

THE FOLLOWING DOCUMENT HAS BEEN REPRODUCED FOR CONVENIENCE ONLY and is a consolidation of the following:

1. Maple Ridge Taxi Regulation Bylaw No. 6409-2006
2. Maple Ridge Taxi Regulation Amending Bylaw No. 6754-2010
3. Maple Ridge Taxi Regulation Amending Bylaw No. 7075-2014

Individual copies of any of the above bylaws can be obtained by contacting the Clerk's Department.

**District of Maple Ridge
Taxi Bylaw No. 6409-2006**

A bylaw for licencing and regulating the owners
and drivers of cabs in the District of Maple Ridge

WHEREAS the Council of The Corporation of the District of Maple Ridge deems it expedient to provide for standards of maintenance and operation of Vehicles for Hire;

NOW THEREFORE, the Council of the District of Maple Ridge enacts as follows:

1. Citation

- 1.1. This Bylaw may be cited as "Maple Ridge Taxi Regulation Bylaw No. 6409-2006".

2. Severability

- 2.1. If a portion of this Bylaw is held invalid by a Court of competent jurisdiction, then the invalid portion must be severed and the remainder of this Bylaw is deemed to have been adopted without the severed section, subsection, paragraph, subparagraph, clause or phrase.
- 2.2. Every provision of this Bylaw is subject to the *Passenger Transportation Act* and its regulations, the *Motor Vehicle Act* and its regulations, and any other statute or regulations of British Columbia and in the event of any conflict the provisions of Section 10 of the *Community Charter* shall apply.

3. Previous Bylaw Repeal

- 3.1. Maple Ridge Taxi Bylaw No. 2815-1980, as amended, is hereby repealed.

4. Definitions

In this Bylaw:

"**Applicant**" means the person who makes and signs an application for any Licence, or transfer of any Licence, or Chauffeur's Permit.

"**Business**" means every person subject to this Bylaw who makes available in the District to the public, a telephone number for the purpose of soliciting a customer in the District.

"**Business Licence Bylaw**" means the Business Licence Bylaw of the District.

"**Cab**" means any Vehicle for Hire used for the transportation or conveyance of a person or persons.

"**Cab Premises**" means an established place of business in the commercial or industrial zones of the District with telephone, dispatch and off street parking facilities from which any Cab is operated or in which orders for Hire are received or dispatched.

"**Charter Bus**" means a Motor Vehicle having a seating capacity of ten (10) or more passengers and operated either as a sightseeing venture over a fixed or predetermined route of travel and charging a certain sum per person for each trip or by charter to transport persons on a prearranged basis to a specified location.

"**Charter Limousine**" means a Motor Vehicle having a seating capacity of not less than six (6) and not more than nine (9) passengers and used for carrying persons by charter for a fixed fee or hourly rate where arrangements respecting the hire of the vehicle have been made prior to its arrival to pick up passengers.

"**Chauffeur**" means any person who drives or operates a Cab which is driven or operated for Hire, or who, as an employee hired or engaged solely or in part for the purpose of driving a Cab of another person, drives or operates that Cab.

"**Chauffeur's Permit**" means the permit required to be held by a Chauffeur pursuant to the *Motor Vehicle Act*.

"**Chief of Police**" means the senior member in rank of members of the RCMP or his duly authorised representative.

"**Council**" means the Council of The Corporation of the District of Maple Ridge.

"**District**" means the District of Maple Ridge.

"**Dual Taxicab**", means a Motor Vehicle of a type and design of a sedan, bus or a van that is appropriately designed, constructed or modified, and used primarily for transporting people who have a disability or disabilities, including persons who use a wheelchair, scooter or other necessary Mobility Aid, and which may preclude them from accessing, using, or utilizing a Taxicab.

"**Hire**" means the fare, toll, gain, fee or rate charged or collected from any person for the transportation of a person or persons, or chattels of persons by or in a Vehicle for Hire, and includes remuneration of any kind paid, promised or demanded, direct or indirect, as well as personal services or the sharing of any expense of the operation of a Vehicle for Hire.

"**Inspector**" means the Licence Inspector of the District duly appointed by the Council, and the Chief of Police or any Peace Officer duly appointed by Council or any assistants of the Inspector.

"**Licence**" means the Licence required or issued under the provisions of Business Licence Bylaw No. 2542-1978, as amended, or any bylaw enacted in its place.

"**Mobility Aid**" means a device or thing, including a manual wheelchair, electric wheelchair and scooter, that is used to facilitate the transport, in a normally seated orientation, of a person with a physical disability, and for the purposes of this Bylaw shall include a guide or seeing eye dog used by a visually impaired person as an aid assisting in their mobility and shall also include a "guide animal" as defined in the *Guide Animal Act* of British Columbia.

"**Motor Vehicle Act**" means the *Motor Vehicle Act*, R.S.B.C. 1996 c. 301.

"**Motor Vehicle**" includes automobiles, motorcycles and all other vehicles propelled otherwise than by muscular power, except the cars of electric and steam railways and other vehicles running only upon rails or tracks, and excepting trailers.

"**Municipal Clerk**" means the Clerk of The Corporation of the District of Maple Ridge.

"**Owner**" includes the proprietor or other person having the conduct or operation of any Vehicle for Hire or the business incidental thereto.

"**Passenger Transportation Pool Vehicle**" means any Motor Vehicle, other than a Vehicle for Hire that is operated at any time on a highway under the following conditions:

- a. for the transportation of persons to a place of employment or to a common destination adjacent thereto or in the case of an employer-operated vehicle, for the transportation of that employer's employees to and from a place of employment;
- b. the carriage of such persons is conducted in conjunction with a transportation pooling arrangement for passengers which is sponsored and co-ordinated by an organization or agency working in conjunction with the federal government of Canada, the government of British Columbia, the governing body of any municipality in British Columbia or any combination of these governmental bodies or private non-profit charitable organizations; and,
- c. the compensation charged to passengers for such transportation does not exceed, in the aggregate, an amount equivalent to that required to pay operating costs and capital costs of the vehicle used for such transportation during the period of usage when the vehicle is employed in providing such transportation.

"**Peace Officer**" means any person defined as a peace officer by the *Interpretation Act* R.S.B.C. 1996, c. 238 and includes a Bylaw Enforcement Officer or a Parking Enforcement Officer appointed by Council.

"**Person**" includes persons of either sex, associations, co-partnerships, partnerships, corporations, whether acting by themselves or by a servant, agent or employee.

"**Public Place**" includes streets, lanes, avenues, ways, drives, boulevards, sidewalks, squares, triangles, school grounds, public places and all rights of way open to the use of the public in the said District.

"**Seating capacity**" means the rated passenger load assigned to a Motor Vehicle by its manufacturer, but when used in combination with "passengers" does not include the driver.

"**Shuttle Cab**" means a Cab having a seating capacity of not less than four (4) and not more than eight (8) which is used exclusively for carrying passengers on an agreed shared trip originating or terminating within the District of Maple Ridge where arrangements have been made prior to arrival to pick up passengers but does not include any other Vehicle for Hire described in this Bylaw.

"**Stand**" means those areas designated by the District and which are signed for the purpose of a Taxicab or Dual Taxicab to stop or park while waiting for Hire.

"**Street**" means all streets and includes public highways in the District.

"**Taxicab**" includes a Motor Vehicle for Hire having a Taximeter and a seating capacity of not more than eight (8) passengers but does not include a shuttle cab or charter limousine.

"**Taximeter**" means any mechanical or electronic instrument or device by which the charge for transportation in any Taxicab is mechanically or electronically calculated either for distance travelled or for waiting time, or both, and upon which the charge is indicated by means of figures or words.

"**Used**", where it appears in any subsection of this section, means used or intended, designed or kept for use.

"**Vehicle for Hire**" means a Motor Vehicle used for the carrying, transportation or conveyance of persons or property for hire and, without limiting the generality of the foregoing, shall for the purpose of this Bylaw include, but not be limited to, Charter Bus, Charter Limousine, Dual Taxicab, Taxicab and Shuttle Cab but does not include rental private passenger vehicles.

5. Exemption From Regulation

5.1. The following are exempt from the regulations of this Bylaw:

- 5.1.1. the operation of any Vehicle for Hire by the Coast Mountain Bus Company Ltd or as part of a service established under the *BC Transit Act* or the *Greater Vancouver Transportation Authority Act*;
- 5.1.2. the operation of any Passenger Transportation Pool Vehicle.

6. Permit Application and Identification Display

6.1. No person shall drive, operate or be in charge of a Vehicle for Hire without holding a valid and subsisting Chauffeur's Permit.

6.2. Every Applicant for a Chauffeur's Permit shall make application to the Chief of Police who may grant, suspend or refuse to grant a permit.

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6.3. Every Applicant for a Chauffeur's Permit shall disclose whether the Applicant has ever been denied or refused a Chauffeur's Permit and must not make any false statement or declaration in an application for a Chauffeur's permit under this bylaw.

6.4. The following documents must be provided by the Applicant at the time of application:

- (a) Copy of a valid BC driver's licence;
- (b) Two colour passport sized photos;
- (c) Copy of recent ICBC claims history (within 30 days of the application date);
- (d) Copy of Canadian birth certificate, Canadian citizenship card, valid Canadian passport OR proof of legal entitlement to work in Canada;
- (e) Letter of employment by potential taxi company; and,
- (f) Payment to the District for a criminal records check.

6.5. Notwithstanding the generality of subsection 6.2., the Chief of Police may issue a permit once he is satisfied that the Applicant:

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6.5.1. has successfully completed the Taxi Host Pro Program certification from the Justice Institute of British Columbia;

6.5.2. is nineteen (19) years of age or older; can speak, read and write the English language at a level competent to communicate with passengers; possesses a reasonable intimate knowledge of the District traffic regulations and of this Bylaw; and is willing and able to maintain a continuous and satisfactory service to the public during the currency of the Chauffeur's Permit;

- 6.5.3. is a Canadian citizen or landed immigrant, or otherwise legally entitled to work in Canada;
- 6.5.4. has fully disclosed all outstanding criminal charges and/or convictions; and,
- 6.5.5. has provided a recent ICBC claims history at time of application or renewal.

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- 6.6. In the event of a refusal to issue, suspension or cancellation of a Chauffeur's Permit by the Chief of Police, the Applicant or permit holder may appeal to the Council within 30 calendar days of such refusal, suspension or cancellation. The Applicant or permit holder shall be given an opportunity to appear before Council as per Section 36 of the Motor Vehicle Act to show cause why the Applicant or permit holder should be issued a Chauffeur's Permit or why the Chauffeur's Permit should not be suspended or cancelled. Council may confirm; reverse; or vary the refusal, suspension or cancellation and in doing so may impose terms and conditions.
- 6.7. The driver of a Cab shall at all times while operating a Taxicab, Dual Taxicab or a Shuttle Cab have displayed in the interior of such Cab and alongside the tariff card, a valid photo identification card which shall be in a form approved by the Chief of Police. The identification card shall indicate in clearly printed letters, the name of the Licencee of the Taxicab, Dual Taxicab or Shuttle Cab, the number of the provincial licence plate assigned to such, the first name of the driver then on duty and a phone number to call in order to lodge a complaint with respect to the operation of such Taxicab, Dual Taxicab or Shuttle Cab.
- 6.8. Every person who, at the time of the adoption of this Bylaw, has held a Maple Ridge Chauffeur's Permit for three (3) consecutive years will be exempt from completing the Taxi Host Level One and Two programs on application and approval of the Inspector.

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- 6.9. Chauffeur's Permits shall be issued and valid for a period of 12 months for a new or renewal application.
- 6.10. Notwithstanding subsection 6.11, the Chief of Police may issue a Chauffeur's Permit on a probationary basis for any period less than that provided for subsection 6.11 where the Chief of Police considers it to be in the public interest.
- 6.11.
 - (a) Every re-applicant for a Chauffeur's Permit shall make application to the Chief of Police who may grant, suspend or refuse to grant a permit.
 - (b) Re-application for a Chauffeur's Permit may not be made within 12 months of refusal, suspension or cancellation of the Chief of Police or upon appeal as confirmed, reversed or varied by Council

7. Business Licence

- 7.1. No person shall carry on the business of a Vehicle for Hire without holding a valid and subsisting Licence and approval under the *Passenger Transportation Act*.
- 7.2. Every holder of a Licence to operate a Cab business must:
 - 7.2.1. keep Cab Premises;
 - 7.2.2. notify the Chief of Police and Inspector, in writing, of the address of the Cab Premises where the Licence holder keeps the books and records of operation of the business;
 - 7.2.3. post the Licence in a conspicuous place in the Cab Premises;
 - 7.2.4. ensure that every driver of a Cab operated pursuant to that Licence holds a valid Chauffeur's Permit;
 - 7.2.5. immediately notify Chief of Police and the Inspector, in writing, of any change or error in the Cab Premises;
 - 7.2.6. at all reasonable times, permit the Chief of Police, the Inspector, or any other Peace Officer or employee of the District to inspect any place, premise or thing in respect of which such Licence has been granted; and,
 - 7.2.7. on a bi-monthly basis, forward to the Inspector a list of all complaints received during that period and the disposition of each complaint.
- 7.3. No Licence shall be issued for the operation of a Cab unless the business has a business telephone and is or will be listed in the telephone directory under a trade name.
- 7.4. More than one Licence holder may operate from a Cab Premises.
- 7.5. Upon application to the Inspector for a Licence, the Inspector may issue a Licence if he is satisfied that the vehicle or vehicles which will be operated pursuant to the Licence:
 - 7.5.1. are suitable for the use intended;
 - 7.5.2. are equipped as required by this Bylaw; and,
 - 7.5.3. otherwise comply in all respects with applicable provisions of the *Motor Vehicle Act* and the *Passenger Transportation Act*.
- 7.6. The Inspector is authorised to suspend any Licence, subject to the provisions of the Business Licence Bylaw, for such period as he may determine.
- 7.7. Every Applicant for a Licence must inform the Inspector whether the Applicant has within the preceding five (5) years, been convicted of any offence under any Statute

of Canada, any Statute of any Province of Canada, or under any bylaw of the District of Maple Ridge. If the Inspector considers the nature of any offence for which the Applicant has been convicted relates to the business which the application has been made, the Inspector may refuse to issue the Licence.

- 7.8. Applications may not be approved while outstanding criminal matters are before the courts. Any other charges or convictions will be reviewed on a case by case basis.
- 7.9. Matters under the mental health act will be reviewed on a case by case basis supported by medical reports/recommendations from the applicant's caregiver.
- 7.10. If the Inspector declines to issue a Licence, the Applicant may appeal to Council who may grant or refuse the application.
- 7.11. The Inspector shall provide written reasons for the refusal to issue or suspension of a Business Licence.
- 7.12. Notwithstanding section 7.1., and subject to the provisions of the *Passenger Transportation Act*, a person not licenced pursuant to this Bylaw but holding a valid Taxicab licence from another municipality and who is approved and licenced under the *Passenger Transportation Act* to operate a Taxicab may pick up passengers within the District provided that the passengers have made prior arrangements for the pickup. Such passengers must not have a destination within the District municipality.
- 7.13. Every Licence holder shall, upon request by the Inspector, provide the District with such information deemed by the District to be relevant to the maintenance of the Licence, and which may be needed from time to time during the currency of the Licence.

8.0 Age of Vehicle

- 8.1. A vehicle must not be used as a Cab, Taxicab, Dual Taxicab or Shuttle Cab if the age of the vehicle exceeds seven (7) years, except that the Inspector may, at his or her discretion, grant up to two (2) one (1) year extensions to allow for replacement if, in the opinion of the Inspector, the exterior and interior appearance of the vehicle is of an acceptable standard, and upon successful completion of a mechanical inspection by a government approved testing facility.
- 8.2. A vehicle used as a Dual Taxicab, which is to be used primarily for transporting people who have a disability or disabilities, including persons who use a wheelchair, scooter or other necessary mobility aid, and which may preclude them from accessing, using, or utilizing a Taxicab, may be excluded from the age restriction in subsection 8.1. if, in the opinion of the Inspector, the vehicle is in a condition commensurate with its original construction, and the vehicle is mechanically sound in all aspects. The decision to allow such an exemption shall be completely at the discretion of the Inspector. A vehicle exempted under this subsection may be reassessed on a bi-annual basis by the Inspector who will determine whether or not such an exemption may continue.

9. Suspension or Revocation

9.1. The Inspector may suspend a Licence if:

9.1.1. a vehicle in respect of which the Licence has been issued fails to pass a safety inspection under the provisions of the *Motor Vehicle Act* and the Licence thereof shall remain suspended until the vehicle has been re-inspected and approved pursuant to the provisions of that Act;

9.1.2. the Licence holder does not hold a valid policy of liability insurance pertaining to the vehicle(s) with a minimum coverage of \$5,000,000.00;

9.1.3. the Licence holder employs, for consideration, his or her Vehicle for Hire for the purposes other than for which the Licence holder is licenced; or,

9.1.4. the Licence holder fails to comply with the provisions of a District Bylaw.

9.2. It is an express condition of any licence that the licensee shall observe all bylaws of the District.

9.3. Any person whose Licence has been suspended by the Inspector may appeal the suspension in accordance with provisions set out in the Business Licence Bylaw.

10. Transfer of Licence

10.1. Any person seeking to obtain a transfer of any Licence, or an interest in any Licence held by another person, must apply in the same manner as required to obtain a Licence. The powers, conditions, requirements and procedures relating to the granting and refusal of a Licence shall apply.

10.2. No person who acquires all or part of the interest of a Licence holder shall carry on or continue the business, trade, profession or other occupation so purchased without first having obtained either a transfer of the Licence or a new Licence.

10.3. Where any Licence is transferred, the applicant shall pay a fee in accordance with the provisions set out in the Business Licence Bylaw.

11. Vehicle for Hire Plate

11.1. The Inspector shall furnish to each person holding a Licence with respect to the operation of a Vehicle for Hire, where the Cab Premises is located in the District, a numbered plate for each vehicle kept and used by that person. The plate shall remain the property of the District and on the expiration, cancellation or suspension of the Licence corresponding or represented thereby, such person shall forthwith return such plate to the Inspector.

- 11.2. Every person to whom a plate has been furnished pursuant to this section shall keep such plate on each such Vehicle for Hire in a place designated by the Inspector, and shall not transfer the plate from the vehicle to which it was assigned by the District.
- 11.3. It shall be unlawful for any person so licenced to use or exhibit on any Vehicle for Hire any District plate other than the plate issued with the Licence, except those vehicles authorised under the *Passenger Transportation Act* to transport persons to the Vancouver International Airport, and which may display an additional plate providing authorization for such business activity.
- 11.4. If a Vehicle for Hire plate furnished pursuant to this section has become lost, mutilated or destroyed, the Inspector may, upon receipt of written proof satisfactory to the Inspector setting out such loss, mutilation or destruction, issue a replacement plate.
- 11.5. No driver of a Vehicle for Hire shall pick up, take on or carry any passenger unless the vehicle displays a valid decal indicating that the vehicle has passed a safety inspection under the provisions of the *Motor Vehicle Act*.

12. Standards of Service

- 12.1. Every holder of a Licence to operate a Taxicab shall provide a 24-hour service to all persons, and if approved under the *Passenger Transportation Act* to do so, shall include a Dual Taxicab service to persons who have a disability or disabilities, and any person who may use a wheelchair, scooter, or other required or necessary Mobility Aid.
- 12.2. Every holder of a Licence to operate a Dual Taxicab service shall, upon telephone or other notification, and after the person has identified themselves as one who requires the service because of a handicap or who uses a wheelchair, scooter or other Mobility Aid, give priority of access to a Dual Taxicab to such customers, and must ensure that Dual Taxicabs are available to primarily serve such customers at all times that a Vehicle for Hire service is available to the public.
- 12.3. The holder of a Licence to provide a Vehicle for Hire service, including a Dual Taxicab service, shall ensure that all requests for service, from a person or persons who have a disability or disabilities, or any person who may use a wheelchair, scooter, or other required or necessary Mobility Aid, are satisfied in a timely and efficient manner and that a sufficient number of vehicles are available at all times to provide such service. For the purpose of this Bylaw, timely and efficient shall mean the average time of response to customers requesting a Taxicab.

13. Dual Taxicab

- 13.1. Every Dual Taxicab:
 - 13.1.1. shall be equipped with a sufficiently high door and have sufficient ceiling height to permit easy access for people with disabilities, inclusive of their wheelchair, scooter or other Mobility Aid;

- 13.1.2. shall configure within the design of the interior of the Dual Taxicab such space so as to easily accommodate passengers' wheelchairs, scooters, or other Mobility Aids;
- 13.1.3. shall have posted on each side of the vehicle the International Symbol of Accessibility for people with disabilities (see Schedule "A"); and,
- 13.1.4. shall have displayed, in a position on each side at the rear windows and so as to be easily seen and identifiable by a person seated inside the vehicle in a wheelchair or scooter, the cab identification number.

14. Dual Taxicab Owner Requirements

14.1. Every Licence holder of a Dual Taxicab:

- 14.1.1. shall ensure that every Dual Taxicab contains adequate facilities for securing a passenger in a wheelchair and the wheelchair to the floor of the vehicle and that all straps and belts, buckles and clasps shall be maintained in good order and shall be kept clean and dry;
- 14.1.2. shall ensure that each driver of a dual taxicab is suitably trained for, and is physically capable of assisting in, the correct and safe loading and unloading of people who have a disability or disabilities and who may use a wheelchair, scooter or other Mobility Aid;
- 14.1.3. shall ensure that each driver of a Dual Taxicab records, on a daily record, every trip that involved the transporting of a person with a disability, stating in each case whether such person used a wheelchair, a scooter or other Mobility Aid;
- 14.1.4. shall at all times carry liability insurance in the amount of \$5,000,000.00 that insures all drivers of such Dual Taxicabs against all loss, damage, and claims arising out of, or in connection with, the loading, unloading or transporting of people with disabilities;
- 14.1.5. shall ensure that the vehicle used as a Dual Taxicab is equipped with a properly maintained and working hydraulic lift or ramp, or other such approved equipment that is satisfactory to the Inspector, to enable the provision of service to persons who have a disability or disabilities, and any person who may use a wheelchair, scooter, or other required or necessary Mobility Aid; and,
- 14.1.6. shall place or amend an advertisement in the Yellow Pages of the Telephone Directory providing information to residents of the District, and under the trade name under which the Licence holder operates, indicating that the vehicle is capable to serve handicapped and wheelchair passengers and others who may use a Mobility Aid and that requests for service from these classes of persons shall receive priority over all other service requests.

15. Taxicab Recognition Requirements

- 15.1. No person shall use or operate a Taxicab unless it has an illuminated sign bearing the word "Taxi" or "Cab" and complying in all respects with the regulations made pursuant to the *Motor Vehicle Act*. The sign must be placed on the front of the Taxicab, either outside above the windshield, or inside behind the windshield in a position satisfactory to the Inspector. The sign shall be illuminated between dusk and dawn at such time that the taxicab is available for hire.
- 15.2. No person shall drive or operate a Taxicab unless there is painted on or otherwise permanently affixed to the vehicle:
 - 15.2.1. a business name and the words "Taxi" or "Cab" in figures not less than five (5) cm high which shall be placed on either the rear doors or front doors on each side of the Taxicab;
 - 15.2.2. a number which uniquely identifies that Taxicab in figures not less than eight (8) cm high which shall be placed on both sides of the Taxicab near the front and on the rear of the Taxicab in a position satisfactory to the Inspector; and,
 - 15.2.3. the same number which is referred to in subsection 15.2.2. which shall be placed on the inside of the vehicle in a prominent location that is visible to passengers in the rear seat.
- 15.3. No trade name shall be used on any Taxicab unless such trade name has first been approved by and recorded with the Inspector; and no licenced owner or driver shall use or publish, or permit to be used or published, any advertising matter or sign indicating, implying or suggesting fares or charges lower than the tariff of fares and charges which owners or drivers of Taxicabs are entitled to receive or charge under the provisions of the Motor Carrier Commission.
- 15.4. No Taxicab shall be equipped with tinted windows, blinds or other devices that would restrict vision in either direction through all windows.
- 15.5. Every Taxicab shall be equipped with a functioning interior light, sufficient to illuminate the entire passenger compartment.

16. Owner/Driver Requirements

- 16.1. Every person in charge of any Cab shall:
 - 16.1.1. be neatly and properly dressed, neat and clean in person, and be civil and well-behaved;
 - 16.1.2. remain within seven (7) metres of the Cab when the Cab is at a stand;
 - 16.1.3. keep the doors of the Cab closed when the Cab is waiting for passengers at a Taxi stand; and,

- 16.1.4. not stand in such a manner so as to obstruct the free use of the sidewalk or make any loud noise or disturbance, nor use obscene, impudent or abusive language, nor molest, annoy or insult the owners, occupiers, inmates or inhabitants of any building, house or residence, or any passenger, pedestrian or other person whatsoever.
- 16.2. No driver of any Cab shall seek employment by driving the Cab to and fro upon any street, or by interfering with the proper and orderly access to or egress from, or by cruising or hovering in front of any theatre, hall, hotel, railway or ferry station, or other place of public gathering; provided, however, that the driver of a Taxicab may accept passengers at any place of public gathering so long as the Taxicab is lawfully parked on a street or at a Taxi stand in the vicinity of the place or building where such public gathering is taking place.
- 16.3. Every driver of a Taxicab shall proceed by the most direct travelled route to the point of destination, unless otherwise specifically directed by the passenger.
- 16.4. Every driver of a Taxicab shall keep a daily record of all trips made. The record must contain the following information:
 - 16.4.1. the date, time, origin and destination of each trip, which shall be entered in the record as soon as practical after the completion of the trip;
 - 16.4.2. the driver's name and address;
 - 16.4.3. the Provincial Licence number of the Taxicab; and,
 - 16.4.4. the odometer reading at the start and finish of the driver's shift.
- 16.5. Every driver of a Taxicab shall, no later than twenty-four (24) hours after completion of each shift, deposit in the business office of the owner of the Taxicab the daily record required by section 16.4. that relates to that shift.
- 16.6. Before accepting the daily trip record from the driver, the owner of a Taxicab shall ensure that each trip is legibly and properly noted in the record.
- 16.7. The records referred to in section 16.4. shall be kept by the owner of the Taxicab at the owner's place of business for a period of six (6) months, and during that time shall be produced for inspection at any time on request by the Chief of Police or the Inspector.
- 16.8. Every owner and driver of a Taxicab, excluding a Dual Taxicab, shall accommodate the persons who desire the service of a Taxicab in the order of their application, and if a Taxicab is not available to give the desired service within a reasonable time, then the applicant shall be informed.
- 16.9. No owner or driver of a Taxicab shall refuse or neglect to convey any orderly person or persons upon request in the District unless previously engaged or unable or prohibited by the provisions of this Bylaw or permitted to refuse service pursuant to the *Motor Carrier Act* or any regulations there under.

- 16.10. No owner or driver of a Taxicab shall convey any person or persons other than the person or persons first engaging the Taxicab, and the carrying of passengers for separate fares is prohibited unless authorised under the *Passenger Transportation Act*.
- 16.11. No motor vehicle shall be operated as a Cab except its registered owner or by a driver employed by and directly responsible to the owner. Every owner granted a Licence to operate a Cab shall, on the engagement of any driver, ascertain the number and date of the driver's licence to operate a Cab and Chauffeur's Permit, and forthwith report the same to the Chief of Police and shall, during the term of the driver's employment, keep a record of such Licence and Chauffeur's Permit.
- 16.12. Every Taxicab shall be equipped with a two-way radio or other communication device, which shall be maintained in good working order and capable of receiving and acknowledging calls for customer service.

17. Driver Identification

- 17.1. No person shall operate or drive a Cab unless a current photograph of the driver identified by his or her first name is placed on the inside of the vehicle in a prominent location that is visible to passengers in the rear seat. Such identification shall meet the requirements contained in Schedule B of this Bylaw.

18. Charges and Fees

- 18.1. No owner or driver of a Taxicab shall charge, demand, collect or receive any fare or charge except as set out under the *Passenger Transportation Act*. Nor shall any owner or driver refund or remit in any way any portion of the fares so specified.
- 18.2. No owner of a Taxicab shall publish or use or permit to be published or used any rates or fares other than those authorised under the *Passenger Transportation Act*, whether such rates or fares are determined by Taximeter or by time.
- 18.3. No owner of a Vehicle for Hire shall, either directly or indirectly, carry or permit to be carried without charge any passenger, unless the passenger is an officer, agent or employee of the owner or unless the ride is for a charitable purpose.
- 18.4. If authorised to do so under the *Passenger Transportation Act*, any person operating a Taxicab may operate on a time or mileage basis at the request of a passenger and for rates and charges as authorised under the *Passenger Transportation Act* in respect to time rates or fares for such vehicle.
- 18.5. The owner and driver of every Taxicab and Shuttle Cab shall display therein a tariff card of the rates and charges for such Cabs as authorised under the *Passenger Transportation Act*. Such tariff card shall be kept displayed so as to face the

passenger and so it is clearly and easily able to be viewed by the passenger from the rear seated position. No person shall remove such tariff card or mutilate, deface or otherwise dispose of same.

- 18.6. No driver or owner of a Shuttle Cab shall charge, demand, collect or receive a fare, charge or remuneration of any kind, which exceeds the maximum charges as authorised under the *Passenger Transportation Act* for the provision of such service.
- 18.7. Every driver or owner of any Taxicab and Shuttle Cab shall carry written proof of the certification required with respect to the mechanical inspection and testing required under this Bylaw.

19. Taximeter

- 19.1. No person shall drive or operate or engage in the business of operating a Taxicab unless such Taxicab is equipped with a Taximeter which complies in every respect with the requirements hereinafter set out and the requirements of the *Passenger Transportation Act*.
- 19.2. All Taximeters shall mechanically or electronically register the distance and corresponding rate or charge thereof while under hire, and shall be kept in a condition ensuring accuracy and continuous registration during hire, and shall be so installed as to be automatically operated when the Taxicab is in motion as well as when such vehicle is standing under hire.
- 19.3. No person shall use or permit to be used in any Taxicab a Taximeter which shall register more than 2% (two percent) incorrectly.
- 19.4. At the request of the Inspector, and in any event once every 6 (six) months, every Taximeter shall be tested to ensure that it displays the correct tariff authorised under the *Passenger Transportation Act*, is accurate subject to section 19.3. and is otherwise in good working order.
- 19.5. The operator of a Taxicab shall ensure that its Taximeter is:
 - 19.5.1. adequately illuminated at all times when in use between dusk and dawn;
 - 19.5.2. installed and placed at the right side of the driver and in such a position that the fare to be paid by the passenger may be easily read from the rear passenger compartment, and shall be so placed in the Cab that the face of the meter is in plain view both from within and without the Cab;
 - 19.5.3. adjusted in accordance with the distance rates or fares specified under the *Passenger Transportation Act*;
 - 19.5.4. used only when the seal thereon is intact; and,
 - 19.5.5. maintained in good working condition at all times, and not used when defective in any way.

- 19.6. No driver of a Taxicab may, while carrying passengers or under engagement, indicate that the Cab is not engaged or, when the Cab is not engaged, indicate that the Cab is engaged.
- 19.7. The driver of every Taxicab or Dual Taxicab shall place the meter in the hired mode only when the passenger is securely in the vehicle and the vehicle is put into motion, and shall be disengaged from the hired mode when the vehicle has ceased motion at the termination of such trip, and shall then call the attention of the passenger to the amount of the fare registered on the meter. An exception may be made only if, within three (3) minutes of arrival the driver identifying himself or herself to the passenger, the passenger is not visible to the driver and proceeding to the Taxicab or Dual Taxicab. In such cases the Taxi Meter may be placed in the hired mode after the three (3) minute period has expired, or after a waiting period determined by the Taxicab owner, whichever is the longer waiting period.
- 19.8. Where an owner or driver of a Taxicab is required to collect a tax imposed by a government, such tax shall be included in the fare shown on the Taximeter and may be demanded, collected or received in addition to any fare or charge demanded, collected or received pursuant to this section. A sign clearly indicating that the fare shown includes such tax shall be posted inside the Taxicab.

20. Vehicle Condition

- 20.1. The interior and exterior of every Vehicle for Hire shall be kept clean and in good repair. Whenever the owner of any Vehicle for Hire receives notice, either given to the owner personally or to a driver of the vehicle, signed by the Inspector, that such Vehicle for Hire is not in a fit or proper condition for use, stating briefly the condition complained of, such owner shall forthwith cease to use such vehicle and, within the time mentioned in such notice, shall remedy the condition referred to in the complaint.
- 20.2. No person shall carry in any Vehicle for Hire a greater number of passengers than the seating capacity for the vehicle or the number of passengers such vehicle is designed to accommodate, whichever is the lesser.
- 20.3. No person owning or operating any Vehicle for Hire shall load, carry or transport any baggage on the outside of the vehicle, except in properly designed and constructed racks for that purpose.
- 20.4. The owner of any Vehicle for Hire in respect of which a Licence has been issued shall, when requested, forthwith submit the vehicle for examination to the Inspector, and no owner or driver shall at any time prevent or hinder the Inspector from entering the owner's garage or other building for the purpose of inspecting such vehicle.
- 20.5. Where an owner of a Vehicle for Hire disposes of it and acquires another Vehicle for Hire, such owner shall submit the replacement vehicle to the Inspector for approval in conformity with the provisions of this Bylaw before using the vehicle for the purpose of the business.

- 20.6. Where a Vehicle for Hire is not in service due to a mechanical failure or has been involved in an accident that requires that the vehicle is removed from service for repair, then a replacement vehicle may be temporarily used to provide service if the following is met:
- 20.6.1. the vehicle is approved under the *Passenger Transportation Act* to be used as a Taxi to provide service to the public;
 - 20.6.2. the vehicle is mechanically sound in all respects and if, in the opinion of the Inspector, the exterior and interior appearance of the vehicle is of an acceptable standard, and upon successful completion of a mechanical inspection by a government approved testing facility;
 - 20.6.3. the vehicle is equipped with a Taximeter which complies in every respect with the requirements of the *Passenger Transportation Act*; and,
 - 20.6.4. such vehicle must comply in all respects with this Bylaw and the requirements of the *Passenger Transportation Act*.
- 20.7. Any temporary replacement vehicle shall cease to be used when repairs have been completed on the vehicle that it is replacing, and that vehicle is able to resume service to the public.

21. Driver Employment

- 21.1. No owner of any Vehicle for Hire shall employ, engage or permit any person to operate the vehicle unless that person holds a valid driver's licence and Chauffeur's Permit of the type required by the *Motor Vehicle Act* or its regulations for the operation of that vehicle.
- 21.2. Every owner of a Vehicle for Hire shall, on the engagement of a driver, ascertain the number and date of the driver's licence to operate a vehicle, and forthwith report the same to the Chief of Police and shall, during the term of the driver's employment, keep a record of such licence.
- 21.3. Owners of Vehicles for Hire who employ both male and female drivers shall arrange suitable and separate washroom accommodation for each gender.
- 21.4. Within two (2) days of the engagement of a driver, every owner of a Vehicle for Hire shall notify the Chief of Police that the driver has been employed, and when such driver ceases to be so employed, the owner shall, within two (2) days thereafter, notify the Chief of Police, giving the reasons for such cessation of employment.

22. Owner/Driver Responsibilities

- 22.1. Every owner and driver of any Vehicle for Hire shall at all times obey the lawful orders and directions respectively of the Chief Constable and Inspector.

- 22.2. No owner of a Vehicle for Hire who drives his or her own vehicle shall spend more hours in any one day in operating the vehicle than the maximum hours of work for a Cab driver as provided in the *Motor Vehicle Act* of the Province of British Columbia, and the *Employment Standards Act*.
- 22.3. Each owner referred to in subsection 22.2. of this section shall keep a true and accurate record in ink or indelible pencil in the English language of the hours worked each day in personally operating the vehicle. Such records shall be produced for inspection at all reasonable times on demand of the Inspector or Chief of Police.
- 22.4. Every person to whom a licence has been granted shall, at all reasonable times, permit the Chief of Police, Inspector, or any other Peace Officer or official of the District to inspect any place, premises or thing in respect of which such Licence has been granted.
- 22.5. Every person licenced under this Bylaw to operate a Vehicle for Hire shall, upon changing address or establishing additional premises, so notify the Chief of Police and the Inspector within two (2) days by providing the new or additional address and such other particulars as the Chief of Police or the Inspector may require. Every person holding a Chauffeur's Permit issued by the Chief of Police shall, upon changing his or her home address, so notify the Chief of Police within two (2) days, giving the new address and such other particulars as the Chief of Police may require.
- 22.6. No person licenced to operate or operating a Vehicle for Hire shall employ or allow a runner or other person to, on a street, assist or act in concert with such owner or operator in soliciting any person.
- 22.7. No person shall assist or act in concert with the owner or operator of a Vehicle for Hire on any street in soliciting any person.
- 22.8. Every owner and driver of any Vehicle for Hire shall immediately provide for the proper disinfecting of such Cab after it has, to his knowledge, conveyed any person suffering from any contagious or infectious disease.
- 22.9. Every owner and driver of any Vehicle for Hire shall take due care of all property delivered or entrusted to him or her for conveyance and, immediately upon the termination of any hiring or engagement, shall carefully search the vehicle for any property lost or left therein. All property and money left in the Vehicle for Hire shall be forthwith delivered to its owner; or
- 22.9.1. if the owner of the property or money cannot at once be found, the property or money shall be delivered to the Cab Premises of the Vehicle for Hire for safe keeping until such time that the owner of the property or money is found;
- 22.9.2. information relevant to identify that property or money shall be recorded in a log specifically kept for that purpose and shall be available for inspection upon request by the Chief of Police; and,

- 22.9.3. the property or money shall be stored in such a way as to ensure the integrity of such property or money with all information which might assist in establishing ownership of said property or money;
- 22.9.4. every owner and driver of a Vehicle for Hire in which property or money is found shall make every reasonable effort to locate and contact the owner of the property or money. In the event that an owner cannot be located and contacted, the property or money shall be held for a period not less than thirty (30) days; and,
- 22.9.5. if the property or money is not claimed, it shall be delivered to the Chief of Police with all information which might assist to establish ownership of said property or money.

23. Offences or Infractions

- 23.1. Non-compliance with any of the provisions of this or any other bylaw applicable to a Licence or failure to maintain the standard of qualification for the issue of a Licence as herein provided shall be deemed to be an infraction of this Bylaw and shall render a Licence holder liable to penalties or to suspension or cancellation of the Licence.
- 23.2. No person shall make a false statement in any application for a Licence under the provisions of this Bylaw.
- 23.3. Every person who offends against any of the provisions of this Bylaw, or who suffers or permits any act or thing to be done in contravention or in violation of any of the provisions of this Bylaw, or who neglects to do, or refrains from doing anything required to be done by any of the provisions of this Bylaw, or who does any act or thing which violates any of the provisions of this Bylaw, commits an offence under this Bylaw.

24. Penalty

- 24.1. Every person who commits an offence against this Bylaw is liable to a fine and penalty of not more than \$10,000.00 and not less than \$500.00 for each offence.

25. Enforcement

- 25.1. This Bylaw may be enforced by means of a ticket in the form prescribed for the purpose pursuant to section 264 of the *Community Charter*.
- 25.2. This Bylaw may be enforced by members of the RCMP, Municipal Inspectors, Municipal Bylaw Enforcement Officers or duly authorised Peace Officers.

Schedules

Schedule A – International Symbol of Accessibility

Schedule B – Driver Identification Card

READ a first time the 12th day of June, 2006.

READ a second time the 25th day of July, 2006.

READ a third time the 25th day of July, 2006.

RESCINDED & READ a third time the 28th day of August, 2006.

RECONSIDERED AND ADOPTED the 29th day of August, 2006.

MAYOR

CLERK

District of Maple Ridge
Taxi Bylaw No. 6409-2006

Schedule "A"

International Symbol of Accessibility



District of Maple Ridge
Taxi Bylaw No. 6409-2006

Schedule "B"

Driver Identification Card



DRIVER IDENTIFICATION

**Photo
ID**

Name

Company

Chauffeur's Permit Number

To be placed on the inside of the vehicle in a prominent location that is visible to all passengers.

The size of the card shall be 15.24 cm (6 inches) wide x 10.16 cm (4 inches) high.