mayor and CAO Introduction	3
GFOA Awards and Publication Data	4
Photo Contest	5
Meet Your Council	6
Administration	8
Corporate Finance Summary	9
Public Works and Development Services	10
Parks, Recreation and Culture	11
Our Story: Community of Champions	12
Financial Spotlight	13
RCMP Update	25
Maple Ridge Fire Department Update	26
Year In Review Photos	27
Our Story: Karina LeBlanc	34
Services & Contact Information	35

Mayor Introduction



Welcome to the 2018 Citizens Report. The main purpose of this publication is the presentation of the City's financial data for the fiscal year ending December 31, 2018. The Citizens Report has grown to be so much more. In addition to details of the financial information and summaries from each of our Corporate Divisions, the publication has grown to be something of a yearbook for Maple Ridge that allows us to look back on the accomplishments of our organization.

As you flip through these pages you will get to know more about my Council colleagues and read stories about some of the milestones in 2018 achieved by our past Council. You will see photos that capture the incredible citizens of our community as we celebrate community events, festivals and volunteerism which makes Maple Ridge an incredible place to live.

I would like to thank Kelly Swift, our acting CAO, and all of the employees of the City of Maple Ridge for their dedication and commitment to their work as public servants. I would like to thank you, the reader, for taking the time to learn more about Maple Ridge.

A stylized, handwritten signature of Mayor Mike Morden in white ink. The signature is fluid and modern, with a long horizontal line extending to the right.

Mayor Mike Morden

City of MAPLE RIDGE 2018 Citizen's Report

The 2018 Citizens Report is part of a suite of publications that include the Financial Plan and the Annual Report. These publications allow citizens to examine the business of Maple Ridge to the level of detail that they desire. This report incorporates tools that allow citizens to quickly access information on our website, mapleridge.ca. The goal is to ensure that our work remains transparent and accessible to all.

This publication is a collaboration between Maple Ridge staff and some very talented local citizens. We would like to acknowledge Oliver Rathonyi-Reusz of InView Images and Ray Urner Photography for their photos that enhance many of the articles and the Year In Review section of this publication.

Internally, we are very grateful for the help of many of our fellow staff members who have provided information for this publication. We are very proud to be able to highlight the work of our colleagues who quietly go about their work with professionalism, dedication and passion each and every day.

The layout and design of this publication is a collaboration with Carl McBeath and Margaret Brett, who have brought their graphic design skills to our team to help tell our story in a compelling fashion. Finally, I want to give thanks to an amazing colleague, Cindy Dale, who retired at the end of 2018, but who left a detailed outline for us to work from for this edition of the Citizens Report. The second thank you goes out to Tracy Camire. Tracy now serves as the Executive Assistant to Mayor Mike Morden, but she has been at the centre of this publication for a number of years and has, once again, acted as an extra set of eyes as we've brought this publication to life. Their fingerprints are all over this document. I thank them for their wonderful ideas, suggestions and passion for our work. They are amazing.

We hope that you enjoy the 2018 Citizens Report and will share this with your family and friends. We are all very proud to serve this community.

Fred Armstrong, Manager Community Engagement & Relations
famstrong@mapleridge.ca
Phone 604-467-7452

This publication is available both in print and in digital format. The digital version is available in 'Flipping Book' format and as a PDF download at mapleridge.ca/177.

Maple Ridge is active on social media. You can follow us on Twitter, Facebook and Instagram via [@yourmapleridge](https://www.instagram.com/yourmapleridge). We look forward to your comments on the 2018 Citizens Report.



The print version of this report is 100% recyclable.



GFOA Awards

The Government Finance Officers' Association of the United States and Canada (GFOA) has given an Award for Outstanding Achievement in Popular Annual Financial Reporting (PAFR) to Maple Ridge for its Popular Report for the fiscal year ended December 31, 2017. The PAFR is a prestigious international award recognizing conformance with the highest standards for preparation of state/provincial and local government popular reports. In order to receive an Award for Outstanding Achievement in Popular Annual Financial Reporting, a government unit must publish a Popular Annual Financial Report, whose contents conform to program standards of creativity, presentation, understandability and reader appeal.

The PAFR is valid for a period of one year only. Maple Ridge has received a Popular Award

for the 22nd consecutive year and is very fortunate to be one of a handful of municipalities in Canada awarded a PAFR for 2017. We believe our current report continues to conform to the Popular Annual Financial Reporting requirements, and we are submitting it to GFOA.



#YourMapleRidge Photo Contest

When we poll the Citizens of Maple Ridge on the things that they like best about our community, the consistent top response is the natural setting that surrounds us. From the Fraser River that marks our south border to the Golden Ears Mountain range to the north, our City boasts a diversity of natural features and settings second to none in British Columbia.

As we began the planning to produce the 2018 Citizens Report a decision was made to crowd-source the images for the front page and build up the followers on the City's Instagram page by holding a photography contest celebrating the natural beauty of our community.

The #yourmapleridge Photo Contest launched on the City website and Instagram and the reaction was incredible. We had nearly 200 entries and our creative team narrowed the selections down to the top ten for a citizen's vote to select the winner.

The top ten images, and contest winner, as selected by the citizens of Maple Ridge, are shown here and some incredible examples from all of the entries we received are featured on the front and back of the 2018 Citizens Report. Our grand prize winner won a Maple Ridge swag bag, a three month pass to the Maple Ridge Leisure Centre plus a \$200 gift card at the local business of their choice.

We thank our citizens for sharing their unique views of our amazing community.



First place winner
@vancityjunior
"Golden Ears views in hand. This is home."

Top 10 Finalists:



Meet Your New Council

We asked our Mayor and Council members a series of questions to help you get to know them better.



Mayor Morden



Judy Dueck



Kiersten Duncan

Where were you born?

Leeds, United Kingdom.

Vancouver B.C.

I was born in Surrey.

When did you arrive in Maple Ridge?

I moved to Maple Ridge in 1986.

I moved to Maple Ridge in 1976.

My parents moved to Maple Ridge in 2000 when I was seven years old.

Name a teacher or mentor that changed your life?

I have to say that my association with the Haney Rotary Club has provided me with mentors and friends that have changed my life.

I would have to say my father changed my life. My father introduced me to politics at a very young age and it was this introduction that inspired me to run for office later in life. I recall him telling me that if you want to change something, you need to be prepared to get involved, don't sit back and be silent and/or complain without action.

I've looked up to former City Councillor Linda King since I first wanted to get involved in local politics at the age of 11. Linda showed me the qualities of a highly respected woman in politics. She was a kind, compassionate leader that was articulate and well researched.

What living person do you admire the most?

I know that this sounds corny, but without question the answer to this question is my wife. She is a constant source of inspiration and support.

My husband Ron, he has stood beside me throughout our marriage, always supporting my choices and my decision to run for office. Our families are to be commended for supporting us in our political roles.

John Oliver. He knows how to articulately express important information in a funny way that is both comedy and educational.

Name a book, film or TV Show that you recommend to friends?

I would recommend that everyone read a book titled 'The Best Laid Plans' by author Terry Fallis.

To Sir with Love.

'1984' is my absolute favourite book but 'Animal Farm' comes in at a close second.

What's your favourite Charity?

The charity organization that gets the most of my time and financial support is Rotary.

There are so many wonderful charities in our community so it is hard to narrow it down to a favourite but in answer to the question, Friends in Need Food Bank is one of my favourites.

The CEED Centre and SAINTS (Senior Animals In Need Society) I adopted a special needs senior dog from them named Satchi whom I loved dearly. He passed 2 years ago and I miss him dearly.

What sound or noise do you love?

The sound of a quiet morning, standing in the back yard with only the sounds of the birds and wind in the trees.

I love music, especially from the 60's and the bagpipes. One of my favorite sounds is the hummingbirds in my backyard waiting for their fresh bird feeder.

A crackling fire and the excitement around the table of nerds when someone rolls a D20 while playing Dungeons and Dragons.

What piece of advice would you offer to your 13 year old self?

Our time here is finite so don't waste it. Live your life to the fullest with passion and joy.

Don't be in a hurry to grow up. Life goes by too quickly, enjoy life as a continuous learning experience.

Ignore those who say you're 'too young and inexperienced' or say ignorant things like 'if you don't go straight to university after high school you'll get pregnant and have kids and will never achieve a higher education.' You can do it.



Chelsa Meadus

Calgary, Alberta while my parents were on their way to BC.

In 1996 I purchased a home in Hammond.

I don't have a specific mentor that stands out although I believe the benefit of having a mentor is priceless. I hope I have been able to play this role in others' lives, there's nothing more rewarding than hearing how you've positively affected someone else's life.

I admire a good friend of mine Angie. She is kind, generous and supportive. She loves to help others achieve their goals. She is equal parts compassionate and sarcastic, which are my two favourite traits. Most of all, given all of life's demands, she always makes the time for friends and family.

Romeo Dallaire's book Shake Hands with the Devil changed my life. I connected with Romeo Dallaire and helped bring him to Maple Ridge for a charity event that donated to his charity that supported rehabilitation for Child Soldiers and also benefited The MRPM Youth Centre Society.

The Hospice Society is a charity I understand the most having worked with them in the past. I have also been on the board of the Youth Centre Society for 15 years. I believe it's so important to invest in our next community leaders.

Water, especially waves when I'm trying to sleep. I am definitely connected to water. I also love the sound of breathing through a regulator because that means I must be scuba diving!

Believe in yourself, always. Trust your gut and don't allow anyone to diminish your sparkle.



Gordy Robson

Chilliwack, BC.

My family moved to Maple Ridge in 1946.

Three teachers stand out. Dolly Killips from elementary school, Larry Davies my English teacher at Garibaldi and Bill Day my Social Studies teacher at MRSS.

My partner in life, Mary, has been at my side for 43 years and she's the rock of our family.

I'd recommend 'The Fifth Risk' by author Michael Lewis. Check out his other books.

My two favourite charities are the Friends In Need Food Bank and the Rotary Polio eradication campaign.

The ocean. The sound of waves is very calming.

The same advice that I give all kids – stay in school.



Ryan Svendsen

Vancouver General Hospital.

I arrived in Maple Ridge in 1994 with my family when I was 12.

My math teacher at MRSS, Janosh Lis, was such a respectful and caring person and he made an impression on me as a teenager.

My wife and I have been together since we were teenagers. She has been my trusted confidante and a saint for 20 amazing years.

'Brave New World' by Aldous Huxley and '1984' by George Orwell are both cautionary tales that people should read and understand.

The Firefighters Burn Fund is something I'm passionate about.

The sound of a person playing an acoustic guitar.

Be respectful, kind and caring. It means a lot as people struggle through life when they meet someone who makes them smile.



Ahmed Yousef

In Shebin El Kim, the capital city of one of the greenest provinces in Egypt.

My family moved to Maple Ridge in July, 2010.

Former U.S. President Barack Obama is and continues to be an inspiration.

Without hesitation, my father.

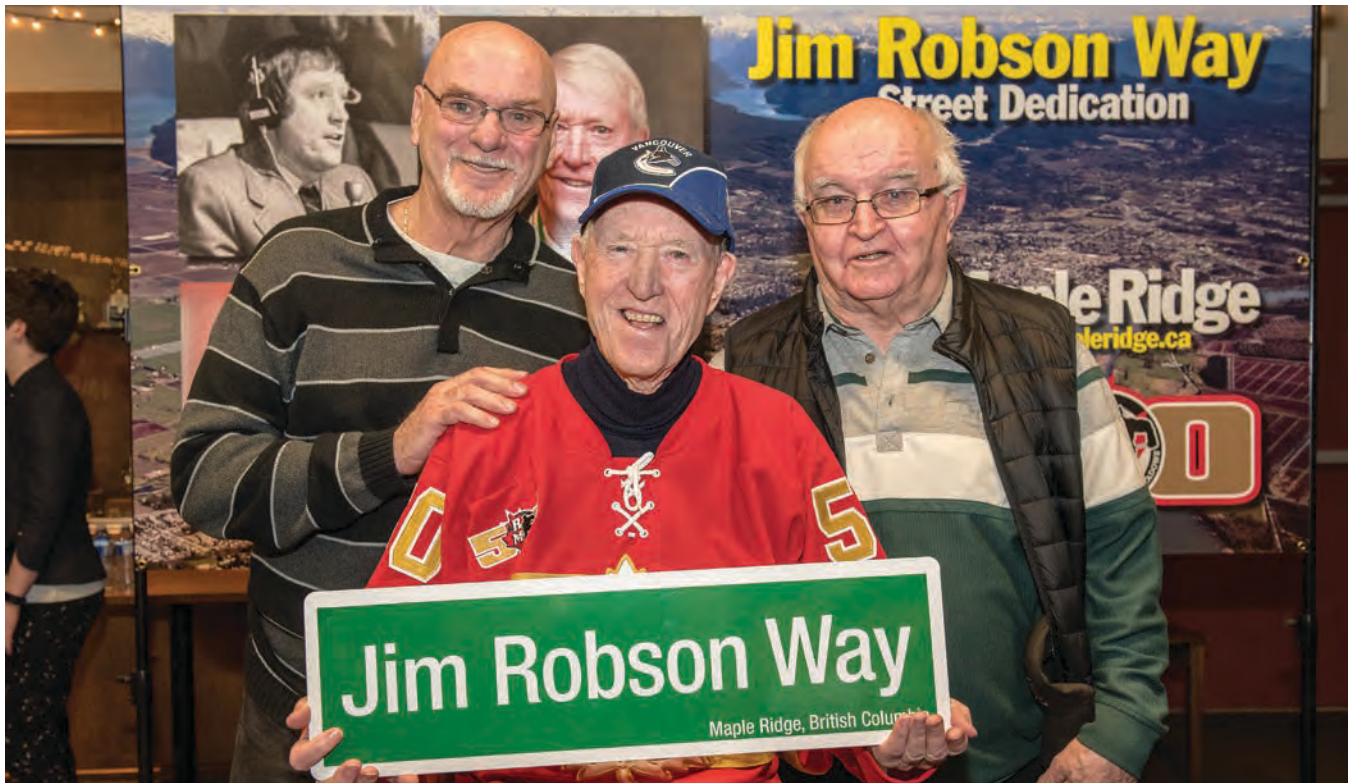
I recommend that people read the Qur'an. It provides me with inspiration every day.

I am an avid supporter and donor to the Canadian Blood Services.

The sound of a high performance engine accelerating.

You have faced and will face some turbulent times, you've done and will do even better. Trust your instincts and stay true to yourself and to what you know to be good and true.

ADMINISTRATION



This division encompasses Economic Development & Civic Properties, Human Resources, Communications, the Emergency Program and Sustainability & Corporate Planning. Here are some of the 2018 Highlights.

The Economic Development Department held the City's First Innovation in Emerging Cities Forum in April 2018 to bring together the regional experts and community leaders in industry and education to discuss how our community can position itself for success in the changing global economy. Mayor, Council and key staff members also participated in a number of Business Walks to hear what some of our innovative entrepreneurs are doing locally.

The Human Resources Department continued to work with WorkSafe BC to ensure that the City of Maple Ridge has a strong safety culture across the organization. The City once again achieved a Certificate of Recognition



In the early summer of 2018 the Emergency Program was activated due to the rapid rise of the Fraser River as part of the spring freshet. We were very close to evacuations when the water levels started to recede and the emergency was averted. In the fall a series of severe weather events required the Emergency Planning team to step up to assist the community in dealing with flooding and long power outages.

Sustainability and Corporate Planning continued work to move green initiatives into the mainstream of the City's business planning process. Retrofits of community facilities to reduce the City's carbon footprint continued while all new construction and facility upgrades incorporate green technology to reduce power consumption, use less water and save taxpayers money on overhead.

(COR) from WorkSafe BC as part of a rigorous audit program. This resulted in a partial rebate of the WorkSafe premiums which were invested in safety program training.

Also in 2018 the Communication team worked with Parks, Recreation & Culture to celebrate the 50th Anniversary of the Ridge Meadows Minor Hockey Association. The event included renaming a section of road leading to the City's arena complex as 'Jim Robson Way' to recognize the BC and NHL Hall of Fame Canucks play-by-play broadcaster who grew up in Maple Ridge. The Communications team also worked with the Clerks Department to inform citizens about the 2018 local elections.



CORPORATE & FINANCIAL SERVICES



This Division consists of the Clerks, Finance, Information Technology, Fire Departments and the civilian support staff for the RCMP. You will find the information on the Maple Ridge Fire Department on Page 26 and a summary of highlights for the RCMP on page 25.

The City of Maple Ridge's Clerks Department is responsible for ensuring that the business of council, including meetings, agendas, reports and minutes, are undertaken in accordance to provincial law, and that citizens have the opportunity to access all the essential information they need to participate in these processes.

This year was extra busy with the 2018 Local Election which also included a non-binding plebiscite on garbage and composting pickup. The City mounted an extensive community engagement process around the election including adding new advance voting opportunities and locations. The result was a smoothly run election with the highest online engagement in the City's history.

The City's Information Technology (IT) team continued their work to add new information on the City's Open Government Portal (opengov.mapleridge.ca) and integrate data from various platforms used by City departments to provide new analytical tools and efficiencies in front-line customer service.

The IT team has been working with the Maple Ridge Fire Department on the design of a new Fire Hall that will provide service into the fast growing eastern area of the community and provide a digital backup facility to protect the City's data in the event of a large disaster.

The Finance Department is responsible for the financial planning, accounting and revenue & collections for the City. Work continues to provide citizens with online options to manage their City accounts for taxation, dog licenses and other City services.

The Financial Spotlight section of this report, from pages 13 to 24, will provide you with highlights of the City's financial performance for the last fiscal year as well as some demographics for our fast growing community.

The information on the City's Open Government Portal and the

detailed reports on the City website, demonstrates the Corporate & Financial Services team's commitment to providing you with as much information as you want about your City.



Chain of Office

PUBLIC WORKS & DEVELOPMENT SERVICES



This Division includes the City's Planning, Engineering, Operations, Building and Licences & Bylaws Department.

This Division includes the City's planning, Engineering, Operations, Building & Licences and Bylaws Department.

The Engineering Department had a very busy year with the upgrades of two key sections of City roads. The section of road on 232 Street from 132 Avenue to Silver Valley Road now has streetlights, sidewalks, a multi-use pathway and there's a new traffic circle north of the 232 Street Bridge over the North Alouette River to help keep traffic moving at this key intersection.

The second large project was the final

phase of the Downtown Enhancement between 224 Street and 226 Street on Loughheed Highway. The work started in the summer of 2018 to realign the roadway with new sidewalks, street trees, pedestrian amenities, heritage streetlights and better marked crossings to align with the previous three phases of the work. The work was completed in the spring of 2019.

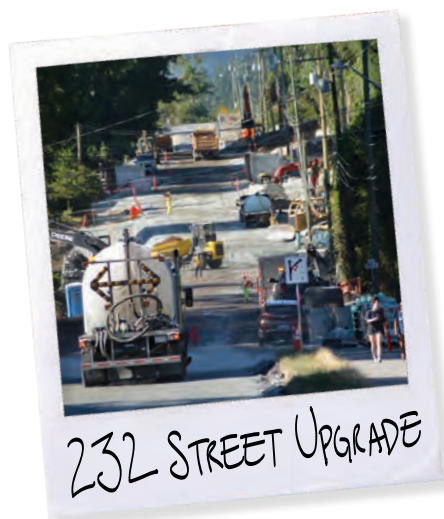
In addition to these projects, work on the City's water system saw the construction of new reservoirs and pump stations to ensure that our fast growing community has a reliable and high quality water supply network.

Operations staff continued their annual program to ensure that the City's roads are maintained at a high standard. Close to 15 kilometres of roads were refurbished as part of this work. The Operations team was at the centre of the City's response to the growing issues around climate change. Windstorms and extreme rain events saw the department working around the community to deal with downed trees and to ensure that water and sewer systems remained fully operational during power outages.

Maple Ridge continues to grow at a rapid pace and the Building Department's 'Building Permits Summary' chart at opengov.mapleridge.ca reveals that the City issues a total of 3,438 building, plumbing and electrical permits in the

year. The Planning Department dealt with 676 land development applications in 2018 and Zoning and OCP amendments for projects that will yield over 900 new residences in the community.

In 2018 the City's Licences & Bylaw department worked closely with the Planning department to develop the policy framework around the legalization of cannabis in Canada. This work included the development of zoning bylaws, regulations around the location of retail outlets and the approval process and fees for business licenses. This work will continue to evolve as the regulatory framework changes.



PARKS, RECREATION & CULTURE



This Division is responsible for the management of City parks, facilities, recreation programming, arts, culture and community engagement. It has been a very busy year for the Division.

In April of 2018 the pool, change rooms and lobby of the Maple Ridge Leisure Centre closed so work could begin on a complete overhaul of the pool mechanical systems, leisure pool, hot tub and overall accessibility. This \$10 million project will see this beloved social hub of our community reengineered for a better customer experience from the time you enter the facility until you walk in the new beach entrance into the vortex or under the newly renovated waterfall feature.

To keep the community engaged during the renovations, citizens are taken behind-the-scenes through an ongoing series of videos called 'Pool Talk'. Countless messages from citizens and stakeholders via social media have been received throughout the project providing facility staff with valuable feedback as program planning begins.

In May of 2018, the City opened the new Karina LeBlanc Field at Merkley Park (see page 34) and Lion's Park which features a bike and scooter track. Work also began on the new Blaney Hamlet Park in Silver Valley and the synthetic turf field at Samuel Robertson Technical High School was re-carpeted.

There's so much more. The City also reopened the historic Haney House after a heritage restoration and held a sod turning event for a major renovation of the facilities at Telosky Stadium

where there will be two new synthetic turf fields built, realignment of the baseball diamonds and the construction of a new field house with accessible washrooms. This is just some of the work from the City's \$50 million Recreation Infrastructure program, the single largest investment in sports and recreation facilities in 25 years in Maple Ridge.

In the midst of all these incredible capital projects, more than 70 festivals and events took place in our community in 2018. These events could not happen without the incredible volunteers who pour their heart and soul in to providing the community with festivals and celebrations for all ages.



HANEY HOUSE



POOL TALK



TELOSKY STADIUM

Telling Our Story Through Our Citizens

In 2018 the Parks Recreation & Culture (PRC) Department launched the Community Champions program as a way of bringing the spotlight on citizens who were making a difference in a variety of fields.

The Community Champions program is a citizen recognition campaign where the community nominates their exceptional neighbours according to five categories: artists, athletes, volunteers, storytellers and barrier breakers.

The program started with a campaign to encourage citizens to nominate their neighbours. Here is some of the criteria for each of the categories;



Artist

Whether your nominee paints, draws, takes videos, is a personality on social media, creates things digitally, writes, plays music or creates custom outfits for pets... we want to hear about them!

The term "artist" is as diverse as our community.



Athlete

Do you know a budding professional soccer player, senior canoe expert or perhaps someone taking wheelchair basketball to the next level? "Athlete" can refer to anyone who lives and breathes their recreation passion.



Volunteer

Does your nominee take time out of their busy lives to help others? Perhaps they help out at the local animal shelter or volunteer during Civic Events to ensure community celebrations are successful.



Storyteller

We owe so much to those in our community who tell our story – Maple Ridge is a diverse community full of people who share their own story and how it is intertwined with our City.



Barrier Breaker

"Barrier Breakers" are individuals who challenge norms and who break down obstacles that keep themselves and/or others from participating, voicing their opinions, or accessing our beautiful City.

Do you know someone who is making a difference by questioning "norms", pushing the envelope, or taking action for a cause?

Our citizens did not disappoint. The nominees were an incredible sampling of neighbours that makes Maple Ridge such an amazing community.

The program started with the Fall and Winter 2018 edition featuring **Myrna Norman**, who is helping educate citizens about dementia and aging. She's a tireless volunteer who represents all of the values of great citizenship. The second Community Champion was **Ben Wu**, a soccer enthusiast and community volunteer.



2018 MAPLE RIDGE FINANCIAL SPOTLIGHT



The City of Maple Ridge publishes print and digital editions of the Citizens Report, Annual Report and the Annual Financial Plan for the City of Maple Ridge to provide our citizens with clear and easy to read information on the City's finances and financial planning.

Over the years these publications have evolved and expanded as the Government Finance Officers Association (GFOA) has enacted new 'best practices' in the reporting of financial information. The GFOA is committed to being a leader in transparency of government finances and operations for citizens.

In the digital age, citizens expect to have 24 hour a day access to key information and the City of Maple Ridge has stepped up to meet that expectation. The Maple Ridge Open Government Portal at **opengov.mapleridge.ca** is Maple Ridge's digital extension of the best practices promoted by the GFOA.

Some of the most interesting information can be found by scrolling down to the 'Infographics' section of the portal. There are some specific graphs relating to the City's finances that provide the most up to date and historical data on property tax, contracts, loan authorization bylaws and capital planning for the City of Maple Ridge.

These charts provide citizens with information on where the City is investing dollars in infrastructure, whether it's on new water and sewer pump stations or the regular upgrade cycle on the equipment for the Fire Department the information is available 24/7. This is the level of transparency our citizens have come to expect.

What data will be added in future years? That's driven by both our citizens and the team here at the City. As we get enquiries on various aspects of the City's finances, we look at ways to provide the data and graphics to answer the question in a meaningful way.

The GFOA has set some solid standards for the reporting of financial data for citizens. We are building on that strong foundation and looking at ways to have this information available and updated dynamically for our citizens. Taking this key data and telling a compelling and digestible story helps turn spreadsheets into valuable sources of information.

The City of Maple Ridge's Open Government Portal is our initial attempt to create a 'virtual' Annual Report that has the most up-to-date information as we conduct our business on a day to day basis.



Consolidated Statement of Financial Position

As at December 31, 2018

The Consolidated Statement of Financial Position is the Public Sector version of the Balance Sheet, listing the government entity's financial assets, liabilities and non-financial assets as at December 31. Key things to note on this statement are Net Financial Assets and Accumulated Surplus. Net Financial Assets are the excess of financial assets over liabilities and provides an indication of financial flexibility. Accumulated Surplus is the total of Net Financial Assets and Non-Financial Assets.

Financial Assets	2018	2017
Cash and cash equivalents	\$ 22,186,741	\$ 27,631,877
Portfolio investments	201,666,082	187,717,851
Accounts receivable	15,515,417	14,663,433
Recoverable local improvements	1,379,072	1,126,247
Other assets	779,813	763,208
Inventory available for resale	2,459,585	3,579,094
	243,986,710	235,481,710
Liabilities		
Accounts payable and accrued liabilities	24,858,292	20,795,751
Deferred revenue	15,760,504	14,198,182
Restricted revenue	35,996,158	39,633,654
Refundable performance deposits and other	21,908,866	23,403,713
Employee future benefits	4,662,100	4,567,300
Long term debt	25,822,631	28,273,707
	129,008,551	130,872,307
Net Financial Assets	114,978,159	104,609,403
Non Financial Assets		
Tangible capital assets	1,027,400,677	976,145,224
Undeveloped landbank properties	15,526,529	15,526,529
Supplies inventory	326,363	363,885
Prepaid expenses	471,486	1,294,624
	1,043,725,055	993,330,262
Accumulated Surplus	\$ 1,158,703,214	\$ 1,097,939,665

Reporting Entity and Basis of Consolidation

These financial statements have been prepared in accordance with Canadian Public Sector Accounting Standards using guidelines developed by the Public Sector Accounting Board of the Chartered Professional Accountants of Canada. They consolidate the activities of all of the funds of the City and the City's wholly owned subsidiaries C.D.M.R. Developments Ltd. and Maple Ridge Municipal Holdings Ltd. Transactions between the City's funds and wholly owned subsidiaries have been eliminated and only transactions with outside entities are reported.

Glossary

Accumulated Surplus - Represents net economic resources, the amount by which all assets, both financial and non-financial, exceed all liabilities. It indicates that a government has net resources available to provide future services, but does not represent available cash.

Amortization - The cost of using an asset over time.

Annual Surplus/Deficit - The difference between annual revenues and annual expenses. If positive it is referred to as Annual Surplus, if negative, it is referred to as Annual Deficit.

Financial Assets - Assets that could be used to discharge existing liabilities or finance future operations, such as cash receivables and portfolio investments.

Consolidated Statement of Operations

For the year ended December 31, 2018

The Consolidated Statement of Operations is the Public Sector version of an Income Statement, showing the government entity's revenues and expenses realized over the course of the fiscal year. The difference between annual revenues and expenses is referred to as the annual surplus. The key point to keep in mind with this statement is that the annual surplus does not represent a cash surplus as the amounts reported under expense includes general operating costs and the annual depreciation of tangible capital assets used in service provision, but does not include the amount of cash invested in infrastructure during the year.

Revenues	Actual 2018	Budget 2018	Actual 2017
Revenue (segment report)	\$ 85,645,660	\$ 85,708,027	\$ 81,729,003
User fees and other revenue	42,266,363	42,042,952	42,409,361
Senior government transfers	4,862,137	10,376,782	3,434,531
Development revenue	15,787,623	44,958,943	8,155,007
Interest and investment income	4,581,311	2,132,988	3,182,894
Gaming revenues	1,781,613	1,400,000	1,561,090
Refinancing and assets disposal gains (losses)	(1,470,673)	1,582,750	(807,330)
Contributed tangible capital assets	29,727,691	20,000,000	16,725,863
	183,181,725	208,202,442	156,390,419
Expenses (segment report)			
Protective services	37,458,755	41,638,521	38,065,340
Transportation services	19,445,582	21,485,306	19,511,458
Recreation and cultural	18,754,440	22,947,392	19,784,632
Water utility	13,787,153	15,005,613	13,305,309
Sewer utility	11,688,964	12,659,702	10,761,203
General government	15,252,598	18,449,276	15,106,167
Planning, public health and other	6,030,684	6,686,728	5,818,396
	122,418,176	138,872,538	122,352,505
Annual surplus	60,763,549	69,329,904	34,037,914
Accumulated surplus - beginning of the year	1,097,939,665	1,097,939,665	1,063,901,751
Accumulated surplus - end of the year	\$ 1,158,703,214	\$ 1,167,269,569	\$ 1,097,939,665

The 2018 Annual Report contains more detailed information on the financial position and results of operations. Copies can be obtained from the Fraser Valley library, City Hall and online www.mapleridge.ca/163/Annual-Report.

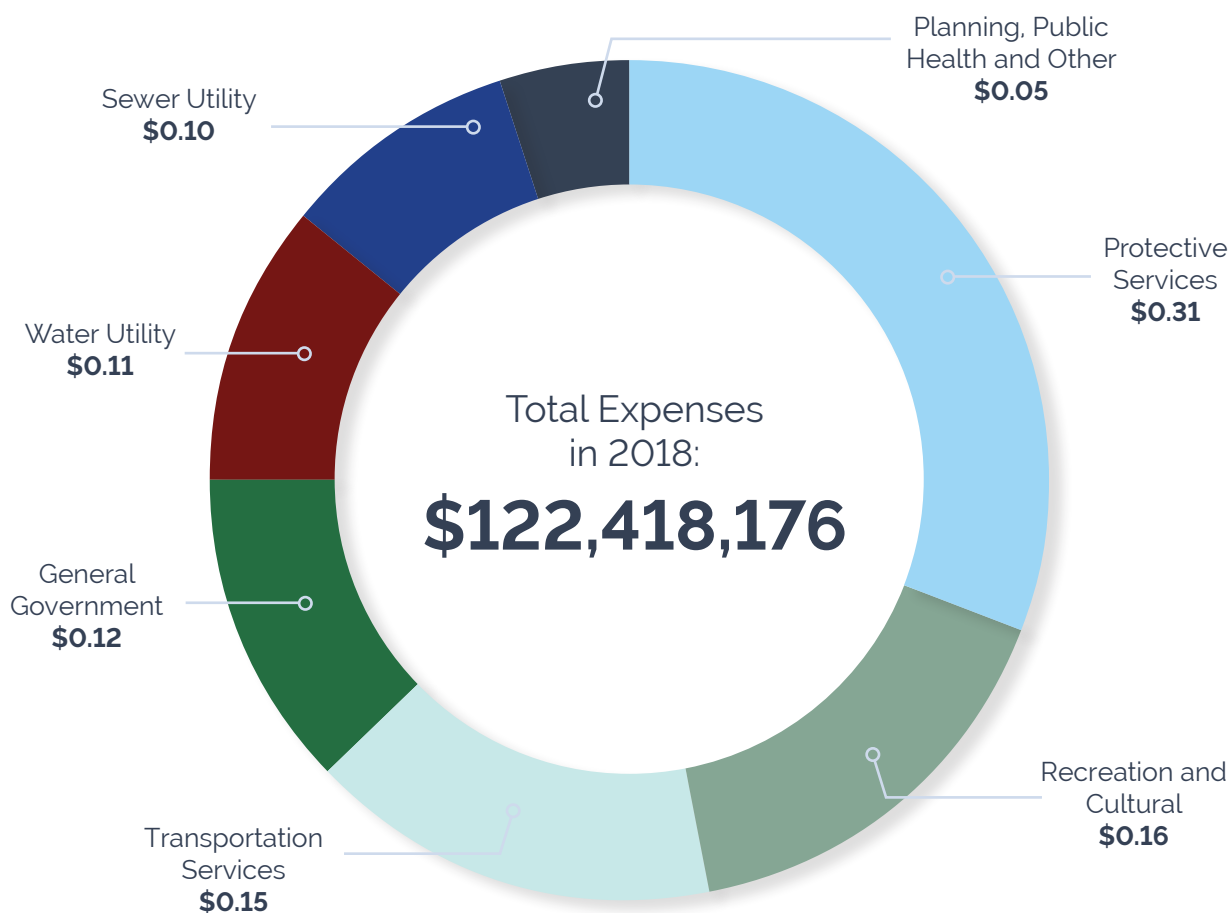
Financial Assets - Assets that could be used to discharge existing liabilities or finance future operations, such as cash receivables and portfolio investments.

Net Financial Assets - The excess of financial assets over liabilities.

Non-Financial Assets - Assets that are acquired, constructed or developed that do not normally provide resources to discharge existing liabilities, but are normally employed to deliver government services or may be consumed in the normal course of operations.

Tangible Capital Assets - Assets of long-term character that are intended to continue to be held or used, such as land, buildings, machinery, furniture, and other equipment. These assets have a significant value and a useful life of greater than one year. Capital assets are also called fixed assets

Expenses



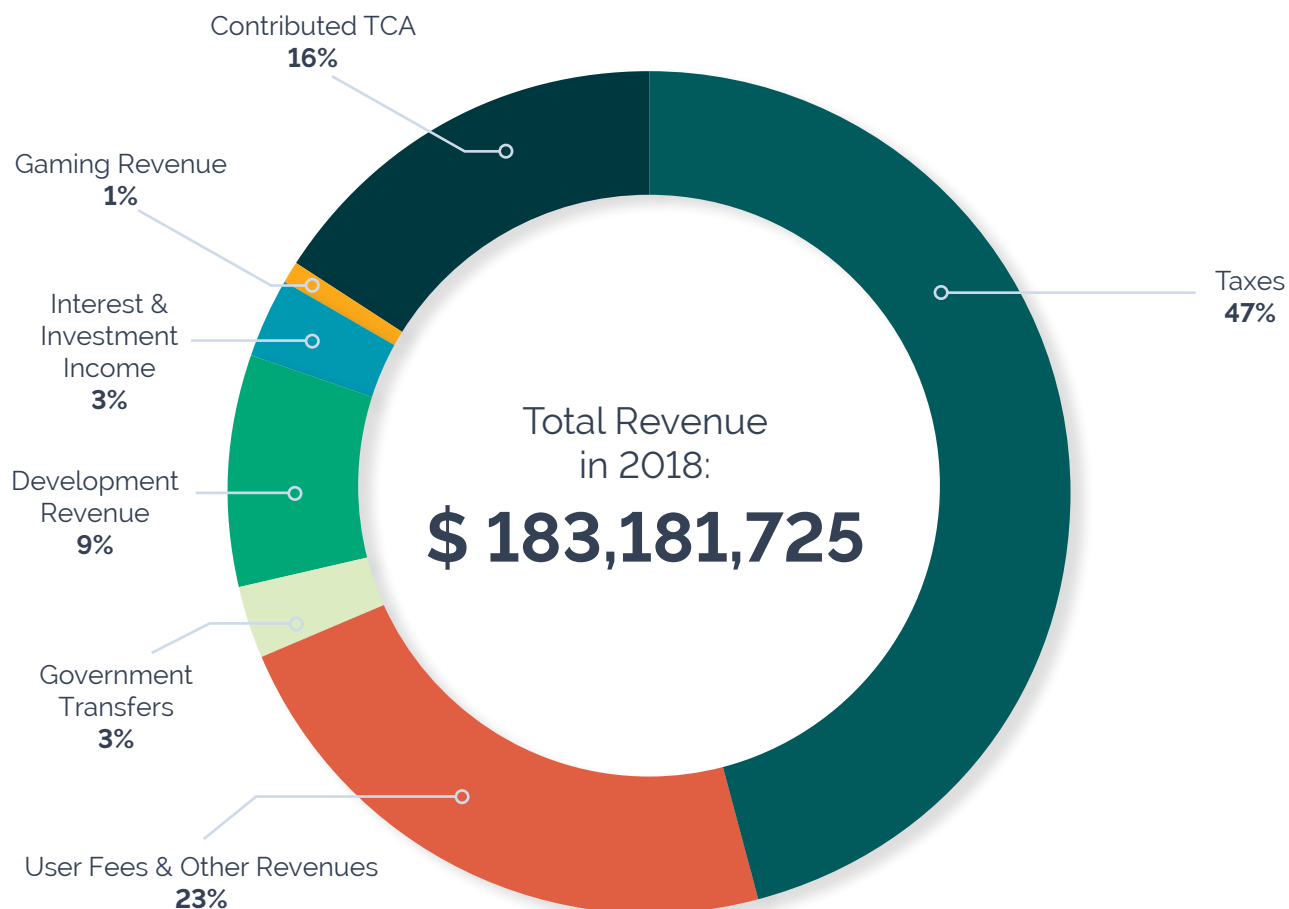
This chart shows you how much of each dollar Maple Ridge spends that goes to fund specific services and projects.

Expenses & Expenditures By Object 2014-2018

This chart shows you the total of all Expenses as well as the Developer Contributed Assets and Capital Investments classified as 'Expenditures For Accounts.' The combination of these items collectively is known as Expenditures & Expenses by Object.

Expressed as percentages	2018	2017	2016	2015	2014
Labour	22%	27%	23%	24%	26%
Goods & Services	29%	36%	29%	32%	34%
Debt Servicing	1%	1%	1%	1%	1%
Capital	22%	13%	17%	11%	12%
Contributed Infrastructure	15%	10%	21%	21%	15%
Amortization Expense	11%	13%	10%	11%	12%
Total Expenses & Expenditures (in millions)	\$197.0	\$160.6	\$188.0	\$177.0	\$157.4

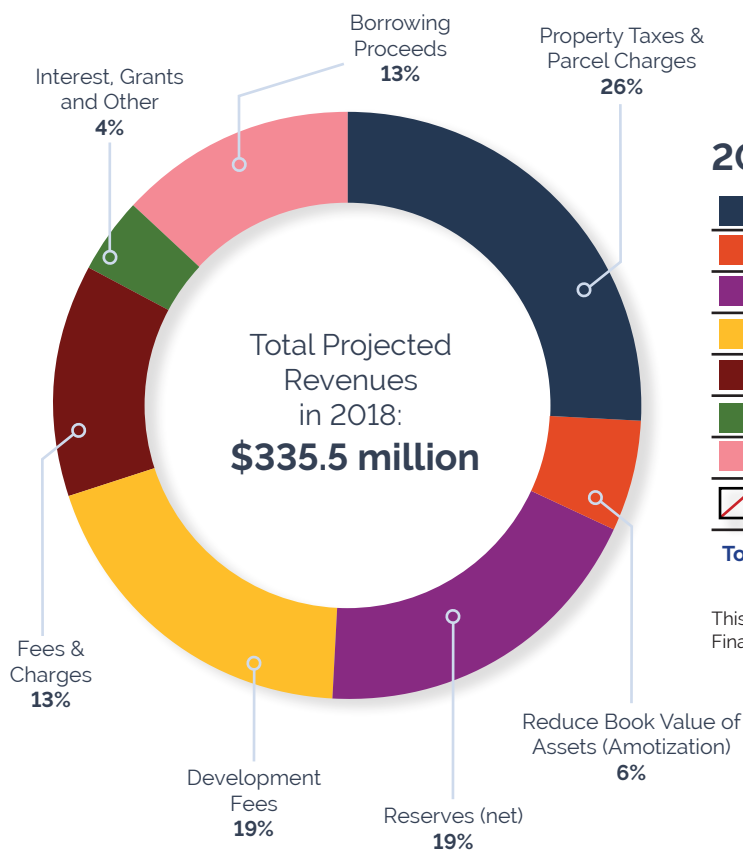
Revenues



This chart breaks down the total revenues collected for 2018.

Revenues by Source 2014-2018

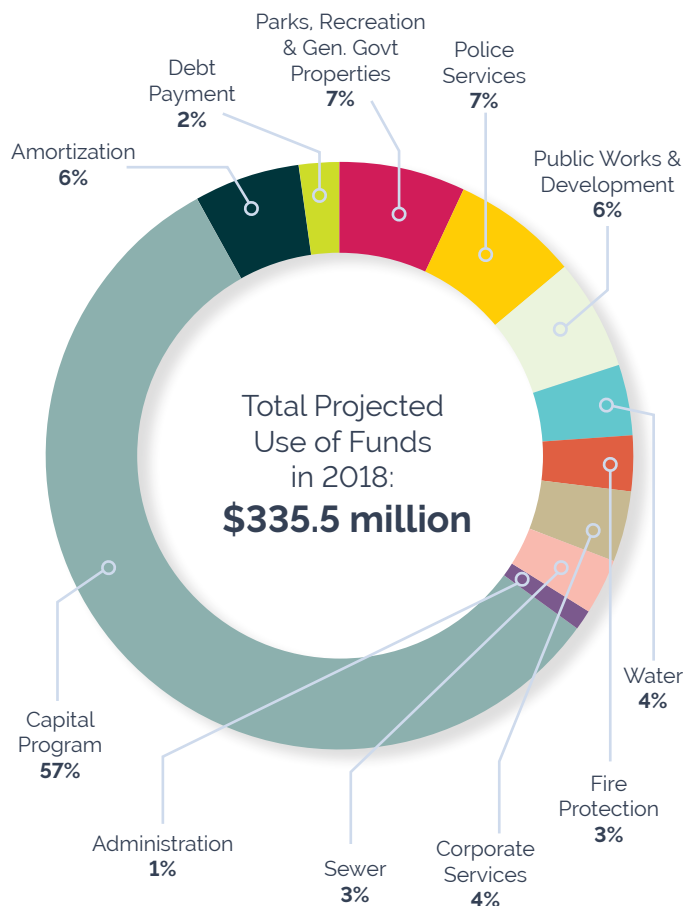
Expressed as percentages	2018	2017	2016	2015	2014
Taxes	47%	52%	43%	43%	49%
User fees & other revenues	23%	27%	24%	24%	26%
Government transfers	3%	2%	2%	2%	2%
Development Revenue	9%	5%	10%	8%	6%
Interest & investment income	3%	2%	1%	1%	2%
Gaming revenue	1%	1%	1%	1%	1%
Refinancing & asset disposal gains (losses)	-1%	-1%	-2%	-1%	-1%
Contributed TCA	16%	11%	22%	22%	16%
Total Revenue (in millions)	\$183.2	\$156.4	\$180.4	\$170.9	\$146.5



2018 Projected Funding Sources

Property Taxes & Parcel Charges	\$ 85.7 million
Reduce Book Value of Assets (Amortization)	19.8 million
Reserves (net)	63.7 million
Development Fees	64.2 million
Fees & Charges	42.1 million
Interest, Grants and Other	13.9 million
Borrowing Proceeds	44.5 million
Sale of Property	1.6 million
Total Revenues	\$335.5 million

This chart shows where the money is coming from to support Council's 2018 Financial Plan; the breakdown is based on a percentage of the Total Revenues.

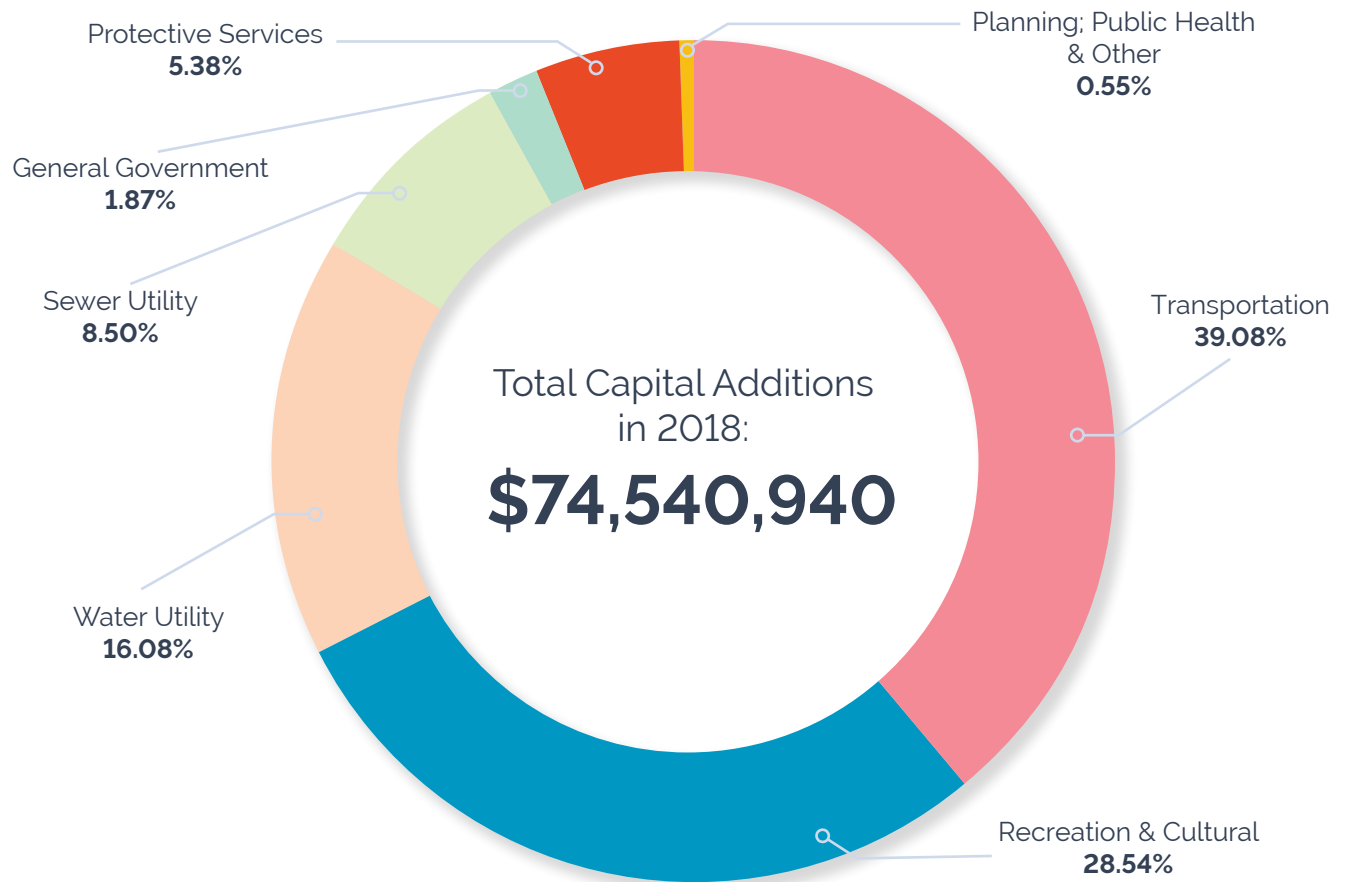


2018 Projected Uses of Funds

Parks, Recreation & Gen. Govt Properties	\$ 21.9 million
Police Services	24.3 million
Public Works & Development	20.7 million
Water	13.1 million
Fire Protection	11.2 million
Corporate Services	12.6 million
Sewer	10.4 million
Administration	2.3 million
Total Other	\$116.5 million
Capital Program	\$ 192.9 million
Amortization	19.8 million
Debt Payment	6.3 million
Total Uses of Funds	\$335.5 million

This chart shows where the money is used to deliver the 2018 Financial Plan; the breakdown is based on the percentage of the Total Uses of Funds.

Capital Additions



This graph shows the breakdown of the Total Capital Additions by percentage. The chart below represents the investment we made in Capital Assets. Additions to our water system, sewer system, road construction, park acquisitions and development are all examples of Capital Additions.

2018 Capital Additions

■ Transportation	\$	29,127,646	39.08%
■ Recreation & Cultural		21,276,366	28.54%
■ Water Utility		11,983,500	16.08%
■ Sewer Utility		6,339,136	8.50%
■ General Government		1,394,243	1.87%
■ Protective Services		4,007,885	5.38%
■ Planning; Public Health & Other		412,164	0.55%
Total Capital Additions	\$	74,540,940	%100

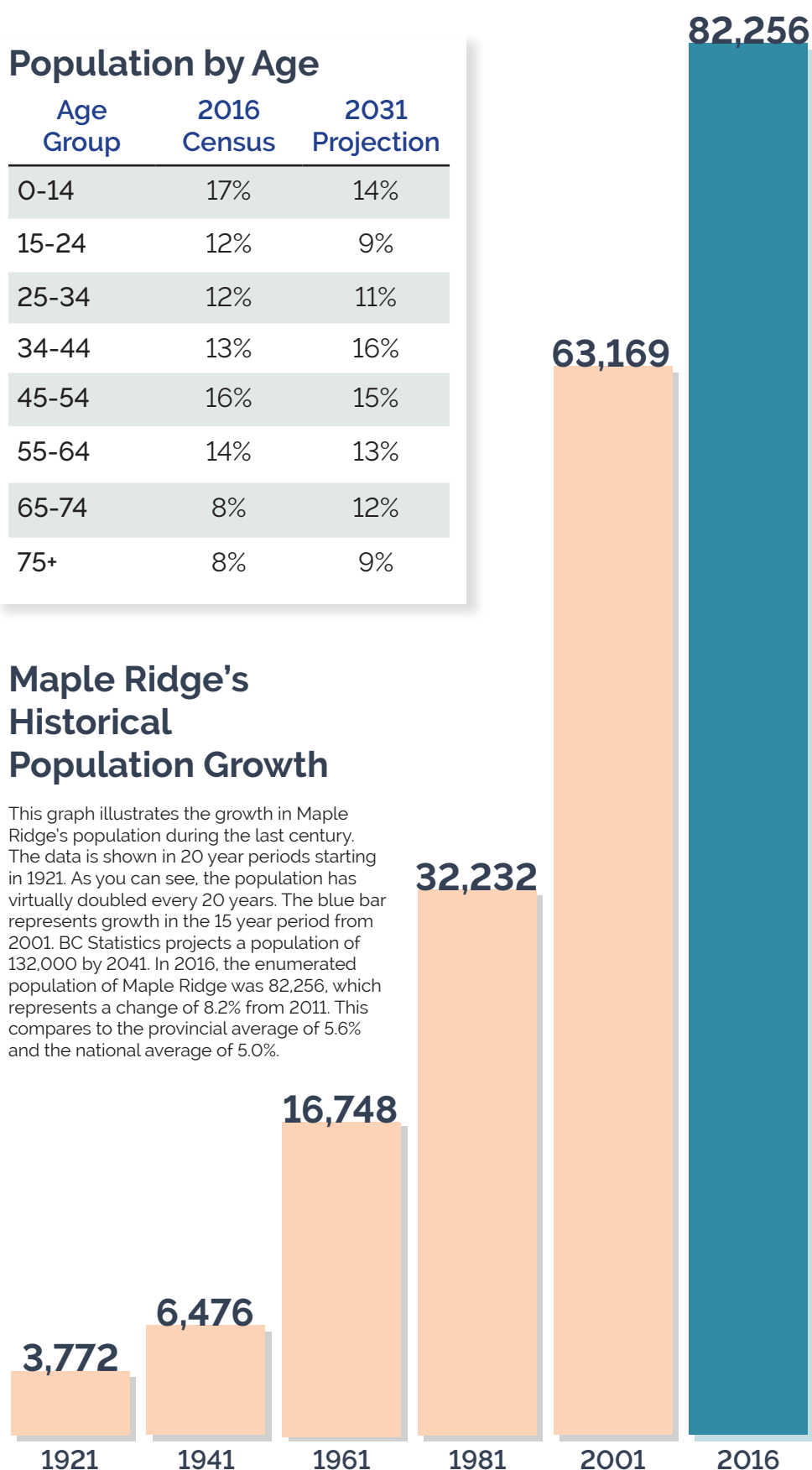
Population & Demographics

Population by Age

Age Group	2016 Census	2031 Projection
0-14	17%	14%
15-24	12%	9%
25-34	12%	11%
34-44	13%	16%
45-54	16%	15%
55-64	14%	13%
65-74	8%	12%
75+	8%	9%

Maple Ridge's Historical Population Growth

This graph illustrates the growth in Maple Ridge's population during the last century. The data is shown in 20 year periods starting in 1921. As you can see, the population has virtually doubled every 20 years. The blue bar represents growth in the 15 year period from 2001. BC Statistics projects a population of 132,000 by 2041. In 2016, the enumerated population of Maple Ridge was 82,256, which represents a change of 8.2% from 2011. This compares to the provincial average of 5.6% and the national average of 5.0%.



Median Age

Definition:

The **Median Age** is the age at which 50% of the population are younger than this age and 50% are older.

2016 Median Age (census) for Maple Ridge

41.4

2031 Median Age (estimate) for Maple Ridge

44.6

Why is this important?

The Median Age helps all levels of government plan for the delivery of services. We use this data to plan for policy, program and service delivery to ensure that citizens have the amenities to live comfortably.

Source: Statistics Canada

Employment & Debt

Year	Unemployment Rate	Employment Rate	Employed Persons
2016 Census	5.1%	65.4%	45,850
2011 Census	6.8%	64.2%	39,435
2006 Census	4.6%	66.4%	35,935
2001 Census	6.2%	64.9%	31,310
1996 Census	7.6%	63.7%	28,910

British Columbia Employment Rate

59.6%

Source: Statistics Canada
2016 Census

Maple Ridge Residents: Employment by Industry

Construction	5,535
Retail Trade	5,510
Health Care and Social Assistance	5,130
Manufacturing	3,360
Educational Services	2,990
Accommodation and Food Services	2,745
Professional, Scientific and Technical Services	2,600
Public Administration	2,430
Wholesale Trade and Transportation	2,055
Administrative and Support, Waste Management and Remediation Services	1,955

Maple Ridge Residents: Employment by Occupation

Sales and service	10,635
Trades, transport and equipment operators and related occupations	9,260
Business, finance and administration	6,775
Education, law and social, community and government services	5,080
Management	5,020
Health occupations	2,695
Natural and applied sciences and related occupations	2,270
Art, culture, recreation and sport	1,380
Manufacturing and utilities	1,375
Natural resources, agriculture and related production occupations	760

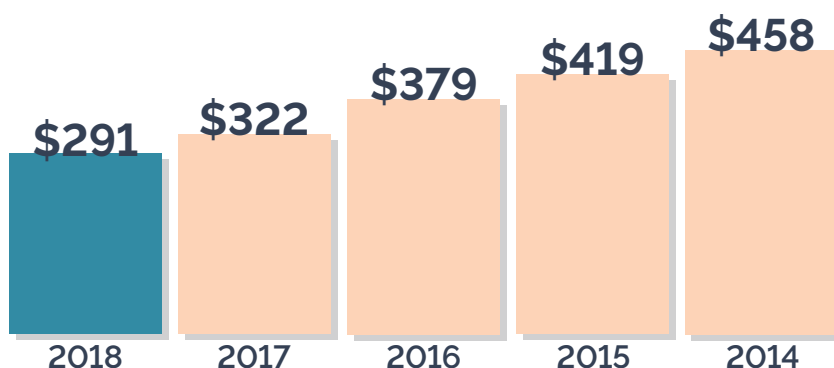
Source: City of Maple Ridge – Economic Development

Debt Per Capita

2018 - Based on estimated population of 88,626

Council incorporates the use of borrowing when it makes sense. The debt per capita is reduced as the debt is repaid.

Source: City of Maple Ridge – Finance Department



Property Taxes vs. Household Costs

Monthly Cost of Municipal Services

Total for Municipal Services	\$ 283.65
Police Services	50.91
Water (Includes Capital)	50.35
Capital (Includes Debt)	43.46
Parks, Recreation & Culture	33.72
Sewer (Includes Capital)	30.74
Fire Services	25.13
Development Services	24.51
General Government	18.79
Recycling (Includes Capital)	6.05

The monthly costs are based on the taxes paid for a home valued at \$787,088 which was the 'Average Single Family Home' for 2018. Your 2018 tax bill is comprised of the elements listed. As with other household bills, you can pay your taxes using our monthly 'Pre-Authorized Withdrawal Program.' Look for more information in the Online Services menu at mapleridge.ca.

Source: City of Maple Ridge



Standard Monthly Household Costs are a combination of Statistics Canada's Survey of Household Spending 2017 'Couple With Children' data and a survey of service providers.

Standard Monthly Household Costs

Accommodation	\$ 1,820.33
Transportation	1,158.42
Food	770.42
Clothing & Accessories	291.75
BC Hydro (Electricity)	92.08
Home Insurance	130.00

FortisBC (Gas)	71.54
Internet (High Speed)	50.00
Home Security System	38.00
Cell Phone (Basic)	35.00
Telephone (Basic)	25.00
Cable Television (Basic)	25.00

Property Values vs. Taxation

Property Values

In 2018, 92.7% of the value of property was in the Residential Class. That's 92.7% of the over \$22 billion figure supplied by BC Assessment.

Property Taxes

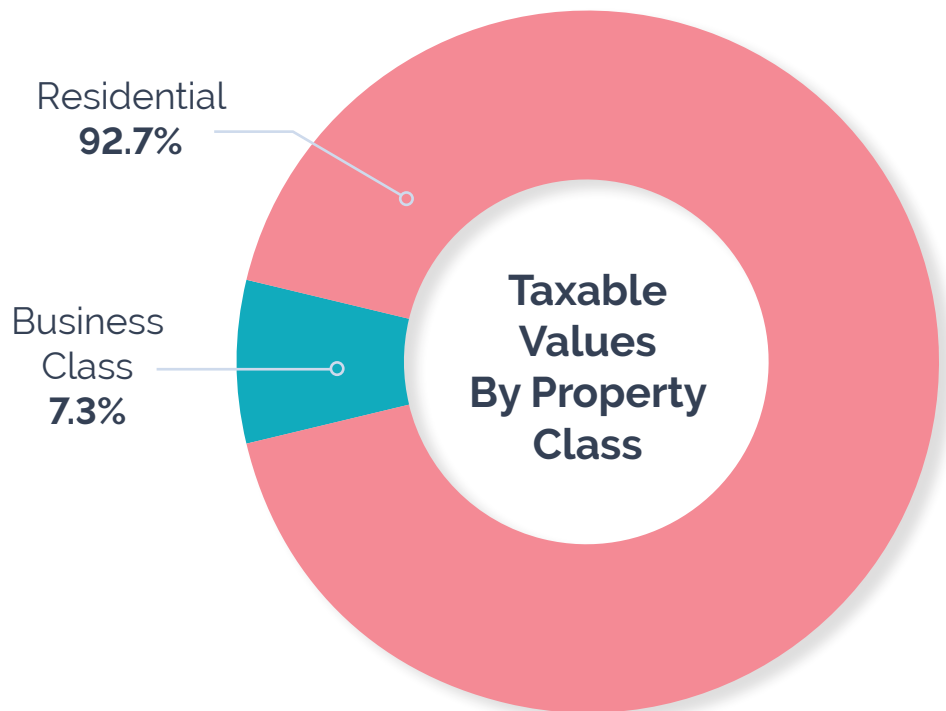
While 92.7% of the value is in the Residential Class, only 78.5% of the tax collected comes from Residential.

21.5% of tax collected comes from Business Classes, which account for 7.3% of the total property value. This type of ratio is common in Metro Vancouver.

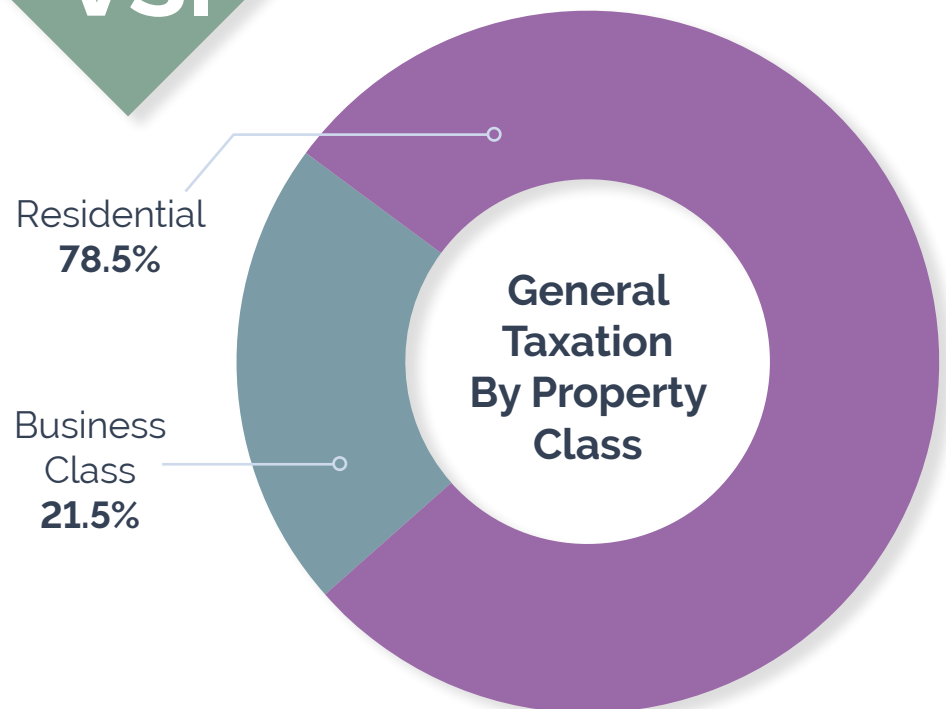
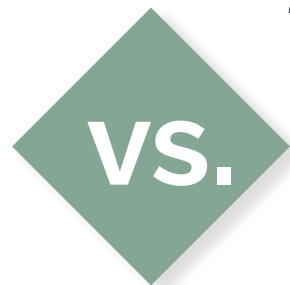
Total property tax levied in Maple Ridge during 2018 was nearly \$80.3 million.

Definition: The term Business Class on this page refers to Utilities, Industrial, Business, Seasonal Recreation and Farm properties.

The 2017 Annual Report contains more detailed information on the financial position and results of operations. Copies can be obtained from the Fraser Valley Regional Library, Maple Ridge City Hall and online mapleridge.ca/163.



2018 Total Value of All Property Types
\$22,687,195,341



2018 Total Property Tax Levies
(for general purposes, NOT school, GVTA, BCA, etc.)
\$80,293,163

Understanding Your Tax Notice

What are you paying & who gets the money?

School Taxes

The Provincial Government determines how much is required for School Taxes. School Taxes are paid to the Province, not the local School District.

Total Other Government Taxes

Various government organizations have the authority to collect money using property taxes. We are required to collect money for:

1. Greater Vancouver Regional District
2. TransLink
3. BC Assessment
4. Municipal Finance Authority

These organizations use this money to fund their organizations.

School Taxes

Other Government Taxes

Total Municipal Taxes

Total Utility Services

Total Municipal Taxes

These are the funds collected to pay for the operation of the City of Maple Ridge. For a more detailed breakdown of what these categories fund we recommend that you look at the 2017-2021 Financial Overview Report at mapleridge.ca/DocumentCenter/View/1602. Your local taxes consist of:

1. General, Debt & Library
2. Drainage Improvements Levy
3. Parks & Recreation Improvements Levy
4. Parcel Charges

Total Utility Services

These funds are collected for specific uses. In the case of the Water and Sewer levies, a significant portion goes to Metro Vancouver to fund the infrastructure to deliver these services. The Blue Box Service Levy goes to the Ridge Meadows Recycling Society who provide this service in our community. Some communities bill their Water, Sewer and Recycling separately, often at the beginning of the year. We have opted for the single bill, both to save mailing and transaction costs and to be more transparent with an "all in" number.

Non Residential School Levy	
Residential School Levy	
Less: Home Owner Grant	
Total School Taxes	
Greater Vancouver Regional District	
SCBCTA (TransLink) Transportation Improvement Fee	
BC Assessment	
Municipal Finance Authority	
Total Other Government Taxes	
General, Debt & Library	
Drainage Improvements Levy	
Parks & Recreation Improvements Levy	
Parcel Charges	
Total Municipal Taxes	
Water Levy	
Sewer Levy	
Blue Box Service - Residential	
Total Utility Services	
TOTAL CURRENT YEAR TAXES	
Tax Prepayments/Adjustments	
TOTAL TAXES DUE	

PROPERTY TAX NOTICE			
DATE: Tuesday, July 3, 2018			
IF NOT PAID OR GRANT NOT CLAIMED BY JULY 3, 2018, A PENALTY OF 5% WILL BE ADDED TO ANY CURRENT TAXES DUE.			
TOTAL NET ASSESSED VALUES FOR TAXATION			
CLASS	GENERAL	SCHOOL	
1 - Res	679,200	679,200	
ACCESS 706366			
RATES	COLUMN A NO GRANT	COLUMN B BASIC GRANT	AD
1.33420	0.00	0.00	
	906.19	906.19	
		-570.00	
0.04760	906.19	336.19	
0.21150	32.33	32.33	
0.04030	143.65	143.65	
0.00020	27.37	27.37	
	0.14	0.14	
2.90870	203.49	203.49	
0.04580	1,975.59	1,975.59	
0.04160	31.11	31.11	
70.77000	28.25	28.25	
	70.77	70.77	
604.20000	2,105.72	2,105.72	
333.85000	604.20	604.20	
36.80000	333.85	333.85	
	36.80	36.80	
	974.85	974.85	
	4,190.25	3,620.25	
	0.00	0.00	
	4,190.25	3,620.25	

A - NO GRANT	B - BASIC GRANT	C - AD
\$4,190.25	\$3,620.25	\$3

2018 PROPERTY TAX NOTICE
Payable at Most Financial Institutions
See Reverse For Additional Payment Instructions

A	B
No Grant	Grant: 570.00
\$4,190.25	\$3,620.25

Amount Paid

☐ SENIOR GRANT (aged 65 or older), OR
Birthdate DD MM YYYY 1953 or earlier

☐ OTHER ADDITIONAL GRANT
(MUST complete reverse.)

(PRINT NAME IN FULL)
CERTIFICATION: I have read and I understand the Home Owner Grant eligibility requirements on the reverse, and I certify that the information on this form is correct and complete to the best of my knowledge.

SIGNATURE

RIDGE MEADOWS RCMP POLICE SERVICES



The Royal Canadian Mounted Police (RCMP) provide police services for the City of Maple Ridge. The Ridge Meadows detachment has a civilian support team that works with uniformed members to keep our community safe.

Maple Ridge's top police officers, Superintendent Jennifer Hyland and Inspector Aaron Paradis, make annual updates to City Council on the work of the detachment. This transparency and accountability takes many forms from Council reports to community events and presentations to local organizations.

The Detachment is very active on social media and you can follow them on Facebook **@RMRCMP** for some great posts that speak to the detachments work in law enforcement and their incredible work as ambassadors for our community and our nation.

The RCMP is highly visible in our community during important local festivals and celebrations. As evidenced by the photos on this page, the red serge is an important part of our celebration of Canada Day and an equally powerful symbol at our annual Remembrance Day ceremonies.

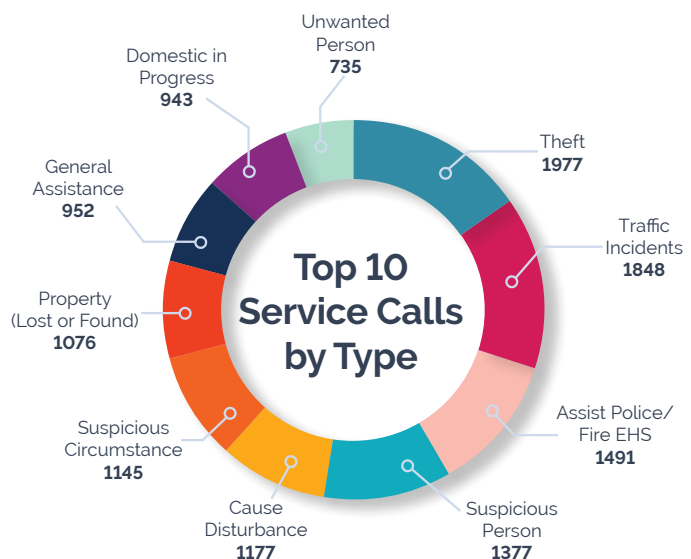
What is always impressive is the quiet efficiency of the detachment as they carry out their work. On Remembrance Day, a large contingent of active duty and retired members don their red jackets to march in the parade along with military veterans to mark this solemn occasion. At the edge of the crowd, ever vigilant, are the detachment members on duty to protect the thousands of citizens assembled for the event.

The infographic titled 'RCMP Property Crime Multi Year Statistics' at **opengov.mapleridge.ca** allows you to look at the work load of our detachment and get a sense of what's driving their work. Our detachment uses this kind of data to target hot spots in the community and identify prolific offenders who may be operating in our neighbourhoods. These digital tools, combined with our highly trained uniformed officers, makes for a safe community.

The men and women of the Ridge Meadows RCMP are passionate volunteers and fundraisers in our community. The annual Special Olympics Torch Run

recognizes the long term commitment of law enforcement to help raise funds to ensure that the local, provincial, national and international Special Olympics program remains strong. The relationships between the local athletes and RCMP members is heartwarming and genuine.

Our RCMP officers are your neighbours and passionate volunteers in our community. We are proud to highlight their work in the community.



MAPLE RIDGE FIRE DEPARTMENT



A rendering of Fire Hall No. 4 that is currently being constructed in the Albion neighbourhood

In 2001, the decision was made to convert the Maple Ridge Fire Department from a volunteer model to a composite service delivery model. That decision required the development of a long term financial plan to ensure that the Department would be able to meet the needs of our fast growing City far into the future.

The use of reserve funds and long term capital planning means that the replacement and upgrades to the Fire Department's equipment and facilities does not have an impact on tax rates from year to year. This financial responsibility and sustainability is part of the Department's DNA.

Maple Ridge's hybrid service delivery model uses a core of career firefighters to provide 24/7 coverage for the community. In the event of a large scale incident the paid-on-call personnel are available to provide a sustained response. This scalable approach ensures that our community has the resources to deal with any significant emergency situation.

In 2018, the City took delivery of a new tower truck to replace the old truck that's served the community for over 20 years. This highly specialized vehicle is a \$1.6 million dollar investment that will serve the community for the next quarter century. As the City continues to densify and more multi-floor homes are built this is an important asset for our firefighters to continue their work to protect the community.

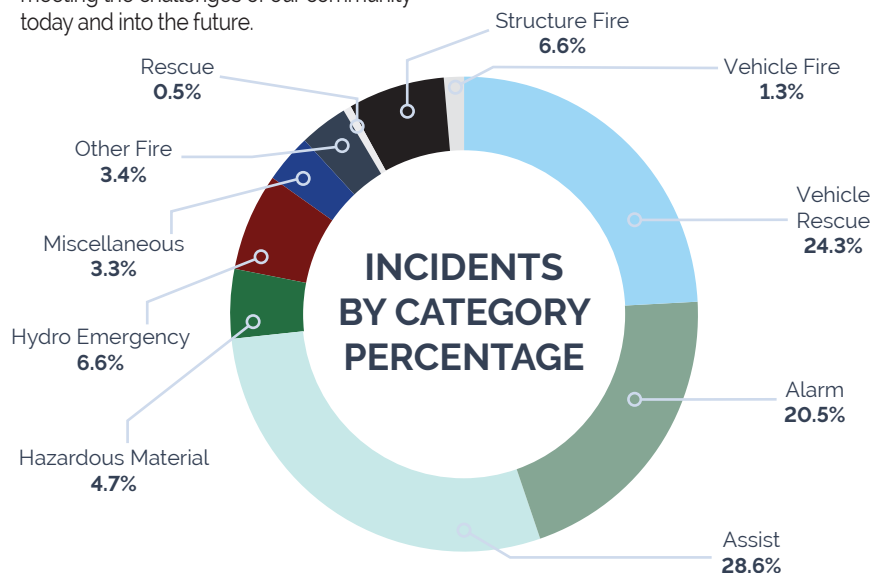
In 2018 the City broke ground on Fire Hall No. 4 located in the fast growing Albion neighbourhood. In addition to providing response to east Maple Ridge, this site will have a training facility for career firefighters and paid-on-call firefighters to sharpen the skills of the team.

In 2018 the Maple Ridge Fire Department

worked closely with the City's Operations team to deal with the impacts of severe weather events, in particular windstorms and severe rain events, which are becoming more prevalent. As climate change impacts become more prevalent, our team is ready.

The City's Open Government Portal at opengov.mapleridge.ca has an infographic that provides citizens with multi-year statistics on the Fire Department's incidents. Other reports are available at mapleridge.ca/787 as part of the scorecards section of the City website illustrating the department's work to inspect high occupancy building and measurements of community outreach. Each of these roles are critical to community safety.

With strong leadership and a solid financial plan, the Maple Ridge Fire Department is meeting the challenges of our community today and into the future.



WELCOME TO THE 'YEAR IN PHOTOS' FEATURE FOR 2018



The following pages contain images of the events, the people and the places that make Maple Ridge special and helped define 2018.

We start out with an event that was held on January 27, 2018. This 'Hockey Day in Maple Ridge' event marked the 50th Anniversary of the Ridge Meadows Minor Hockey Association (RMMHA). The 1967-68 hockey season was the birth of hockey in Maple Ridge and the incredible volunteers of the RMMHA have helped thousands of area youth enjoy the sport and eight association members have gone on to play in the NHL.

As part of the 50th Anniversary celebration the City renamed the section of road that leads to the Planet Ice facility as 'Jim Robson Way' honouring the BC Hall of Fame and NHL Hall of Fame broadcaster Jim Robson. Jim was the voice of the Canucks and a generation of kids grew up



listening to his broadcasts and dreaming their NHL dreams. Jim grew up in Maple Ridge and had the opportunity to visit with old friends as part of the street dedication ceremony.

Later, Jim went on to drop the puck at the Ridge Meadows Flames game along with RMMHA alumni and Vancouver Canucks great Brendan Morrison. This was such an amazing start to 2018 and speaks to Maple Ridge's strong community connections and volunteerism.





Top: In March, the public art component of the new Karina LeBlanc Field at Merkley Park was executed using special glass inlay into the concrete surfaces around the field. The site also included special stamped footprints of wildlife, domestic animals and prints from Karina's soccer footwear.

Middle Left: BC Family Day activities included the construction of a tree using actual branches and coloured yarn to create a beautiful public art piece in the lobby of The ACT Arts Centre.

Middle Right: The 2018 Heritage Awards saw a number of local organizations and individuals recognized for their contributions to the preservation of our cultural heritage. Former Times newspaper columnist Alan Woodland and former Times Editor Roxanne Hooper were recognized for the preservation of the now defunct newspaper's photo archives.

Bottom Left: The Annual Ridge Meadows South Asian Cultural Society Gala night saw local volunteer Yves Chinnappen honoured as the Society's Citizen of the Year.



Top: The KEEPS Farewell Chums event on April 15 is an opportunity for area families to help release salmon fry into the Kanaka River that will eventually return to the river to spawn. It's a reminder that we live side-by-side with nature.

Middle Left: City staff joined students from Eric Langton School to plant new trees in Reg Franklin Park as part of an April Arbour Day celebration in Maple Ridge.

Left: The three day Ridge Meadows Home Show is the perfect way to visit a huge array of home improvement experts and enjoy a midway, BBQ school Food Truck Festival and a host of other great activities.

Middle Right: Mid-May sees the return of the Haney Farmers Market in Maple Ridge in the heart of the community, Memorial Peace Park. The Market runs from 9:00 am to 2:00 pm every Saturday from May to October.

Bottom Left: In Mid-April the historic Mussallem House was moved from a site on Royal Crescent in the downtown to be relocated at the Maple Ridge Cemetery where the building will be preserved. It was a strange site watching a house drive down Lougheed Highway in the middle of the night.



YEAR IN REVIEW PHOTOS



Top Left: At the beginning of June Mayor, Council and senior staff had the opportunity to visit with Brikers as part of a Business Walk program to get face-to-face meetings with the business leaders in the community.



Middle Left: June is the annual graduation for the Maple Ridge Fire Department's Youth Academy program. This special work experience program has been in place since 2000 as a way to expose high school students to the training and work required to be a firefighter.

Bottom Left: The giant Canadian flag is an iconic part of Maple Ridge's Canada Day celebration. Here's some of the members of the Fire Department Honour Guard who are part of the formal ceremonies to mark the start of the festival.

Top Right: Karina LeBlanc was surrounded by youth soccer players as part of the field dedication ceremony in June of 2018 (see page 34 for more details)

Bottom Right: Memorial Peace Park was filled with people of all ages participating in the annual Canada Day celebration. Music, dance, activities, cultural displays and great food were a central focus for this celebration.





Top Left: The new Lions Park in central Maple Ridge opened in July of 2018 with an innovative new scooter and bike feature that was a hit with the neighbourhood kids.

Top Right: During the summer the Maple Ridge Museum hosts the Music on the Wharf concert series at the Port Haney Wharf. It's a beautiful venue to experience the Fraser River.

Middle Left: The beginning of August saw the Emerald Pig Theatrical Society take over Memorial Peace Park with their annual 'Bard on the Bandstand' performance.

Middle Right: The Maple Ridge Country Fest is one of BC's longest running agricultural fairs with over a century of providing citizens with the opportunity to learn more about where their food comes from.

Bottom: In August a new mural was unveiled on 224 Street in the alley north of McIntosh Avenue. Brandon Gabriel, a world class Kwantlen artist unveiled his work in a moving ceremony that included drumming and speeches from Kwantlen Chief Marilyn Gabriel.

YEAR IN REVIEW PHOTOS



Top Left: In September the City of Maple Ridge entered into a partnership with the Katzie First Nation, Kwantlen First Nation and Alouette River Management Society to advocate for restoration of the Alouette watershed to mitigate the impacts of the Alouette Dam.

Top Right: The Annual Cops For Cancer Ride came through Maple Ridge for a stop at the Ridge Meadows RCMP headquarters. Law enforcement members from around the Lower Mainland participate in this ride to raise funds and awareness about cancer research.

Middle Left: The annual Fire Department Open House in October is a great family event where kids can learn about fire safety, participate in a number of fun activities and meet the Youth Academy members who are pictured here with the selfie photo frame.

Middle Right: The Annual Golden Harvest event at The ACT Arts Centre features locally grown and produced food prepared by local restaurants and culinary arts students. It's a great way to celebrate the harvest and the bounty of local farm offerings.

Bottom Right: A significant amount of rain did not deter the crowds from coming to the annual Celebrate the Night fireworks at the end of October. It was a spectacular display!





Top: Thousands of Maple Ridge residents bring their families out to Memorial Peace Park for the annual Remembrance Day ceremony. The event is organized by Legion Branch #88. The 2018 celebration saw a beautiful sunny day for this solemn event. The crowds continue to grow bigger each year.

Middle: The Maple Ridge Community Foundation gets together in November to give out thousands of dollars to local charity organizations doing great work in the community. This year's event was held in the lobby of The ACT Arts Centre under the giant Christmas tree.

A reminder about the value of holiday giving to those in need.

Bottom: The annual Santa Claus Parade and Christmas in the Park celebration brings thousands of families into the downtown to see the beautiful red bell decorations on 224 Street and enjoy a variety of great events. It's the way Maple Ridge launches the holiday season.





Field of Dreams Karina LeBlanc Field

On May 26, 2018 the City of Maple Ridge held the official opening ceremonies for Karina LeBlanc Field at Merkley Park. This project was a partnership between the City of Maple Ridge and the Government of Canada through the Canada 150 Legacy program.

The project involved the reconfiguration of an old all-weather gravel field and baseball diamond into a state of the art synthetic turf field and an adjacent parking lot. When the decision was made to name the field in Karina's honour we did not know the extent to which this place was a key part of her journey from Maple Ridge onto the world stage.

Surrounded by her family, her longtime friends, her husband, former classmates and teachers at Maple Ridge Secondary School and almost a hundred young, female soccer players, Karina fought back tears in telling everyone there that this was her field of dreams. This was the place where she fought through the frustration of being cut and learned that when you dare to dream big and you take the steps to turn those dreams into reality, that anything is possible.

A month after the ribbon cutting Karina was appointed as the Confederation of North, Central America and Caribbean Football Association (CONCACAF) head of the women's program. In this role she will be the inspiration for young women around the continent to set their sights on the Olympics and live their dream. When you create places for youth to play you never know what will happen. We're sure that there will be many young citizens who are inspired by her story to make their mark in our community, our province and our nation.

In an article in the local newspaper Karina said:

"I was a shy kid who never spoke. I was bullied; I was irrelevant. Sports completely changed my life."

At the official opening Karina recalled how she went from being cut from the B.C. provincial team one year to making it the next, after committing to 15 extra minutes of training every day on the old gravel field in this very spot.



SERVICES & CONTACT INFORMATION



City of Maple Ridge, 11995 Haney Place, Maple Ridge, BC V2X 6A9 Canada

General Information

Tel: 604-463-5221
Fax: 604-467-7329
Hours: 8:00 am – 4:00 pm
mapleridge.ca
enquiries@mapleridge.ca

Mayor & Council

Tel: 604-463-5221
mayorandcouncil@mapleridge.ca

Building

Tel: 604-467-7311
buildingenquiries@mapleridge.ca

Clerk's

Tel: 604-463-5221
clerks@mapleridge.ca

Community Engagement & Relations

Tel: 604-467-7452
communications@mapleridge.ca

Economic Development

Tel: 604-467-7320
invest@mapleridge.ca

Emergency Program

Tel: 604-467-7301
Nights & Weekends: 604-463-9581
emergencyprogram@mapleridge.ca

Engineering

Tel: 604-467-7339
engineering@mapleridge.ca

Finance

Accounts Payable: 604-467-7388
accounts.payable@mapleridge.ca
Accounts Receivable: 604-466-4334
accounts.receivable@mapleridge.ca
Property Taxes & Utilities: 604-467-7316
revenue.collections@mapleridge.ca

Fire Department

Non-Emergency: 604-463-5880
Emergency 911
fire@mapleridge.ca

Human Resources

Tel: 604-467-7350
hrenquiries@mapleridge.ca

Licences & Bylaws

Tel: 604-467-7305
licencesandbylaws@mapleridge.ca

Operations Centre

Tel: 604-463-9581
Public Works Emergency – 24 hours:
604-463-9581
operationscentre@mapleridge.ca

Parks, Recreation & Culture

mapleridge.ca/parksandrec
prc@mapleridge.ca
Cemetery: 604-467-7307
Facility Booking: 604-467-7357
Festivals Office: 604-467-7325
Greg Moore Youth Centre: 604-467-7354
Leisure Centre: 604-467-7322
Planet Ice: 604-467-2883
Program Registration: 604-467-7422
Volunteer Services: 604-467-7459

Planning

Tel: 604-467-7341
Environmental Enquiries: 604-467-7499
planning@mapleridge.ca

Property & Risk Management

Tel: 604-467-7477

Purchasing

Tel: 604-466-4343
procurement@mapleridge.ca

RCMP – Police Services

Non-Emergency: 604-463-6251
Emergency 911
rm.inquiries@rcmp-grc.gc.ca

Non-Municipal Services

BC Assessment Authority	1-800-393-1332
Canada Post	604-463-3651
Garbage (Metro Vancouver)	604-466-9277
Health Unit	604-476-7000
Hospital	604-463-4111
Library	604-467-7417
Mental Health	604-476-7165
Recycling	604-463-5545
School Board	604-463-4200
Service BC/Motor Vehicle	604-466-7470
Service Canada	1-800-367-5693
SPCA	604-463-9511
The ACT Arts Centre	604-476-2787
Transit/TransLink (Coast Mountain)	604-953-3333



@michaelpottspotos



@peak photography



@ginger_endeavour



@my.Pnwlife



@michb-photography



@ghostsof



@bcbeauty



@stable.horse.training



@mishermash



@lilisns.r.tami

