

City of Maple Ridge  
COUNCIL WORKSHOP AGENDA  
May 26, 2020  
11:00 a.m.  
Virtual Online Meeting

*The purpose of the Council Workshop is to review and discuss policies and other items of interest to Council. Although resolutions may be passed at this meeting, the intent is to make a consensus decision to send an item to Council for debate and vote or refer the item back to staff for more information or clarification. The meeting is live streamed and recorded by the City of Maple Ridge.*

---

REMINDER: May 26, 2020 Council Meeting      7:00 p.m.      Virtual Online Meeting

1.      APPROVAL OF THE AGENDA

2.      ADOPTION OF MINUTES

2.1      Minutes of the May 12, 2020 Council Workshop Meeting

3.      PRESENTATIONS AT THE REQUEST OF COUNCIL

4.      UNFINISHED AND NEW BUSINESS

4.1      Maple Ridge Social Services Inventory Update - SPARC Presentation

Presentation by the Social Planning and Research Council of British Columbia ("SPARC")

- Monica Petek, Researcher, Department of Research, Planning and Community Development

Staff report dated May 26, 2020 recommending that the April 2020 Maple Ridge Social Service Inventory be endorsed and that staff begin an analysis based on the inventory to identify key trends, strengths and opportunities related to social services in Maple Ridge.

4.2      Vaping Retail Discussion Paper

Staff report dated May 26, 2020 recommending staff proceed with regulations pertaining to vaping retail outlets based on options provided within the report.

4.3 Open Government - Chatbot

Presentation and demonstration by the Acting General Manager Corporate Services

5. CORRESPONDENCE

6. BRIEFING ON OTHER ITEMS OF INTEREST/QUESTIONS FROM COUNCIL

7. MATTERS DEEMED EXPEDIENT

8. NOTICE OF CLOSED COUNCIL MEETING


The meeting will be closed to the public pursuant to Sections 90 (1) and 90 (2) of the *Community Charter* as the subject matter being considered relates to the following:

Section 90(1)(e) The disposition of land or improvements, if the council considers that disclosure might reasonably be expected to harm the interests of the municipality.

Any other matter that may be brought before the Council that meets the requirements for a meeting closed to the public pursuant to Sections 90 (1) and 90 (2) of the *Community Charter* or *Freedom of Information and Protection of Privacy Act*.

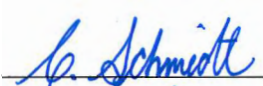
9. ADJOURNMENT

APPROVED BY:

  
DATE: May 22, 2020

CHECKED BY:

DATE:

  
May 22/2020

City of Maple Ridge

**COUNCIL WORKSHOP MINUTES**

May 12, 2020

The Minutes of the City Council Workshop held on May 12, 2020 at 11:03 a.m. in the Blaney Room at City Hall, 11995 Haney Place, Maple Ridge, British Columbia for the purpose of transacting regular City business.

---

**PRESENT**

*Elected Officials*

Mayor M. Morden  
Councillor J. Dueck  
Councillor K. Duncan  
Councillor C. Meadus  
Councillor G. Robson  
Councillor R. Svendsen  
Councillor A. Yousef

*Appointed Staff*

A. Horsman, Chief Administrative Officer  
D. Boag, General Manager Parks, Recreation & Culture  
C. Carter, General Manager Planning & Development Services  
C. Crabtree, Acting General Manager Corporate Services  
D. Pollock, General Manager Engineering Services  
T. Thompson, Chief Financial Officer  
S. Nichols, Corporate Officer

*Other Staff as Required*

J. Baillie, Children's Programmer, Recreation & Community Engagement  
C. Balatti, Recreation Manager Health & Wellness  
M. Baski, Planner 2, Development & Environmental Services  
C. Goddard, Director of Planning  
K. Gowan, Planner 1, Community Planning  
R. MacNair, Senior Advisor, Bylaw and Licensing Services  
M. McMullen, Manager of Development & Environmental Services

---

Note: These Minutes are posted on the City Web Site at [www.mapleridge.ca](http://www.mapleridge.ca)

Note: Due to the COVID-19 pandemic, Council members participated electronically.  
Councillor Duncan was not in attendance at the start of the meeting.

**1. APPROVAL OF THE AGENDA**

R/2020-180

It was moved and seconded

That the agenda of the May 12, 2020 Council Workshop Meeting be approved as circulated.

CARRIED

2. *MINUTES*

2.1 Minutes of the April 28, 2020 Council Workshop Meeting

R/2020-181

It was moved and seconded

That the minutes of the Council Workshop Meeting of April 28, 2020 be adopted as circulated.

CARRIED

3. *PRESENTATIONS AT THE REQUEST OF COUNCIL*

3.1 Community Child Care Space Creation Action Plan

- Roberta O'Brien - Community Developer, Social Sector Researcher, Grant Writer

The Children's Programmer introduced the item and the presenter. Ms. O'Brien provided a summary presentation. Staff and Ms. O'Brien responded to questions from Council.

Note: Councillor Duncan joined the meeting at 11:05 a.m.

4. *UNFINISHED AND NEW BUSINESS*

4.1 Community Child Care Space Creation Action Plan

Staff report dated May 12, 2020 recommending that the Community Child Care Space Creation Action Plan be endorsed.

R/2020-182

Moved and seconded

That the report dated May 12, 2020 titled "Community Child Care Space Creation Action Plan" be received into the record and that discussions be held with Provincial and Federal Government representatives as well as other service providers referred to in the staff report and that staff provide a plan on how to proceed in terms of the roles of each level of government and service provider.

CARRIED

#### 4.2 BC Hydro Water Licence Renewal on the South Alouette River

Staff report dated May 12, 2020 recommending that an independent consultant be retained to review information for processes underway in support of the BC Hydro Water Licence and Order to facilitate development of a Municipal position for submission to the Comptroller of Water Rights.

The General Manager of Engineering Services provided a verbal summary of the staff report and staff responded to questions from Council.

Note: Councillor Duncan was absent from 12:13 p.m. to 12:15 p.m. during the staff verbal report.

R/2020-183

Moved and seconded

That a suitably qualified independent consultant be retained to review all reports and data generated to date for the various processes underway in support of the BC Hydro Water Licence and Order to facilitate dialogue and generate the development of a Municipal position for submission to the Comptroller of Water Rights.

CARRIED

#### 4.3 Cannabis Retail Store Processing & Evaluation Criteria Policy No. 6.33 Amendment

Staff report dated May 12, 2020 recommending that Cannabis Retail Store Processing & Evaluation Criteria Policy No. 6.33 be adopted as amended and that the 1000 metre separation requirement be removed from the Zoning Bylaw and placed into the policy.

The General Manager Planning & Development Services introduced the item and provided background information. The Senior Advisor, Bylaw and Licensing Services, spoke to the staff report and staff responded to questions from Council.

R/2020-184

Moved and seconded

1. That amended Policy No. 6.33 (Cannabis Retail Store Processing & Evaluation Criteria) be further amended to remove *Section D. - Only applications outside of the Town Centre will be accepted*; and
2. That Policy No. 6.33 be adopted as amended; and further

3. That staff be directed to prepare an amendment to the Zoning Bylaw to remove the 1,000 metre distance requirement between cannabis retail stores.

CARRIED

Councillor Duncan – Opposed

Note: The meeting recessed at 1:01 p.m. and was reconvened at 1:33 p.m.

Note: Councillor Duncan was absent when the meeting reconvened.

#### 4.4 Commercial and Industrial Strategy – Commercial Lands Overview

Staff report dated May 12, 2020 providing background on the Commercial and Industrial Strategy's recommendations regarding commercial lands and an overview on work underway to better utilize vacant or under-utilized commercial lands.

The Manager of Community Planning introduced the City's new planner Krista Gowan and provided background information on the item. Ms. Gowan provided a summary presentation and staff responded to questions from Council.

Note: Councillor Duncan reentered the meeting at 1:40 p.m.

#### 4.5 Lougheed Transit Corridor Concept Plan Update

Staff report dated May 12, 2020 recommending presentation of the draft Lougheed Transit Corridor Concept Plan to the public for feedback and provision of a report on the outcomes.

The Manager of Community Planning provided a summary presentation and staff responded to questions from Council.

R/2020-185

Moved and seconded

That staff present the draft Lougheed Transit Corridor Concept Plan, as amended to include flexibility, virtually to the public for feedback and provide a report on the outcomes.

CARRIED

#### 4.6 Tandem Parking Update after Consultation

Staff report dated May 12, 2020 recommending staff prepare a Zone Amending Bylaw and Off-Street Parking and Loading Amending Bylaw based on the options provided within the report.

The Director of Planning provided background on the item and reported on the survey done and feedback received.

M. Baski, Planner, provided a summary presentation and staff responded to questions from Council.

##### 4.6.1

R/2020-186

Moved and seconded

That staff prepare a Zone Amending Bylaw and Off-Street Parking and Loading Bylaw for consideration at a future Council meeting reflecting Option 1 of 30% tandem garages and 70% double-car garages.

DEFEATED

Mayor Morden, Councillor Dueck, Councillor Meadus,  
Councillor Svendsen - OPPOSED

##### 4.6.2

R/2020-187

Moved and seconded

That staff report dated May 12, 2020 titled "Tandem Parking Update after Consultation" be referred back to staff to incorporate comments and discussions from the May 12, 2020 Council Workshop Meeting.

CARRIED

Councillor Duncan - OPPOSED

#### 4.7 Website and E-commerce Development Grant Program for Local Businesses

Staff report dated May 12, 2020 recommending that implementation of a grant program funded from accumulated surplus to support local businesses in developing enhanced websites and e-commerce platforms be authorized.

The Director of Economic Development spoke to the staff report and advised on the purpose of the grant. She responded to questions from Council.

R/2020-188

Moved and seconded

That the staff report dated May 12, 2020 titled "Website and E-Commerce Development Grant Program for Local Businesses" be referred back to staff.

CARRIED

Councillor Duncan - OPPOSED

5. *CORRESPONDENCE* – Nil
6. *BRIEFING ON OTHER ITEMS OF INTEREST/QUESTIONS FROM COUNCIL* – Nil
7. *MATTERS DEEMED EXPEDIENT* – Nil
8. *NOTICE OF CLOSED COUNCIL MEETING*

R/2020-189

Moved and seconded

That the meeting be closed to the public pursuant to Sections 90 (1) and 90 (2) of the *Community Charter* as the subject matter being considered relates to the following:

Section 90(1)(c) Labour relations or employee negotiations.

Section 90(1)(d) The security of property of the municipality.

Section 90(1)(k) Negotiations and related discussions respecting the proposed provision of a municipal service that are at their preliminary stages and that, in the view of the council, could reasonably be expected to harm the interests of the municipality if they were held in public.

Section 90(1)(m) A matter that, under another enactment, is such that the public may be excluded from the meeting.

Any other matter that may be brought before the Council that meets the requirements for a meeting closed to the public pursuant to Sections 90 (1) and 90 (2) of the *Community Charter* or *Freedom of Information and Protection of Privacy Act*.

CARRIED



9. ADJOURNMENT – 5:07 p.m.

---

M. Morden, Mayor

Certified Correct

---

S. Nichols, Corporate Officer

**TO:** His Worship Mayor Michael Morden  
and Members of Council  
**FROM:** Chief Administrative Officer  
**SUBJECT:** Maple Ridge Social Services Inventory Update

**MEETING DATE:** May 26, 2020  
**FILE NO:**  
**MEETING:** Workshop

---

## **EXECUTIVE SUMMARY:**

In the fall of 2019, the City engaged the Social Planning and Research Council of BC (SPARC BC) to provide an update on the social services available in Maple Ridge in order to advance work with key community partners, including Fraser Health and BC Housing. Several in-person and video workshops with the consultant team, City staff and identified community partners. Through these meetings, the results of the 2020 Inventory were developed and tested.

The social mapping project was originally undertaken by the Recreation & Community Engagement Department in 2016, with results indicating there were 100 active programs at that time. Through the 2020 update, the results indicate an increase in active programs with a total of 145.

This report provides details on the kinds of programs offered in the community at present and discusses next steps, which includes commencing a gap analysis.

The Maple Ridge Social Services Inventory (Appendix A) is included with this report for Council review.

## **RECOMMENDATION:**

1. That the Maple Ridge Social Service Inventory (April 2020) be received for information; and
2. That staff be directed to begin a gap analysis, based on the Maple Ridge Social Service Inventory (April 2020) in order to identify key trends, strengths, and opportunities related to social services in Maple Ridge.

## **1.0 BACKGROUND:**

### **1.1. Context**

As part of the Maple Ridge Resilience Initiative in 2016, the City of Maple Ridge embarked on a process to review the delivery of social services in the community, particularly within the context of mental health, substance use, homelessness and housing. The Social Services Delivery Research Project was developed to:

1. Gain a clear understanding of the current service delivery and funding models in the areas of mental health, substance use, and housing supports for marginal populations.
2. Assess and analyze the effectiveness of current delivery and funding models in meeting the community's needs, and preparing to meet future/growing needs.
3. Develop recommendations designed to position Maple Ridge to advocate for improved service delivery, enhanced funding, increased resources and better coordination and service delivery models.

4. To design metrics, as well as an ongoing mechanism, to measure the collective impact of service delivery and funding models at the local level.

On September 20, 2016, the Social Services Delivery Research Project Final Report was endorsed.

Over the summer of 2019, Council expressed interest in a similar scope and scale initiative to the 2016 Social Services Delivery Research Project in order to advance work with key community partners.

## **1.2 Work To-date**

In the fall of 2019, the City engaged the Social Planning and Research Council of BC (SPARC BC), the original authors of the 2016 Inventory, to refine the project methodology and provide an update on the social services available in Maple Ridge.

Several in-person and video meetings took place between the consultant team, City staff, from the Planning, Recreation & Community Engagement, and Licences & Bylaws Departments, and key staff from the Fraser Health Authority and BC Housing. Through these meetings, the results of the 2020 Inventory were developed and tested; resulting in the document attached with this report today.

While the 2020 Inventory is based on the 2016 Social Services Delivery Research Project Final Report, it also incorporates information from the [Pathways Community Service Directory for Maple Ridge – Pitt Meadows](#), websites of major social services providers in the City, and information directly provided by staff from BC Housing and Fraser Health. Once a draft Inventory was developed, each service provider was contacted by phone to verify the information listed about their programs.

It is important to note, that the SPARC BC scope of work does not include a gap analysis at this time. This is anticipated to inform a second phase of the project, discussed later in Section 2.4.

## **2.0 DISCUSSION:**

### **2.1 Maple Ridge Social Service Inventory 2020 Scope**

The 2020 Inventory offers an updated snapshot of social services four years after the original analysis was completed in 2016. The 2020 Inventory has been developed to help the City and key stakeholders identify trends, strengths, and opportunities related to the service system in Maple Ridge, in order to establish consistent, innovative and coordinated service delivery and improve accessibility of services.

Services were included in the 2020 Inventory if they met all of the following criteria:

1. Services must be offered in Maple Ridge (including phone and online services);
2. Services must be free or low-cost; and
3. Services must offer or be directly related to one or a combination of the following areas:
  - a. Mental Health;
  - b. Substance Use;
  - c. Housing.

The 2020 Inventory identifies a range of information regarding each service, including program category (mental health, substance use, housing), name & address, service description, target population, as well as other information.

Most of these services provide intervention and support to individuals in acute need. However, as noted by project partners, prevention and early intervention also play important roles when addressing these challenges in the community. It is beyond the scope of this particular inventory to capture the full range of social services and supports that may impact mental health, substance use, and housing.

## 2.2 Maple Ridge Social Service Inventory 2020 Methodology

The project team made the following methodological decisions when updating the Inventory that should be kept in mind when comparing the results of the 2016 Inventory.

2016 Inventory	2020 Inventory
<ul style="list-style-type: none"> <li>Includes some online and phone services.</li> </ul>	<ul style="list-style-type: none"> <li>Includes all online and phone services listed on the Pathways Community Services Directory.</li> </ul>
<ul style="list-style-type: none"> <li>Includes some services located outside of Maple Ridge.</li> </ul>	<ul style="list-style-type: none"> <li>Services listed outside of Maple Ridge have been identified as outside of the project scope for 2020.</li> </ul>
<ul style="list-style-type: none"> <li>Listed some programs multiple times, including both the host organization and the organization(s) that offer referrals to the program.</li> </ul>	<ul style="list-style-type: none"> <li>Only the host organization listings are identified and any subsequent listings of the same program were marked as duplicates.</li> </ul>
<ul style="list-style-type: none"> <li>The 2016 Inventory did not include an Adults Only category for under target population.</li> </ul>	<ul style="list-style-type: none"> <li>The 2020 Inventory distinguishes between the following target populations: All Populations; Adults Only; People who are homeless; People with disabilities; Immigrant / Refugee; Indigenous; LGBTQ; Women; Males; Seniors 65+; Youth 19 – 24; Youth 13 – 18; Children 0 – 12; and Families. This allows the identification of programs that youth are not able to access and programs that youth could potentially access, even if they are not the program's specific target population.</li> </ul>

For additional details on the Maple Ridge Social Service Inventory 2020 Methodology, please see Appendix A.

## 2.3 Maple Ridge Social Service Inventory Comparison

As shown in Table 1 of Appendix A (excerpt below), the 2016 Inventory included 132 programs. Of these, 19 have been identified as duplicate listings. An additional 13 were identified as outside the Inventory scope<sup>1</sup>. This leaves 100 unique programs in the 2016 Inventory that are within the Inventory scope.

Of these 100 programs, 13 are no longer active. In addition, the study has identified 58 new programs that were not included the 2016 Inventory: 23 online or phone services and 35 in-person programs. Overall, using the same data quality criteria, the 2020 Inventory lists 145 currently active programs, while the 2016 Inventory lists 100. Looking at in-person programs only, the 2016 Inventory had 96 programs while the 2020 Inventory has 119.

*Table 1: Summary of Overall Number of Programs, 2016 vs 2020*

<b>Programs listed in 2016</b>	<b>132</b>
<b>Total programs removed for data quality reasons</b>	<b>-32</b>
Duplicates	-19
Outside Inventory scope	-13
<b>Updated number of programs in 2016</b>	<b>100</b>
<b>Programs no longer active</b>	<b>-13</b>
<b>Total new programs in 2020</b>	<b>+58</b>
Online and phone services	+23
In-person programs	+35
<b>Active programs listed in 2020</b>	<b>145</b>

For a complete list of the host organizations and programs from the 2016 and 2020 Inventories, please see Appendix A.

Table 4 of Appendix A (see below) summarizes the number and share of active programs in 2020 in each of the three service area categories: mental health, substance use, housing. These service area categories were not mutually exclusive; many programs were listed under multiple categories. In the 2020 Inventory, a majority of programs listed relate to mental health (96 programs; 66%). This is followed by housing (47 programs; 32%) and substance use (44 programs; 30%).

*Table 2: Programs By Service Area, 2020*

	Number of Programs	Share of Programs
Mental Health	95	66%
Substance Use	44	30%
Housing	47	32%

<sup>1</sup> Eleven of these programs were identified as outside the Inventory scope because they are not located in Maple Ridge. In addition, while the Maple Ridge Public Health Unit and Maple Ridge Mental Health and Substance Use Centre were included as program listings in the 2016 Inventory, on the advice of project stakeholders and partners, these listings are identified as outside the Inventory scope in the updated Inventory. This was done to avoid double-counting programs and the organizations they are offered by. Listings of specific programs and services offered by the Public Health Unit and Mental Health and Substance Use Centre are included.

Table 5 of Appendix A (excerpt below) summarizes the number and share of active programs in 2016 and 2020. Again, to ensure comparability, programs that are identified as duplicates or outside the project scope are not included. The comparison includes in-person programs only. This shows that the absolute number of in-person programs in each category is larger in 2020 than in 2016, with the biggest increases in the area of mental health (18 more programs in 2020 than in 2016), followed by substance use (10 more programs), and housing (6 more programs).

*Table 3: In-Person Programs By Service Area, 2016 and 2020*

	Programs 2020	Programs 2016	Absolute Change
Mental Health	73	55	+18
Substance Use	39	29	+10
Housing	46	40	+6
<b>Total</b>	<b>119</b>	<b>96</b>	<b>+23</b>

Table 7 of Appendix A (excerpt on the following page) summarizes the number of in-person programs by service area and target population in 2020 and in 2016. With the caveat that the number of programs is not necessarily equivalent to number of individuals served, there are some notable changes in numbers of programs available by target population.

In the mental health service area, there was a significant increase in programs for youth (13 - 18 years), from 14 programs in 2016 to 21 programs in 2020. There was also an increased number of programs for children (0 - 12 years), youth (19-24 years), seniors, men, adults only, 2SLGBTQ+, Indigenous persons, persons with disabilities, persons experiencing homelessness, and for all populations. There were slight decreases in the number of programs related to mental health for families and for immigrants and refugees.

The number of programs related to substance use remained relatively stable for most target populations, though there was an increase in programs available to youth (13 - 18 years), youth (19 - 24 years), and for all populations.

The number of programs related to housing was the same in 2020 as in 2016 for most target population categories. The number of housing-related programs for children and youth decreased, while the number of programs for families, adults only, persons who are Indigenous, persons experiencing homelessness, and for all populations slightly increased.



Table 4: In-Person Programs By Service Area and Target Population, 2016 and 2020

	Mental Health		Substance Use		Housing	
Target Population	2020	2016	2020	2016	2020	2016
Children (0 - 12 years)	17	15	3	3	2	4
Youth (13 - 18 years)	21	14	11	8	1	2
Youth (19 - 24 years)	7	5	7	5	1	3
Families	15	17	5	5	6	5
Seniors	8	5	2	2	8	8
Women	7	7	2	2	1	1
Men	2	1	3	3	0	0
Adults Only	16	12	6	6	9	7
2SLGBTQ+	1	0	0	0	0	0
Indigenous	6	4	2	1	3	0
Immigrants and Refugees	0	2	0	0	2	2
Persons with Disabilities	3	1	0	0	6	6
Persons Experiencing Homelessness	6	3	2	1	13	11
All Populations	11	9	16	12	11	9

## 2.4 Next Steps

The 2020 Inventory offers an updated snapshot of social services in Maple Ridge. The next step in the process is for the consultant team, city staff and key stakeholders to conduct a gap analysis in order to identify key trends, strengths, and opportunities related to the service system in Maple Ridge. This will help the City and service providers establish consistent, innovative and coordinated service delivery and improve accessibility of services.

Staff would also work on refining our online presence as it relates to social services in Maple Ridge and will continue to provide easy access to information on the various social services initiatives underway in the City. Through Pathways, the goal would be to provide an accurate and meaningful picture of current available services.

As such, staff have identified the following next steps:

- Share information with Pathways coordinator, as well as update the information available on the City's website (including the Open Government Portal) to act as a portal to Pathways. Staff would ensure this information portal is engaging and accessible by the general public.
- Begin a Gap Analysis to identify key trends, strengths, and opportunities related to social services in Maple Ridge.

## 3.0 Strategic Alignment:

As part of the City of Maple Ridge Strategic Plan 2019 – 2022, under its Community Safety theme, that people who need services can access them easily is identified as a key priority of Council.

#### 4.0 Policy Implications:

This work aligns with the Implementation Strategy of the City's Housing Action Plan, the City's Social Housing Plan and with the goals of the Maple Ridge Youth Strategy.

#### 5.0 Interdepartmental Implications:

The Planning, Parks, Recreation Culture, and Bylaws & Licensing Services Departments continue to collaborate on research and policy matters to help implement social services in Maple Ridge. Other interdepartmental efforts to address issues related to community safety and to create greater housing choice as well as to offer more affordable, rental, and special needs housing options are ongoing.

#### 6.0 Financial Implications:

The Maple Ridge Social Service Inventory is currently a part of the 2020 Workplan.

#### CONCLUSION:

The Social Services Inventory update work to date, undertaken by the Social Planning and Research Council of BC (SPARC BC), provides an update on work from 2016 to indicate which social services are currently available in Maple Ridge. This update is intended to assist in advancing work with key community partners, including Fraser Health and BC Housing.

The 2020 Inventory is based on the 2016 Social Services Delivery Research Project Final Report and incorporates information from the [Pathways Community Service Directory for Maple Ridge – Pitt Meadows](#), websites of major social services providers in the City, and information directly provided by staff from BC Housing and Fraser Health.

"Original signed by Amanda Grochowich"

---

*Prepared by:* **Amanda Grochowich, MCIP, RPP,  
Planner 2**

"Original signed by Chuck Goddard"

---

*Reviewed by:* **Charles R. Goddard, BA, MA  
Director of Planning**

"Original signed by Christine Carter"

---

*Approved by:* **Christine Carter, M.PL, MCIP, RPP  
GM Planning and Development**

"Original signed by Al Horsman"

---

*Concurrence:* **Al Horsman  
Chief Administrative Officer**

Appendix A: Maple Ridge Social Service Inventory (April 2020)





# Maple Ridge Social Service Inventory

Mental Health, Substance Use, and Housing Services

April 2020

# Introduction

## About the Service Inventory

The first Social Services Inventory for the City of Maple Ridge was created in 2016. The main objective of this project was to provide a comprehensive account of all programs and services related to *mental health, substance use, and housing* in the City. The 2020 Inventory offers an updated snapshot of these services four years later. It has been developed to help the City and key stakeholders identify key trends, strengths, and opportunities related to the service system in Maple Ridge in order to establish consistent, innovative and coordinated service delivery and improve accessibility of services.

Services were included in the 2020 Inventory if they met all of the following criteria:

1. Services must be offered in Maple Ridge (including phone and online services);
2. Services must be free or low-cost; and,
3. Services must offer or be directly related to one or a combination of the following areas:
  - a. Mental Health
  - b. Substance Use
  - c. Housing.

The Inventory includes the following information about each service:

- Program category (mental health, substance use, and/or housing);
- Program name;
- Service description;
- Target population (Families; Children 0 to 12 years; Youth 13 to 18 years; Youth 19 to 24 years; Seniors 65+ years; Women; Males, LGBTQ; Indigenous; Immigrant/Refugee; People with disabilities, People who are homeless; Adults Only; All Populations);
- Organization Name;
- Long Term (program has been running for 5 years or more) or Short Term (program has been running for less than 5 years);
- Secured funding for program up to 2021 (Yes/No)<sup>1</sup>;
- Unit number or P.O. Box, street address, city, province and postal code; and,
- Phone number, email and website.

---

<sup>1</sup> Unfortunately, information about program tenure and funding for 2021 was only available from a small number of organizations. As such, discussion of these elements is not included in this report.

## Project Methodology

Using the 2016 Inventory as a starting point, the 2020 Inventory also incorporates information from the Pathways Community Service Directory for Maple Ridge – Pitt Meadows<sup>2</sup>, websites of major social service providers in the City, and information directly provided by partners at BC Housing and Fraser Health. Once a draft Inventory was developed from these sources, each service provider was contacted by phone to verify the information listed about their programs.

The project team did not attempt phone validation for programs identified as beyond the project scope, programs that we could independently verify were no longer active, or for online and phone services. We received successfully validated information for 62 programs, or 47% of all 132 programs we attempted to validate<sup>3</sup>.

The project team made the following methodological decisions when updating the Inventory that should be kept in mind when comparing it to the Inventory created in 2016.

- The 2016 Inventory included some online and phone services. The 2020 version includes all online and phone services listed on the Pathways Community Service Directory. Project stakeholders have expressed these online and phone services play an important role in overall service provision for the community.
- The 2016 Inventory included some services located outside of Maple Ridge. These have been identified as outside the project scope. All new services listed are located within Maple Ridge.
- The 2016 Inventory listed some programs multiple times, including both the host organization and organization(s) that offer referrals to the program. To avoid counting programs more than once, only host organization listings are considered here and subsequent listings of the same program under organizations offering referrals to it are identified as duplicates.
- The 2016 Inventory did not include an Adults Only category for target population. The 2020 Inventory distinguishes between target populations: All Populations (AP) and Adults Only (AO). This allows us to identify programs that youth are not able to access and programs that youth could potentially access, even if they are not the program's specific target population.

## Project Scope and Limitations

The Maple Ridge Social Service Inventory captures low-cost or free services related to mental health, substance use, and housing. Most of these services provide intervention and support to individuals in acute need. However, as noted by project stakeholders and partners, prevention and early intervention also play critically important roles when addressing these challenges in the community. Unfortunately, it is beyond the scope of this particular Inventory to capture the

---

<sup>2</sup> The Pathways Community Service Directory can be found here: <https://pathwaysbc.ca/ridge-meadows>.

<sup>3</sup> By comparison, the validation success rate in 2016 was 13%.

full range of social services and supports that may impact mental health, substance use, and housing. Because of this, twenty-two programs included in the 2016 Inventory were flagged as potentially outside the scope of this project, but nonetheless relevant to the areas of mental health, substance use, and housing. These programs are included in the 2020 Inventory and in the comparisons to the 2016 Inventory detailed below. However, to remain within the project scope, new programs in these areas were not identified or included in the 2020 Inventory. Please refer to Appendix A for a complete list of flagged programs.

Similarly, this Inventory included only low-cost or free services. While affordable and subsidized housing plays an important role in addressing housing needs in the community, it does not strictly qualify as a free or low-cost service. For the sake of completeness, a full list of current subsidized and affordable housing projects funded by BC Housing in Maple Ridge that were not included in the Inventory can be found in Appendix B.

Finally, while the comparisons below offer snapshots of programs offered in Maple Ridge at two points of time, it is worth bearing in mind that the number of programs is an imperfect proxy for number of individuals served. Furthermore, while we have attempted to facilitate comparisons between the 2016 and 2020 Inventories, it is important to note an increase in programs between the Inventories does not *necessarily* mean a real-world increase as it is possible some of the programs may have been available in 2016 but were not included in the Inventory at that time.



## Overview of Programs

As shown in Table 1 below, the 2016 Inventory included 132 programs. Of these, 19 have been identified as duplicate listings. An additional 13 were identified as outside the Inventory scope<sup>4</sup>. This leaves 100 unique programs in the 2016 Inventory that are within the Inventory scope.

Of these 100 programs, 13 are no longer active. In addition, we have identified 59 new programs that were not included the 2016 Inventory: 23 online or phone services and 36 in-person programs. Overall, using the same data quality criteria, the 2020 Inventory lists 146 currently active programs, while the 2016 Inventory lists 100. Looking at in-person programs only, the 2016 Inventory had 96 programs while the 2020 Inventory has 120.

**TABLE 1: SUMMARY OF OVERALL NUMBER OF PROGRAMS, 2016 vs 2020**

<b>Programs listed in 2016</b>	<b>132</b>
<b>Total programs removed for data quality reasons</b>	<b>-32</b>
Duplicates	-19
Outside Inventory scope	-13
<b>Updated number of programs in 2016</b>	<b>100</b>
<b>Programs no longer active</b>	<b>-13</b>
<b>Total new programs in 2020</b>	<b>+59</b>
Online and phone services	+23
In-person programs	+36
<b>Active programs listed in 2020</b>	<b>146</b>

<sup>4</sup> Eleven of these programs were identified as outside the Inventory scope because they are not located in Maple Ridge. In addition, while the Maple Ridge Public Health Unit and Maple Ridge Mental Health and Substance Use Centre were included as program listings in the 2016 Inventory, on the advice of project stakeholders and partners, these listings are identified as outside the Inventory scope in the updated Inventory. This was done to avoid double-counting programs and the organizations they are offered by. Listings of specific programs and services offered by the Public Health Unit and Mental Health and Substance Use Centre are included.

## Services by host organization

Table 2 summarizes the number of active programs in 2020 by host organization. Some programs listed were jointly offered by multiple organizations; because of this, the total number of programs listed here does not necessarily equal the total number of programs listed in Table 1.

In 2020, the organizations that offered the most programs were Maple Ridge Pitt Meadows Community Services (10 programs), Maple Ridge Mental Health and Substance Use Centre (9), PLEA Community Services Society of BC (8), and Salvation Army Ridge Meadows Ministries (8).

**TABLE 2: PROGRAMS BY HOST ORGANIZATION, 2020**

Organization Name	Number of Programs
Maple Ridge Pitt Meadows Community Services	10
Maple Ridge Mental Health and Substance Use Centre	9
PLEA Community Services Society of BC	8
Salvation Army Ridge Meadows Ministries	8
BC Housing	5
Crisis Intervention and Suicide Prevention Centre of BC	5
Canadian Mental Health Association	4
Coast Mental Health	4
Cythera Transition House Society	4
Family Education and Support Centre	4
Ministry of Children and Family Development (MCFD) - Maple Ridge	4
Ridge Meadows Hospital	4
Ridge Meadows Seniors Society	4
Food for the Soul Project Society	4
Act 2 Child and Family Services	3
Alouette Addictions Services	3
bc211	3
First Nations Health Authority	3
Fraser Health	3
Innervisions Recovery Society of BC	3
Maple Ridge Public Health Unit	3
MPA Society	3
Crisis Line Association of BC	2
Fraser River All Nations Aboriginal Society	2
Immigrant Services Society of BC (ISS)	2
Maple Ridge, Pitt Meadows, Katzie Community Network (CN)	2
Ridge Meadows Association for Community Living (RMACL)	2
Ridge Meadows Child Development Society	2
The Foundry	2
Vancouver Coastal Health	2
Alcoholics Anonymous	1

<b>Anxiety Canada</b>	<b>1</b>
<b>Arcus Community Resources</b>	<b>1</b>
<b>Asante Centre</b>	<b>1</b>
<b>BC Bereavement Helpline</b>	<b>1</b>
<b>BC Partners for Mental Health and Substance Use Information</b>	<b>1</b>
<b>British Columbia Schizophrenia Society</b>	<b>1</b>
<b>City of Maple Ridge (Parks and Leisure Services)</b>	<b>1</b>
<b>Cocaine Anonymous - BC Area</b>	<b>1</b>
<b>Friends in Need Food Bank</b>	<b>1</b>
<b>Government of Canada</b>	<b>1</b>
<b>Haney Pioneer Village Cooperative</b>	<b>1</b>
<b>Hope for Freedom Society</b>	<b>1</b>
<b>Kids Help Phone</b>	<b>1</b>
<b>KUU-US</b>	<b>1</b>
<b>LifeRing Secular Recovery Canada</b>	<b>1</b>
<b>Narcotics Anonymous - Vancouver Area</b>	<b>1</b>
<b>National Eating Disorder Information Centre</b>	<b>1</b>
<b>One Way Club Society</b>	<b>1</b>
<b>Overeaters Anonymous</b>	<b>1</b>
<b>Pacific Postpartum Support Society</b>	<b>1</b>
<b>Pain BC</b>	<b>1</b>
<b>Pathfinder Youth Centre Society - Maple Ridge Office</b>	<b>1</b>
<b>RainCity Housing</b>	<b>1</b>
<b>Ridge Meadows Hospice Society</b>	<b>1</b>
<b>S. U. C. C. E. S. S.</b>	<b>1</b>
<b>Tenant Resource Advisory Centre (TRAC)</b>	<b>1</b>
<b>Vancouver Association for Survivors of Torture</b>	<b>1</b>
<b>West Coast Family Centres Society (Ridge Meadows Centre)</b>	<b>1</b>
<b>WJ Stelmaschuk and Associates Ltd (WJS Canada)</b>	<b>1</b>
<b>WomanCare Pregnancy Centre</b>	<b>1</b>
<b>Youth Space</b>	<b>1</b>

Table 3 compares the number of programs by host organization between 2016 and 2020. To improve comparability, programs from the 2016 Inventory identified as duplicates or outside the inventory scope are not included in this comparison or any of the comparisons that follow between 2016 and 2020. Furthermore, because many online and phone services were included in the 2020 Inventory that were not included in 2016, online and phone services are excluded from all over-time comparisons.

**TABLE 3: IN-PERSON PROGRAMS BY HOST ORGANIZATION, 2016 AND 2020**

<b>Organization Name</b>	<b>Programs 2020</b>	<b>Programs 2016</b>
Maple Ridge Pitt Meadows Community Services	10	10
Maple Ridge Mental Health and Substance Use Centre	9	8
PLEA Community Services Society of BC	8	5
Salvation Army Ridge Meadows Ministries	8	7
BC Housing	5	4
Coast Mental Health	4	2
Cythera Transition House Society	4	3
Family Education and Support Centre	4	6
Ministry of Children and Family Development (MCFD) - Maple Ridge	4	4
Ridge Meadows Hospital	4	3
Ridge Meadows Seniors Society	4	1
Act 2 Child and Family Services	3	3
Alouette Addictions Services	3	1
Food for the Soul Project Society	3	0
Fraser Health	3	2
Innervisions Recovery Society of BC	3	3
Maple Ridge Public Health Unit	3	0
MPA Society	3	3
First Nations Health Authority	2	0
Fraser River All Nations Aboriginal Society	2	1
Immigrant Services Society of BC (ISS)	2	2
Maple Ridge, Pitt Meadows, Katzie Community Network (CN)	2	2
Ridge Meadows Association for Community Living (RMACL)	2	2
Ridge Meadows Child Development Society	2	2
The Foundry	2	0
Alcoholics Anonymous	1	1
Arcus Community Resources	1	1
Asante Centre	1	1
British Columbia Schizophrenia Society	1	1
Canadian Mental Health Association	1	0
City of Maple Ridge (Parks and Leisure Services)	1	1
Cocaine Anonymous - BC Area	1	1



<b>Friends in Need Food Bank</b>	1	1
<b>Haney Pioneer Village Cooperative</b>	1	1
<b>Hope for Freedom Society</b>	1	0
<b>LifeRing Secular Recovery Canada</b>	1	1
<b>Narcotics Anonymous - Vancouver Area</b>	1	1
<b>One Way Club Society</b>	1	1
<b>Overeaters Anonymous</b>	1	0
<b>Pacific Postpartum Support Society</b>	1	0
<b>Pain BC</b>	1	0
<b>Pathfinder Youth Centre Society - Maple Ridge Office</b>	1	1
<b>RainCity Housing</b>	1	1
<b>Ridge Meadows Hospice Society</b>	1	1
<b>Tenant Resource Advisory Centre (TRAC)</b>	1	1
<b>West Coast Family Centres Society (Ridge Meadows Centre)</b>	1	1
<b>WJ Stelmaschuk and Associates Ltd (WJS Canada)</b>	1	1
<b>WomanCare Pregnancy Centre</b>	1	1
<b>Alcohol-Drug Education Service (ADES)</b>	0	1
<b>Alouette Home Start Society</b>	0	3
<b>Ridge Meadows Mental Health Self Support Centre</b>	0	1
<b>The F.O.R.C.E. Society for Kids' Mental Health</b>	0	1

## Services by service area

Table 4 summarizes the number and share of active programs in 2020 in each of the three service area categories: mental health, substance use, housing. These service area categories were not mutually exclusive; many programs were listed under multiple categories. In the 2020 Inventory, a majority of programs listed relate to mental health (96 programs; 65%). This is followed by housing (47 programs; 32%) and substance use (45 programs; 30%).

**TABLE 4: PROGRAMS BY SERVICE AREA, 2020**

	Number of Programs	Share of Programs <sup>5</sup>
Mental Health	95	65%
Substance Use	45	31%
Housing	47	32%

Table 5 summarizes the number and share of active programs in 2016 and 2020. Again, to ensure comparability, programs that are identified as duplicates or outside the project scope are not included in this table. The comparison includes in-person programs only.

**TABLE 5: IN-PERSON PROGRAMS BY SERVICE AREA, 2016 AND 2020**

	Programs 2020	Programs 2016	Absolute Change
Mental Health	73	55	+18
Substance Use	40	29	+11
Housing	46	40	+6
<b>Total</b>	<b>120</b>	<b>96</b>	<b>+24</b>

As shown in Table 5, the absolute number of in-person programs in each category is larger in 2020 than in 2016, with the biggest increases in the area of mental health (18 more programs in 2020 than in 2016), followed by substance use (11 more programs), and housing (6 more programs).

<sup>5</sup> This is the share of programs out of all 146 active programs listed in the 2020 Inventory.

## Services by target population

Table 6 summarizes the number of active programs in 2020 by service area and by target population. The target population categories are not mutually exclusive; many programs target multiple populations. When interpreting these summaries, it is important to note that individuals in a given target population are not necessarily eligible for all programs listed. Some programs focus on the needs of individuals with specific experience and challenges (e.g. immigrant women, people with a certain disability, etc.). Also, some programs are only available by referral.

Table 6 shows the largest number of programs were in the category of mental health, targeted at children (0 – 12 years) and youth (13 – 18 years). There are also 18 programs related to mental health for adults only, 16 for families, 9 for seniors, and 9 for persons who are Indigenous.

In the substance use services area, the largest number of programs are available to all populations (21 programs). There are also 11 programs targeted at youth (13 – 18 years) and 7 programs targeted at youth (19 – 24 years).

Most free and low-cost housing services are targeted at people experiencing homelessness (14 programs). There are also 8 housing-related programs specifically for seniors.

**TABLE 6: PROGRAMS BY SERVICE AREA AND TARGET POPULATION, 2020**

Target Population	Mental Health	Substance Use	Housing
Children (0 – 12 years)	20	3	2
Youth (13 – 18 years)	27	11	1
Youth (19 – 24 years)	10	7	1
Families	16	5	6
Seniors	9	2	8
Women	8	2	1
Men	2	4	0
Adults Only	18	6	9
2SLGBTQ+	1	0	0
Indigenous	9	2	3
Immigrants and Refugees	2	0	2
Persons with Disabilities	3	0	6
Persons Experiencing Homelessness	6	2	14
All Populations	22	21	11

Table 7 summarizes the number of in-person programs by service area and target population in 2020 and in 2016. With the caveat that the number of programs is not necessarily equivalent to number of individuals served, there are some notable changes in numbers of programs available by target population.

In the mental health service area, there was a significant increase in programs for youth (13 - 18 years), from 14 programs in 2016 to 21 programs in 2020. There was also an increased number of programs for children (0 – 12 years), youth (19-24 years), seniors, men, adults only, 2SLGBTQ+, Indigenous persons, persons with disabilities, persons experiencing homelessness, and for all populations. There were slight decreases in the number of programs related to mental health for families and for immigrants and refugees.

The number of programs related to substance use remained relatively stable for most target populations, though there was an increase in programs available to youth (13 – 18 years), youth (19 – 24 years), and for all populations.

The number of programs related to housing was the same in 2020 as in 2016 for most target population categories. The number of housing-related programs for children and youth decreased, while the number of programs for families, adults only, persons who are Indigenous, persons experiencing homelessness, and for all populations slightly increased.

**TABLE 7: IN-PERSON PROGRAMS BY SERVICE AREA AND TARGET POPULATION, 2016 AND 2020**

Target Population	Mental Health		Substance Use		Housing	
	2020	2016	2020	2016	2020	2016
Children (0 - 12 years)	17	15	3	3	2	4
Youth (13 - 18 years)	21	14	11	8	1	2
Youth (19 - 24 years)	7	5	7	5	1	3
Families	15	17	5	5	6	5
Seniors	8	5	2	2	8	8
Women	7	7	2	2	1	1
Men	2	1	4	3	0	0
Adults Only	16	12	6	6	9	7
2SLGBTQ+	1	0	0	0	0	0
Indigenous	6	4	2	1	3	0
Immigrants and Refugees	0	2	0	0	2	2
Persons with Disabilities	3	1	0	0	6	6
Persons Experiencing Homelessness	6	3	2	1	13	11
All Populations	11	9	16	12	11	9

## Appendix A: Programs and Service Areas Flagged as Potentially Out-of-Scope

Some programs were included in the 2016 Inventory that may be beyond the defined scope of this project. However, project stakeholders and partners agreed that these types of services are relevant and important to consider when discussing mental health, substance use, and housing. To facilitate comparisons between the 2016 and 2020 Inventories, programs in these service areas that were included in the 2016 Inventory remain in the 2020 Inventory if they are still active. However, identifying new programs in these areas was beyond the scope of this project. A comprehensive account of all social services available in Maple Ridge was of interest to stakeholders and partners and likely merits further research.

For reference, the list of service areas flagged as potentially out-of-scope is as follows:

- Programs for families and friends of individuals with substance use issues and/or mental illness (e.g. Family Support Groups from BC Schizophrenia Society);
- Services for low-income or homeless populations that are not strictly housing (e. g. community meals, drop-in program at Salvation Army, Nurse Practitioner through Fraser Health / Salvation Army, Friends in Need Food Bank, Innerchoices Career Centre, New Employment Beginnings Program);
- Mentorship programs for at-risk youth (e.g. Kinnections Youth Mentorship Program, KidStart);
- Community living services for people with disabilities (e.g. Arcus Community Resources, services offered by Ridge Meadows Association for Community Living, Community Living Programs offered by WJS Canada);
- Services for Fetal Alcohol Spectrum Disorders and Autism (e. g. Asante Centre);
- Services that tangentially touch on housing and other services (e.g. Language Instruction for Newcomers); and
- Organizations and initiatives that are not client-centred, but aim to address housing, mental health, and substance use at a systemic level (e.g. Housing Planning Table and Substance Misuse Prevention Strategy through Maple Ridge, Pitt Meadows, Katzie Community Network and Community Capacity Development through PLEA Community Services).

## Appendix B: Affordable and Subsidized Housing in Maple Ridge

BC Housing provides funding for several programs included in the Inventory, including supportive housing for persons experiencing homelessness, homeless rent supplements, temporary and emergency weather shelters, and a transition house for women and children fleeing violence. In addition, BC Housing provides funding for the following affordable and subsidized housing projects:

**TABLE 8: AFFORDABLE AND SUBSIDIZED HOUSING PROJECTS IN MAPLE RIDGE FUNDED BY BC HOUSING, DECEMBER 2019**

Service Allocation	Project Name	Project Address Line	Housing Provider	Housing Units
<b>Independent Seniors</b>	Fraserwood	22450 121 Ave	Metro Vancouver Housing Corporation	11
	Maple Towers	11841 222 St	The Baptist Housing Society of B.C.	93
<b>Low Income Families</b>	Cottonwood Park	11600 Cottonwood Dr	Red Door Housing Society	41
	Devonshire Court	22170 Dewdney Trunk Rd	Devonshire Court Housing Co-operative	26
	Dewdney Villas	21755 Dewdney Trunk Rd	More Than a Roof Mennonite Housing Society	35
	Fenstanton Place	11741 207 St	Red Door Housing Society	51
	Fraserwood	22450 121 Ave	Metro Vancouver Housing Corporation	37
<b>Supportive Seniors Housing</b>	Royal Crescent Gardens	11698 226 St	Optima Retirement Services Ltd.	46

Source: Unit Count Reporting Model, 31 December 2019. Prepared by BC Housing's Research and Corporate Planning Department, January 2020. Received from BC Housing February 2020.



**Maple Ridge Social Services Inventory - March 31, 2020 - DRAFT**

Notes	Validated by Service Provider (Y/N)	2016 Inventory: Included under same name in 2016; Included under different name in 2016; Not included in 2016	2020 Inventory: Duplicates; Outside Inventory scope; Within scope; No longer active	Category: Mental Health = MH; Substance Use: SU; Housing: H	Additional Category: Mental Health = MH; Substance Use: SU; Housing: H	Additional Category: Mental Health = MH; Substance Use: SU; Housing: H	Program Name	Service Description	Target population: Families (F); Children 0 - 12 years (C); Youth 13-24 years (Y); Youth 19-24 years (Y2); Seniors (S+ years) (S); Women (W); Men (M); LGBTQ2+ First Nations (FN); Immigrant / Refugee (IR); People with Disabilities (PD); People who are Home	Organization Name	Long Term (program has been running for 5 years or more) OR Short Term (program has been running for less than 5 years)	Do you have secured funding for this program up to 2021? Yes or No	Unit # / PO Box	Service Contact Street Address	Service Contact City/Prov/Inca	Service Contact Postal Code	Service Contact Phone	Service Contact Email	
This is the same as the Family Counselling	No	Included under same name in 2016	Duplicate	MH			Maple Ridge Fee-for-Service Counselling Program	Offers counselling for a variety of issues. Self-referral. Fees	C, Y1, F	Act 2 Child and Family Services			209	11905 Frase	Maple Ridge	BC	V2X 6H7	604-463-0965	info-mr@act2.ca
	No	Included under same name in 2016		MH			Clinical Counselling Program	Helps children and youth address the emotional and behavioral	C, Y1	Act 2 Child and Family Services			209	11749 22nd	Maple Ridge	BC	V2X 6M4	604-463-0965	info-mr@act2.ca
Note: Program offered on sliding scale.	No	Included under same name in 2016		MH			Family Counselling Service	A wide range of family and individual counselling is available	C, Y1, F	Act 2 Child and Family Services			209	11749 22nd	Maple Ridge	BC	V2X 6M4	604-463-0965	info-mr@act2.ca
	No	Included under same name in 2016		MH			Sexual Health In Family Treatment (SHFT)	Treats children 11 years of age and older who exhibit intro	C, Y1	Act 2 Child and Family Services			209	11749 22nd	Maple Ridge	BC	V2X 6M4	604-463-0965	info-mr@act2.ca
Not located in Maple Ridge.	No	Included under same name in 2016	Outside Inventory scope	MH	SU		All-Non Family Groups - BC-Yukon Area 81	A fellowship of relatives and friends of alcohol who share	C, Y1, F	Alcohol-Drug Education Service (ADES)			204	14777 108th	Surrey	BC	V3R 1V9	604-944-4155	info@ades.bc.ca
Website and phone number no longer active.	No	Included under same name in 2016	No longer active	SU			Alcohol-Drug Education Service (ADES)	Aims to prevent and/or reduce the abuse of alcohol and sti	C, Y1, F	Alcohol-Drug Education Service (ADES)			204	14777 108th	Surrey	BC	V3R 1V9	604-944-4155	info@ades.bc.ca
Update: Address and target populations.	Yes	Included under same name in 2016		SU			Alcoholics Anonymous - Greater Vancouver Inter	A fellowship of men and women who share their experie	AP	Alcoholics Anonymous			3457	King	Vancouver	BC	V6K 4V8	604-434-9333	staff@vancouveraa.org
Update: No longer through Canadian Men's	Yes	Included under same name in 2016		MH	SU	H	Alouette Addictions Services	Offers outpatient treatment programs for adults and youth	AP, PH	Alouette Addictions Services			106	22888 Lou	Maple Ridge	BC	V2X 2V6	604-467-5179	info@alouettead.ca
Update: Offered through Alouette Addictio	Yes	Not Included in 2016		MH	SU	H	Homeless Outreach Program (HOP)	Provides outreach to people who are homeless, at risk of b	PH, FN	Alouette Addictions Services			106	22888 Lou	Maple Ridge	BC	V2X 2V6	604-467-5179	info@alouettead.ca
	NA	Included under same name in 2016	No longer active	H			Homeless Prevention Program (HPP)	One AHSS Housing Worker and a number of rental support	Y2; FN; AP	Alouette Addictions Services			106	22888 Lou	Maple Ridge	BC	V2X 2V6	604-467-5179	info@alouettead.ca
	NA	Included under same name in 2016	No longer active	H			Iron Horse Youth Services	To provide a center of support, safety and advocacy for vol	C, Y1, Y2	Alouette Home Start Society			101	22207 Bro	Maple Ridge	BC	V2X 9B5	604-466-2625	info@alouettead.ca
	NA	Included under same name in 2016	No longer active	H			Route 29: The Road Home	A street project, funded through the Vancouver Foundatio	C, Y1	Alouette Home Start Society			101	22207 Bro	Maple Ridge	BC	V2X 9B5	604-466-2625	info@alouettead.ca
	NA	Included under same name in 2016	No longer active	H			AHSS Community Outreach (HOP)	Acts as a bridge between people who are homeless and the	PH	Alouette Home Start Society			101	22207 Bro	Maple Ridge	BC	V2X 9B5	604-466-2625	info@alouettead.ca
	NA	Not Included in 2016		MH			Anxiety and Anxiety Disorder Services	This website provides online, self-help, and evidence-based	AP, C, Y1, Y2	Anxiety Canada			Online / Phone				604-620-0744	reception@anxiety.ca	
	NA	Included under same name in 2016	Within scope?	H			Arcus Community Resources	Provides personalized community living services to people	PD	Arcus Community Resources			25598	100	Maple Ridge	BC	V2X 1Y5	604-406-1235	info@arcuscentre.org
	NA	Included under same name in 2016	Within scope?	MH			Acute Centre - Fetal Alcohol and Autism Spectru	The Acute Centre provides various health and social serv	PD	BC Bereavement Helpline			109	22336 Mu	Maple Ridge	BC	V2X 3C1	604-467-7201	contact@bcbh.ca
	NA	Not Included in 2016		MH	H		Home Adapts/Libres for Independence (HAFLI)	Provides financial assistance to help low-income seniors	AS; PD	BC Housing			101	45555 King	Burnaby	BC	V5H 4V8	604-646-7050	na@haflibres.ca
	Yes	Not Included in 2016		MH			Homeless Outreach Program (HOP)	Offers rent subsidies to persons experiencing homelessness	PH	BC Housing			101	45555 King	Burnaby	BC	V5H 4V8	604-439-2218	thehousingregistry
	Yes	Included under same name in 2016		H			Rental Assistance Program (RAP)	Provides cash assistance to eligible low-income working fa	PH	BC Housing			101	45555 King	Burnaby	BC	V5H 4V8	604-439-2218	thehousingregistry
	Yes	Included under same name in 2016		H			Shelter Aid for Elderly Renters (SAFER)	Provides monthly cash payments to subsidize rents for eld	S	BC Housing			101	45555 King	Burnaby	BC	V5H 4V8	604-439-2218	thehousingregistry
	NA	Not Included in 2016		MH	SU	H	The Housing Registry	Centralized database for housing providers that contains al	AP, S, PD	BC Partners for Mental Health and Substance Use Information			Online / Phone					info@bc211.ca	
	NA	Not Included in 2016		MH	SU	H	Alcohol & Drug Information & Referral Service	Telephone information for providers and patients regarding	AP	bc211	Long Term		Online / Phone					info@bc211.ca	
	Yes	Included under same name in 2016		MH	SU	H	bc211 - 24/7 Social & Health Services Navigation	Provides free information & referral to a range of community	AP	bc211	Long Term		Online / Phone					info@bc211.ca	
	Yes	Not Included in 2016		MH	SU	H	Shelter and Street Help Line and Shelter List	Designed to assist people who are affected by homelessness	PH	bc211	Long Term		Online / Phone					info@bc211.ca	
Update: Contact Information.	No	Included under different name in 2016		MH			Family Support Group	Share and care Family support meeting in Maple Ridge.	F	British Columbia Schizophrenia Society			27710 Lou	Maple Ridge	BC	V2X 2V5	604-467-8381	info@bc211.ca	
	Yes	Not Included in 2016		MH			Bounce Back Program	For individuals 13 and older experiencing anxiety and/or m	AP, Y1, Y2	Canadian Mental Health Association			Online / Phone				1-866-639-0522	bounceback@cmha.ca	
	Yes	Not Included in 2016		MH			Confident Parents: Thriving Kids	Confident Parents: Thriving Kids is a family-focused phone	F	Canadian Mental Health Association			Online / Phone				604-689-9234	confidentparents@cmha.ca	
Not always free, can cost up to \$250.	No	Not Included in 2016		MH			Living Life to the Full (Interactive online course)	Eight 90-minute sessions moderated by a trained facilitator	AO; Y1; S; W	Canadian Mental Health Association			Online / Phone					info@cmha.ca	
	NA	Not Included in 2016		MH	H		Transitional Housing	The Transitional Housing program supports residents to im	AO, F	Canadian Mental Health Association			Online / Phone				604-516-8080	stunk-larmor@cmha.ca	
Update: Taken over by Coast Mental Health	No	Included under same name in 2016		MH	SU		Recreation Therapy	Encourages the benefits of a healthy leisure lifestyle to sup	AO	City of Maple Ridge (Parks and Leisure Services) / Fraser Health Authority (Men	11985	Ha	Maple Ridge	BC	V2X 6A0	604-467-7201	info@cmha.ca		
	NA	Included under different name in 2016		MH	H		Alouette Heights Supportive Housing	46 units of studio apartments for residents who live in orwa	PH	Coast Mental Health			101	22207 Bro	Maple Ridge	BC	V2X 9B5	604-466-3031, ext. 111	info@cmha.ca
Not longer through Canadian Men's	No	Not Included in 2016		MH	H		Homeless Outreach Program (HOP)	Provides outreach to people who are homeless, at risk of b	PH (AO)	Coast Mental Health			11749 Bro	Maple Ridge	BC		604-516-8080	jason.payne@coast.ca	
	Yes	Included under different name in 2016		MH	H		Royal Crescent (Maple Ridge Modular Housing)	53 homes with support services, including 24 full-time men	PH	Coast Mental Health			604-466-3031, ext. 112					jason.payne@coast.ca	
	Yes	Included under same name in 2016		MH	SU		Cocaine Anonymous - BC Area	A fellowship of men and women who share their experie	AP	Cocaine Anonymous - BC Area			22548 Lou	Maple Ridge	BC		604-467-9939	info@coast.ca	
	NA	Not Included in 2016		MH			CrisisCentreChat.ca	An online resource where adults (18 years+) in distress can	AP	Crisis Centre			22720 No	Maple Ridge	BC		604-682-8500	info@coast.ca	
	NA	Not Included in 2016		MH			Crisis Phone Services	Highly trained volunteers provide free, confidential and no	AP	Crisis Centre			763 East B	Online / Phone			604-872-1881	info@coast.ca	
	NA	Not Included in 2016		MH			Seniors' Distress Line	Telephone support from a trained volunteer at the Crisis Ce	AS	Crisis Intervention and Suicide Prevention Centre of BC			763 East B	Online / Phone			604-872-1881	info@coast.ca	
	NA	Not Included in 2016		MH			Youth in Crisis	Online crisis service for youth (up to 25 years of age) to cha	C, Y1, Y2	Crisis Intervention and Suicide Prevention Centre of BC			763 East B	Online / Phone			604-872-1881	info@coast.ca	
	NA	Not Included in 2016		MH			Suicide Prevention Helpline	For individuals who are or know someone who is having the	PH	Crisis Intervention and Suicide Prevention Centre of BC / Crisis Line Association			763 East B	Online / Phone			604-872-1881	info@coast.ca	
	NA	Not Included in 2016		MH	SU		330 Mental Health Support	The toll-free provincial access line for 24/7 mental health	C	Crisis Line Association of BC			Online / Phone				604-872-1881	info@coast.ca	
Refer to Groups and Workshops	No	Included under same name in 2016		MH			Cybertra Transition House	To provide refuge and assistance to women and children wh	C	Cybertra Transition House Society			22318 Mu	Maple Ridge	BC	V2X 3C1	604-467-9966	info@coast.ca	
Update: The 2016 Inventory listed two spe	No	Included under same name in 2016	Duplicate	MH			ICAN Abuse Awareness Group	A free, introductory psychoeducational group for women w	W	Cybertra Transition House Society			22318 Mu	Maple Ridge	BC	V2X 3C1	604-467-9966	info@coast.ca	
This is offered through the Counselling Ce	No	Included under same name in 2016	Duplicate	MH			Parent Changing Group	A 15-week closed psychoeducational group for women who	W	Cybertra Transition House Society			22318 Mu	Maple Ridge	BC	V2X 3C1	604-467-9939	info@coast.ca	
	Yes	Included under different name in 2016		MH			Groups and Workshops	Registered groups and workshops for women and children	W; C	Cybertra Transition House Society			22318 Mu	Maple Ridge	BC	V2X 3C1	604-467-9939	info@coast.ca	
	NA	Included under same name in 2016		MH	SU	H	Youth Drop-In Counselling	The Youth Drop-In counselling is available to youth ages 12	Y1	Cybertra Transition House Society			22318 Mu	Maple Ridge	BC	V2X 3C1	604-467-9966	info@coast.ca	
	NA	Included under same name in 2016		MH	SU	H	Adult Mental Health Resource Centre	Provides education and resources on mental health issues	AO; W	Family Education and Support Centre			22554 Lou	Maple Ridge	BC	V2X 2V1	604-467-6055 ext 104	info@familybc.ca	
	Yes	Included under same name in 2016	Duplicate	MH			Adult Mental Health Resource Centre	Provides education and resources regarding mental health	AO; W	Family Education and Support Centre			22554 Lou	Maple Ridge	BC	V2X 2V1	604-467-6055	info@familybc.ca	
	Yes	Not Included in 2016		MH			Connect Parent Group	A free 10 week program support parents and caregivers wh	W	Family Education and Support Centre			22555 Lou	Maple Ridge	BC	V2X 2V2	604-467-6055	info@familybc.ca	
	NA	Included under same name in 2016	No longer active	MH			Families Supporting Families Program	Offers free, weekly groups for parents to support and learn	F	Family Education and Support Centre			22554 Lou	Maple Ridge	BC	V2X 2V1	604-467-6055	info@familybc.ca	
	NA	Not Included in 2016		MH			Fibromyalgia and Debilitating Illness Support Gro	A support group for people with fibromyalgia, cancer, stre	PD	Family Education and Support Centre			22554 Lou	Maple Ridge	BC	V2X 2V1	604-467-6055	info@familybc.ca	
	Yes	Included under different name in 2016		MH			Neural Wellness Program	Free eight week group designed with the specific needs o	PH	Family Education and Support Centre			22554 Lou	Maple Ridge	BC	V2X 2V1	604-467-6055 ext 104	info@familybc.ca	
	NA	Included under same name in 2016	No longer active	MH			Multicultural Services Centre	Provides diversity education and information to the commu	IR	Family Education and Support Centre			22554 Lou	Maple Ridge	BC	V2X 2V1	604-467-6055	info@familybc.ca	
	NA	Included under same name in 2016	No longer active	MH			Multicultural Women's Group	Provides a safe place for immigrant women who are isolat	IR; W	Family Education and Support Centre			22554 Lou	Maple Ridge	BC	V2X 2V1	604-467-6055	info@familybc.ca	
	NA	Included under same name in 2016	No longer active	MH			Parenting Education	Offers parenting education courses and workshops on num	F	Family Education and Support Centre			22554 Lou	Maple Ridge	BC	V2X 2V1	604-467-6055	info@familybc.ca	
	NA	Not Included in 2016		MH			24 Hour Residential School Crisis Line	For First Nations individuals requiring emotional support	IR; FN	First Nations Health Authority			Online / Phone				1-855-530-5454	HealthBenefits@fnha.ca	
	NA	Not Included in 2016		MH			Missing and Murdered Indigenous Women and G	Free counselling services in BC available to survivors, fami	FN	First Nations Health Authority			Online / Phone				1-855-530-5454	HealthBenefits@fnha.ca	
	NA	Not Included in 2016		MH	SU		Naloxone Home Takeaway - First Nations	Naloxone is available to First Nations clients at no cost and without	PH	First Nations Health Authority			Online / Phone				1-855-530-5454	HealthBenefits@fnha.ca	
	Yes	Not Included in 2016		MH	SU	H	Counselling and Group Therapy	FTSP provides individual addictions counselling on a weekl	AP	Food for the Soul Project Society			101	22347 Lou	Maple Ridge	BC		604-380-1608	info@ftsp.org
	Yes	Not Included in 2016		MH	SU		Housing Support Services	Housing searches and referrals	AP	Food for the Soul Project Society			101	22347 Lou	Maple Ridge	BC		604-380-1608	info@ftsp.org
	Yes	Not Included in 2016		MH	SU		Opioid Agonist Treatment	This clinic offers opioid agonist treatments (methadone and	AP	Food for the Soul Project Society			101	22347 Lou	Maple Ridge	BC		604-380-1608	info@ftsp.org
Update: Name, Centre not program.	NA	Included under different name in 2016	Outside Inventory scope	MH			Fraser Health Mental Health Crisis Line	The Crisis Line provides immediate, free, and confidential	AP	Fraser Health			800	22470 Del	Maple Ridge	BC	V2X 5Z6	604-476-7185	info@fraserhealth.ca
Centre not program.	NA	Included under same name in 2016	Outside Inventory scope	MH	SU		Maple Ridge Mental Health and Substance Use C	A safe and confidential community program and service for	AP, AO; C, Y1, Y2; S	Fraser Health			400	22470 Del	Maple Ridge	BC	V2X 5Z6	604-476-7185	info@fraserhealth.ca
Information now available on Foundry we	NA	Included under same name in 2016	No longer active	MH	SU		Maple Ridge Treatment Centre (MRTC)	An intensive residential treatment program for men experie	M	Fraser Health			22269 Cal	Maple Ridge	BC	V2X 2E2	604-467-3471	info@mrtc.bc.ca	
	NA	Included under same name in 2016	No longer active	MH	SU		Mind Check	Website designed to help youth and young adults in British	Y1, Y2	Fraser Health			Online / Phone					info@mrtc.bc.ca	



	Yes	Not Included in 2016		SU	Take Home Naloxone Distribution Locations	Provides take-home naloxone kits at no cost to individuals	AP	Fraser Health	13645 544 Surrey	V3V 1N1	604-580-6500		
	NA	Included under different name in 2016	Outside inventory scope	MH	Tertiary Care Facility - Timber Creek	A shared adult acute mental health program for individuals	AP	Fraser Health	2739 Loug	Coquitlam	VAC 0A2	604.777.8777	
	NA	Included under same name in 2016	Outside inventory scope	MH	Tertiary Inpatient Rehabilitation - Cypress Lodge	Provides intensive psychosocial rehabilitation to individuals	AO	Fraser Health	22051 Fra	Langley	V3A 4H4	604.539.4370	
	NA	Included under same name in 2016	Outside inventory scope	MH	Tertiary Inpatient Rehabilitation - Memorial Court	Provides intensive psychosocial rehabilitation to individuals	AO	Fraser Health	22051 Fra	Langley	V3A 4H4	604.777.8724	
	NA	Included under same name in 2016	Outside inventory scope	MH	Tertiary Residential Care - Connolly Lodge	Provides longer term intensive psychosocial rehabilitation	AO	Fraser Health	11758 226	Maple Ridge		1-855-412-2121	
This seems to be primarily a health care, not a housing program	No	Included under different name in 2016	Outside inventory scope	MH	Royal Crescent Gardens	Assisted living services include housing, hospitality and per	PO	Fraser Health	11758 226	Maple Ridge		604-468-0436	
This doesn't seem to be a housing program	No	Included under different name in 2016	Within scope?	MH	Nurse Practitioner	Intended to give marginalized people somewhere to go with	FN	Fraser Health and The Salvation Army Carling Place	201 11965 Fra	Maple Ridge		604-476-2821	adm@ashstam@fraserhealth.ca
Not technically in Maple Ridge but formed	No	Included under same name in 2016	Outside inventory scope	MH	First Nations & Inuit Health Services (FN & I)	Provides a gathering place where all community members	C, Y, C1, Y2	Fraser Health and The Salvation Army Carling Place	201 11965 Fra	Maple Ridge		604-476-2821	
	NA	Not Included in 2016	Outside inventory scope	MH	Indigenous Housing Support Program	Specialized approach for those that are homeless or at risk	FN, FN	Fraser Health and The Salvation Army Carling Place	201 11965 Fra	Maple Ridge		604-476-2821	
Service for low-income population but not	NA	Included under same name in 2016	Within scope?	MH	Friends in Need Food Bank	Provides food hampers once a month for low-income family	AP, F, S	Friends in Need Food Bank	8 22726 Dea	Maple Ridge	V2X 3K2	604-466-3663	director@frsnaad.ca
	NA	Not Included in 2016	Within scope?	MH	First Nations & Inuit Hope for Wellness Help Line	The Hope for Wellness Help Line offers immediate help to FN		Government of Canada		Online / Phone		604-463-2280	harryp@frsnaad.ca
Is subsidized housing within the inventory?	No	Included under same name in 2016	Within scope?	MH	Hanzy Pioneer Village Cooperative	Provides affordable housing for people 65 years and older w	S	Hanzy Pioneer Village Cooperative	11830 230	Maple Ridge	V2X 728	604-467-0653	harryp@frsnaad.ca
	Yes	Not Included in 2016	Within scope?	SU	Safe and sound recovery house program for men	Safe and sound recovery house program for men	AO	Safe and sound recovery house program for men	604-467-0653			604-942-1777	lucal@lucal.org
Should this be considered a housing service?	Yes	Included under same name in 2016	Within scope?	H	Language Instruction for Newcomers (LINC) - Ma	Provides English classes for adult immigrants and refugees	FN	Immigrant Services Society of BC (ISS)	320 22470 Dea	Maple Ridge	V2X 526	604-942-1777	lucal@lucal.org
	Yes	Included under same name in 2016	Within scope?	H	Resettlement Assistance Program	Provides settlement assistance for immigrants and refugees	FN, F, C, Y1, Y2	Immigrant Services Society of BC (ISS)	320 22470 Dea	Maple Ridge	V2X 526	604-942-1777	lucal@lucal.org
	Yes	Included under same name in 2016	Within scope?	SU	Hannah House	Safe and caring drug and alcohol treatment program that	eW	Immigrants Recovery Society of BC		Maple Ridge		604-466-4215	harryp@lucal.org
Seems to be through William Weseloh's	Yes	Included under same name in 2016	Within scope?	MH	Interchocles Cancer Centre	Five-week, full-time lab search program open to anyone w	AP	Interchocles Cancer Centre	1 11945 201	Maple Ridge	V2X 0V9	604-468-8812	inverlorrens@frsnaad.ca
Formerly listed as Inverlorrens Recovery	NA	Included under different name in 2016	Outside inventory scope	SU	Millie House	Residential treatment program for men with addiction probl	AO	Interchocles Cancer Centre	11987 23a	Port Moody	VB3 V5V	604-468-2282	inverlorrens@frsnaad.ca
	NA	Not Included in 2016	Outside inventory scope	MH	Kidz Life Phone	Phone and chat counselling, for young people up to age 20	C, Y1	Kidz Life Phone		Online / Phone			inverlorrens@frsnaad.ca
	NA	Not Included in 2016	Outside inventory scope	MH	KUU-US Crisis Lines - Youth and Adult	Provides support to callers within the Port Alberni area as	vFN	KUU-US		Online / Phone			
	No	Included under same name in 2016	Outside inventory scope	SU	Ukeling Alcohol and Drug Peer Support Groups	Provides access for women and men to community-based	AO	Ukeling Alcohol and Drug Peer Support Groups	11738 223	Maple Ridge	V2X 5K7	778-280-0553	vacarcu@kusu.ca
	Yes	Included under same name in 2016	Outside inventory scope	MH	Adult Community Support Services	Team serves primarily individuals who are experiencing a	AO	Maple Ridge Mental Health and Substance Use Centre	500 22470 Dea	Maple Ridge	V2X 526	604-476-7165	
	Yes	Included under same name in 2016	Outside inventory scope	MH	Adult Short-Term Assessment and Treatment Pro	Ensures adults with serious acute mental disorders have	AO	Maple Ridge Mental Health and Substance Use Centre	500 22470 Dea	Maple Ridge	V2X 526	604-476-7165	
Referral not host.	NA	Included under same name in 2016	Outside inventory scope	MH	Community Living Support Program	The Community Living Support Program provides commu	AO	Maple Ridge Mental Health and Substance Use Centre	11907 228	Maple Ridge	V2X 808	604-467-0554	
	Yes	Included under different name in 2016	Outside inventory scope	MH	Concurrent Disorders Services	Provides support for individuals with concurrent mental	AO, C, Y1, Y2, FN	Maple Ridge Mental Health and Substance Use Centre	3100 22470 Dea	Maple Ridge	V2X 526	604-476-7165	
	Yes	Included under same name in 2016	Outside inventory scope	MH	Concurrent Disorders Services	Provides services, information and support to youth who	AO, C, Y1, Y2, FN	Maple Ridge Mental Health and Substance Use Centre	1100 22470 Dea	Maple Ridge	V2X 526	604-476-7165	
	NA	Included under same name in 2016	No longer active	MH	Dual Exhaust	A support group for individuals coping with mental heal	AP	Maple Ridge Mental Health and Substance Use Centre	1100 22470 Dea	Maple Ridge	V2X 526	604-476-7165	
Formerly listed as Geriatric Psychiatry Ser	No	Not Included in 2016	Outside inventory scope	MH	Mental Health Supported Housing and Resident	Assists in providing recovery-oriented services in a stable	AP	Maple Ridge Mental Health and Substance Use Centre	500 22470 Dea	Maple Ridge	V2X 526	604-476-7165	
	NA	Not Included in 2016	Outside inventory scope	MH	Older Adults Community Mental Health Program	The Older Adults Community Mental Health provides men	AO	Maple Ridge Mental Health and Substance Use Centre	500 22470 Dea	Maple Ridge	V2X 526	604-476-7165	
	NA	Included under same name in 2016	Duplicate	MH	Psychiatric Treatment and Optimization Program	Provides treatment optimization program for people with	AO	Maple Ridge Mental Health and Substance Use Centre	500 22470 Dea	Maple Ridge	V2X 526	604-476-7165	
Referral not host.	NA	Included under same name in 2016	Duplicate	MH	Rainbow Clubhouse	With the support of a facilitator, members perform tasks	AO	Maple Ridge Mental Health and Substance Use Centre	11907 228	Maple Ridge	V2X 808	604-467-0554	
Referral not host.	NA	Included under same name in 2016	Duplicate	MH	Recreation Therapy	Encourages the benefits of a healthy leisure lifestyle to	AO	Maple Ridge Mental Health and Substance Use Centre	11907 228	Maple Ridge	V2X 808	604-467-0554	
	Yes	Included under different name in 2016	Duplicate	MH	Brief and Affordable Family Counselling	Intended to make counselling available to individuals with	AP, F, C, Y1	Maple Ridge Pitt Meadows Community Services	22718 Loug	Maple Ridge	V2X 808	604-467-6911	tschall@comservic
	Yes	Included under same name in 2016	Duplicate	MH	Alisia's Wish Child and Youth Advocacy Centre	Provides a centralized child/youth friendly wrap-around ser	C, Y1	Maple Ridge Pitt Meadows Community Services	22718 Loug	Maple Ridge	V2X 808	604-467-6911	cmadsen@comservic
As of April 1, transferred to Fraser River	Yes	Included under same name in 2016	Duplicate	MH	Antiabuse Place	Provides programs to all Aboriginal groups (i.e. First Natio	FN, F, C, Y1, W	Maple Ridge Pitt Meadows Community Services	22722 Loug	Maple Ridge	V2X 2V6	604-467-6911	carson@comservic
	Yes	Included under same name in 2016	Duplicate	MH	Anxiety/Depression Group	A facilitated support, skills development and maintenance	AO, W	Maple Ridge Pitt Meadows Community Services	11907 228	Maple Ridge	V2X 808	604-467-6911	
	Yes	Included under same name in 2016	Duplicate	MH	Better As You Grow Program - Maple Ridge/Pitt Me	Provides age appropriate and social inclusion support to	C, Y1	Maple Ridge Pitt Meadows Community Services	22718 Loug	Maple Ridge	V2X 2V6	604-467-6911	tschall@comservic
	Yes	Included under same name in 2016	Duplicate	MH	Child & Youth Mental Health Outreach program	Offers service and support to children and youth with men	C, Y1	Maple Ridge Pitt Meadows Community Services	22722 Loug	Maple Ridge	V2X 808	604-467-6911	tschall@comservic
	Yes	Included under same name in 2016	Duplicate	MH	Clinical Counselling Services	Brief Counselling is a program within the Clinical Counse	C, Y1	Maple Ridge Pitt Meadows Community Services	22722 Loug	Maple Ridge	V2X 808	604-467-6911	tschall@comservic
	Yes	Included under same name in 2016	Duplicate	MH	Community Counselling Services	Provides free solution-focused therapy to individuals, cou	AP, F, C, Y1, Y2	Maple Ridge Pitt Meadows Community Services	22718 Loug	Maple Ridge	V2X 2V6	604-467-6911	tschall@comservic
	Yes	Included under same name in 2016	Duplicate	MH	Community Law Advocacy Program	Provides free legal information, support, form completion	AP	Maple Ridge Pitt Meadows Community Services	22718 Loug	Maple Ridge	V2X 2V6	604-467-6911	tschall@comservic
	Yes	Included under same name in 2016	Duplicate	MH	Community Living Support Program	Provides community support to individuals living with men	AO	Maple Ridge Pitt Meadows Community Services	22722 Loug	Maple Ridge	V2X 808	604-467-6911	tschall@comservic
	Yes	Included under same name in 2016	Duplicate	MH	Family Supportive Housing - In self-contained units to	Provides supportive housing for individuals with men	AO	Maple Ridge Pitt Meadows Community Services	22722 Loug	Maple Ridge	V2X 2V6	604-467-6911	tschall@comservic
	Yes	Included under same name in 2016	Duplicate	MH	Legal Services	Assists clients to access legal information and resources	AP	Maple Ridge Pitt Meadows Community Services	11907 228	Maple Ridge	V2X 808	604-467-6911	rmagnesson@comservic
	Yes	Included under same name in 2016	Duplicate	MH	Outreach Services to Children, Youth, and Family	Provides in-home support to children and families experi	C, Y1	Maple Ridge Pitt Meadows Community Services	11907 228	Maple Ridge	V2X 808	604-467-6911	rmagnesson@comservic
Formerly known as Rainbow Clubhouse.	Yes	Included under different name in 2016	Duplicate	MH	Rainbow Clubhouse	With the support of a facilitator, members perform tasks	AO	Maple Ridge Pitt Meadows Community Services	11907 228	Maple Ridge	V2X 808	604-467-0554	
	Yes	Not Included in 2016	Outside inventory scope	SU	Drug Checking	Drug checking service that checks for fentanyl and other	AO	Maple Ridge Public Health Unit	420 22470 Dea	Maple Ridge	V2X 526	604-476-7070	
	Yes	Not Included in 2016	Outside inventory scope	SU	Needle distribution - harm reduction support dist	Offers harm reduction support to support safer use, safer	AO	Maple Ridge Public Health Unit	420 22470 Dea	Maple Ridge	V2X 526	604-476-7070	
Not a client-centred program.	NA	Included under same name in 2016	Within scope?	MH	Prevention and Health Promotion for Substance	Provides services to help improve the health of children	C, Y1	Maple Ridge Public Health Unit	420 22470 Dea	Maple Ridge	V2X 526	604-476-7070	
Not a client-centred program.	NA	Included under same name in 2016	Within scope?	MH	Housing Planning Table	The Housing Action Plan process has provided analysis on	AP	Maple Ridge, Pitt Meadows, Kettle Community Network (CN)		Maple Ridge	V2X 6A9	604-476-2447	incoordinator@hpi
	NA	Included under same name in 2016	Within scope?	SU	Substance Misuse Prevention Strategy	The Maple Ridge Pitt Meadows Kettle Community Networ	AP	Maple Ridge, Pitt Meadows, Kettle Community Network (CN)		Maple Ridge	V2X 6A9	604-476-2447	incoordinator@hpi
	NA	Included under same name in 2016	Duplicate	MH	Aboriginal Team - Circle 3 (Ridge Meadows)	Central intake for Aboriginal families. Investigates conc	FN, F	Ministry of Children and Family Development (MCFD) - Maple Ridge	#660 22470 Dea	Maple Ridge	V2X 526	604-466-7429	incoordinator@hpi
	NA	Included under same name in 2016	Duplicate	MH	Aboriginal Team - Circle 3 (Ridge Meadows)	Central intake for Aboriginal families. Investigates conc	FN, F	Ministry of Children and Family Development (MCFD) - Maple Ridge	#660 22470 Dea	Maple Ridge	V2X 526	604-466-7429	incoordinator@hpi
Offers not program.	NA	Included under different name in 2016	Within scope?	MH	Child and Family Services - Office for Maple Ridge	A variety of child, teen, and family services are availab	C, Y1	Ministry of Children and Family Development (MCFD) - Maple Ridge	22323 119	Maple Ridge	V2X 223	604-466-7429	incoordinator@hpi
Incorrect contact information.	Yes	Included under same name in 2016	Within scope?	MH	Child and Youth Mental Health Outreach program	Provides age appropriate and social inclusion support to	C, Y1	Ministry of Children and Family Development (MCFD) - Maple Ridge	22323 119	Maple Ridge	V2X 223	604-466-7429	incoordinator@hpi
	Yes	Included under same name in 2016	Duplicate	MH	Clinical Counselling Services	Brief Counselling is a program within the Clinical Counse	C, Y1	Ministry of Children and Family Development (MCFD) - Maple Ridge	22323 119	Maple Ridge	V2X 223	604-466-7429	incoordinator@hpi
Referral not host.	NA	Included under same name in 2016	Duplicate	MH	Connections Youth Mentorship Program	Helps children and youth address the emotional and behav	C, Y1	Ministry of Children and Family Development (MCFD) - Maple Ridge	22323 119	Maple Ridge	V2X 223	604-466-7429	incoordinator@hpi
Referral not host.	NA	Included under same name in 2016	Duplicate	MH	Connections Youth Mentorship Program	Helps children and youth address the emotional and behav	C, Y1	Ministry of Children and Family Development (MCFD) - Maple Ridge	22323 119	Maple Ridge	V2X 223	604-466-7429	incoordinator@hpi
	Yes	Included under same name in 2016	Duplicate	MH	Sexual Health in Family Treatment (SHIFT)	Provides in-home support to children and families experi	C, Y1	Ministry of Children and Family Development (MCFD) - Maple Ridge	22323 119	Maple Ridge	V2X 223	604-466-7429	incoordinator@hpi
	Yes	Included under same name in 2016	Duplicate	MH	Batten Place	Based on community living, peer support and shared resou	AO	Ministry of Children and Family Development (MCFD) - Maple Ridge	22323 119	Maple Ridge	V2X 223	604-466-7429	incoordinator@hpi
	Yes	Included under same name in 2016	Duplicate	MH	Bedroom Bridging Program	Provides support for individuals with men	AO	Ministry of Children and Family Development (MCFD) - Maple Ridge	22323 119	Maple Ridge	V2X 223	604-466-7429	incoordinator@hpi
	Yes	Included under same name in 2016	Duplicate	MH	Bedroom Bridge	Provides support for individuals with men	AO	Ministry of Children and Family Development (MCFD) - Maple Ridge	22323 119	Maple Ridge	V2X 223	604-466-7429	incoordinator@hpi
	Yes	Included under same name in 2016	Duplicate	MH	Narcotics Anonymous - Vancouver Area	Started as a small US organization that has grown into	C, Y1	Narcotics Anonymous - Vancouver Area	20 306 E	Vancouver	V6C 3P7	604-879-1010	info@nasa-society
	Yes	Included under same name in 2016	Duplicate	MH	Narcotics Anonymous - Vancouver Area	Started as a small US organization that has grown into	C, Y1	Narcotics Anonymous - Vancouver Area	20 306 E	Vancouver	V6C 3P7	604-879-1010	info@nasa-society
	Yes	Included under same name in 2016	Duplicate	MH	Narcotics Anonymous - Vancouver Area	Started as a small US organization that has grown into	C, Y1	Narcotics Anonymous - Vancouver Area	20 306 E	Vancouver	V6C 3P7	604-879-1010	info@nasa-society
	Yes	Included under same name in 2016	Duplicate	MH	Narcotics Anonymous - Vancouver Area	Started as a small US organization that has grown into	C, Y1	Narcotics Anonymous - Vancouver Area	20 306 E	Vancouver	V6C 3P7	604-879-1010	info@nasa-society
	Yes	Included under same name in 2016	Duplicate	MH	Narcotics Anonymous - Vancouver Area	Started as a small US organization that has grown into	C, Y1	Narcotics Anonymous - Vancouver Area	20 306 E	Vancouver	V6C 3P7	604-879-1010	info@nasa-society
	Yes	Included under same name in 2016	Duplicate	MH	Narcotics Anonymous - Vancouver Area	Started as a small US organization that has grown into	C, Y1	Narcotics Anonymous - Vancouver Area	20 306 E	Vancouver	V6C 3P7	604-879-1010	info@nasa-society
	Yes	Included under same name in 2016	Duplicate	MH	Narcotics Anonymous - Vancouver Area	Started as a small US organization that has grown into	C, Y1	Narcotics Anonymous - Vancouver Area	20 306 E	Vancouver	V6C 3P7	604-879-1010	info@nasa-society
	Yes	Included under same name in 2016	Duplicate	MH	Narcotics Anonymous - Vancouver Area	Started as a small US organization that has grown into	C, Y1	Narcotics Anonymous - Vancouver Area	20 306 E	Vancouver	V6C 3P7	604-879-1010	info@nasa-society
	Yes	Included under same name in 2016	Duplicate	MH	Narcotics Anonymous - Vancouver Area	Started as a small US organization that has grown into	C, Y1	Narcotics Anonymous - Vancouver Area	20 306 E	Vancouver	V6C 3P7	604-879-1010	info@nasa-society
	Yes	Included under same name in 2016	Duplicate	MH	Narcotics Anonymous - Vancouver Area	Started as a small US organization that has grown into	C, Y1	Narcotics Anonymous - Vancouver Area	20 306 E	Vancouver	V6C 3P7	604-879-1010	info@nasa-society
	Yes	Included under same name in 2016	Duplicate	MH	Narcotics Anonymous - Vancouver Area	Started as a small US organization that has grown into	C, Y1	Narcotics Anonymous - Vancouver Area	20 306 E	Vancouver	V6C 3P7	604-879-1010	info@nasa-society
	Yes	Included under same name in 2016	Duplicate	MH	Narcotics Anonymous - Vancouver Area	Started as a small US organization that has grown into	C, Y1	Narcotics Anonymous - Vancouver Area	20 306 E	Vancouver	V6C 3P7	604-879-1010	info@nasa-society
	Yes	Included under same name in 2016	Duplicate	MH	Narcotics Anonymous - Vancouver Area	Started as a small US organization that has grown into	C, Y1	Narcotics Anonymous - Vancouver Area	20 306 E	Vancouver	V6C 3P7	604-879-1010	info@nasa-society
	Yes	Included under same name in 2016	Duplicate	MH	Narcotics Anonymous - Vancouver Area	Started as a small US organization that has grown into	C, Y1	Narcotics Anonymous - Vancouver Area	20 306 E	Vancouver	V6C 3P7	604-879-1010	info@nasa-society
	Yes	Included under same name in 2016	Duplicate	MH	Narcotics Anonymous - Vancouver Area	Started as a small US organization that has grown into	C, Y1	Narcotics Anonymous - Vancouver Area	20 306 E	Vancouver	V6C 3P7	604-879-1010	info@nasa-society
	Yes	Included under same name in 2016	Duplicate	MH	Narcotics Anonymous - Vancouver Area	Started as a small US organization that has grown into	C, Y1	Narcotics Anonymous - Vancouver Area	20 306 E	Vancouver	V6C 3P7	604-879-1010	info@nasa-society
	Yes	Included under same name in 2016	Duplicate	MH	Narcotics Anonymous - Vancouver Area	Started as a small US organization that has grown into	C, Y1	Narcotics Anonymous - Vancouver Area	20 306 E	Vancouver	V6C 3P7	604-879-1010	info@nasa-society
	Yes	Included under same name in 2016	Duplicate	MH	Narcotics Anonymous - Vancouver Area	Started as a small US organization that has grown into	C, Y1	Narcotics Anonymous - Vancouver Area	20 306 E	Vancouver	V6C 3P7	604-879-1010	info@nasa-society
	Yes	Included under same name in 2016	Duplicate	MH	Narcotics Anonymous - Vancouver Area	Started as a small US organization that has grown into	C, Y1	Narcotics Anonymous - Vancouver Area	20 306 E	Vancouver	V6C 3P7	604-879-1010	info@nasa-society
	Yes	Included under same name in 2016	Duplicate	MH	Narcotics Anonymous - Vancouver Area	Started as a small US organization that has grown into	C, Y1	Narcotics Anonymous - Vancouver Area	20 306 E	Vancouver	V6C 3P7	604-879-1010	info@nasa-society
	Yes	Included under same name in 2016	Duplicate	MH	Narcotics Anonymous - Vancouver Area	Started as a small US organization that has grown into	C, Y1	Narcotics Anonymous - Vancouver Area	20 306 E	Vancouver	V6C 3P7	604-879-1010	info@nasa-society
	Yes	Included under same name in 2016	Duplicate	MH	Narcotics Anonymous - Vancouver Area	Started as a small US organization that has grown into	C, Y1	Narcotics Anonymous - Vancouver Area	20 306 E	Vancouver	V6C 3P7	604-879-1010	info@nasa-society
	Yes	Included under same name in 2016	Duplicate	MH	Narcotics Anonymous - Vancouver Area	Started as a small US organization that has grown into	C, Y1	Narcotics Anonymous - Vancouver Area	20 306 E	Vancouver	V6C 3P7	604-879-1010	info@nasa-society
</													



Referral not host.	No	Included under same name in 2016		MH		Psychiatric Nurse Liaison Program	Provide assessments, early intervention, understanding and	AP	Ridge Meadows Hospital			11666 Lat	Maple Ridge VZX 765	604-463-6111		
	NA	Included under same name in 2016	Duplicate	MH	SU	Recreation Therapy	Encourages the benefits of a healthy leisure lifestyle to support	AD	Ridge Meadows Hospital				Maple Ridge			
	No	Included under same name in 2016		MH	SU	H	Health Information Resource Centre	Trained volunteers assist patients and families to navigate	JAP; F; S	Ridge Meadows Hospital			11666 Lat	Maple Ridge VZX 765	604-463-4111 Local 55277	rmh.infocentre@fr
	NA	Included under same name in 2016	No longer active	MH			Ridge Meadows Mental Health Self Support Centre	(1) To facilitate the development of community supports to	AP	Ridge Meadows Mental Health Self Support Centre			6127222 Del	Maple Ridge VZX 3K2	604-467-8418	rmh.mhsc@vccw.bc.ca
Not yet launched but will be soon.	Yes	Included under same name in 2016		MH		Begin Again	Grief support group and lifestyle adjustment program help	S	Ridge Meadows Seniors Society		Long Term	Yes	12150 224	Maple Ridge	604-467-4999	maria@rmssenior
	Yes	Not included in 2016		MH		Caregivers Connect	Support group for caregivers of those with Alzheimer's, Par	AD	Ridge Meadows Seniors Society		Started 1.5 years ago but hope	12150 224	Maple Ridge	604-467-4999		
	Yes	Not included in 2016		MH		In-person and telephone support	Home visits and telephone support for seniors who are not	S	Ridge Meadows Seniors Society			12150 224	Maple Ridge	604-467-4999		
	Yes	Not included in 2016		MH		Support Groups	Offers support groups for individuals recovering from stroke	S	Ridge Meadows Seniors Society		Long Term	12150 224	Maple Ridge	604-467-4999		
Update: Now also offers counselling in Ma	NA	Included under different name in 2016		MH		Chinese Help Lines	Provides informational and emotional support to the Chinese	IR	S. U. C. C. E. S. S.		Online / Phone					
Are these services considered housing?	No	Included under same name in 2016				H	Client Advocacy	Three full-time advocates working to meet the needs of ind	PH	Salvation Army Ridge Meadows Ministries			22188 Lou	Maple Ridge	604-463-8296	admin.assistant@ca
	No	Included under same name in 2016	Within scope?			H	Community Meals	Serves over 8,000 meals per month prepared by profession	PH	Salvation Army Ridge Meadows Ministries			22188 Lou	Maple Ridge	604-463-8296	admin.assistant@ca
	No	Included under same name in 2016	Within scope?			H	Daily Drop In	A welcoming place for people in need to visit during the day	PH	Salvation Army Ridge Meadows Ministries			22188 Lou	Maple Ridge	604-463-8296	admin.assistant@ca
	No	Included under same name in 2016		SU		H	Emergency Shelter	Low-barrier shelter comprised of 25 beds for men and women	PH	Salvation Army Ridge Meadows Ministries			22188 Lou	Maple Ridge VZX 258	604-463-8296	admin.assistant@ca
Are these services considered housing?	No	Included under same name in 2016				H	Overdose Prevention Site	Site located at shelter provide overdose prevention education	AP	Salvation Army Ridge Meadows Ministries			22188 Lou	Maple Ridge VZX 258	604-463-8296 ext. 102	
	No	Included under same name in 2016	Duplicate			H	The Caring Place	A multi-function facility focusing on providing food, shelter	PH	Salvation Army Ridge Meadows Ministries			22188 Lou	Maple Ridge VZX 258	604-463-8296	
	No	Included under same name in 2016				H	The Caring Place - Seasonal Shelter (Cold Wet We	Provides emergency overnight shelter on mats for 15 adults	PH	Salvation Army Ridge Meadows Ministries			22188 Lou	Maple Ridge VZX 258	604-463-8296	
	No	Included under same name in 2016	Duplicate			H	The Caring Place - Year-round Shelter	Provides shelter beds for 16 homeless men and nine women	PH; W	Salvation Army Ridge Meadows Ministries			22188 Lou	Maple Ridge VZX 258	604-463-8296	
	No	Included under same name in 2016		MH	SU	H	Transitional Housing - Genesis Program	Offers 15 second-stage living spaces for men and women	AD	Salvation Army Ridge Meadows Ministries			22188 Lou	Maple Ridge	604-463-8296 Local 122	admin.assistant@ca
	NA	Included under same name in 2016	Outside inventory scope	MH			Adolescent Day Treatment Program	Provides individualized mental health services and education	V1	Surrey Memorial Hospital			9854 King	Surrey	V31 067	604-585-5680
	NA	Included under same name in 2016	Outside inventory scope	MH			Community Residential Emergency Short Stay Unit	Provides support for clients experiencing a mental health crisis	AP	Surrey Memorial Hospital			9854 King	Surrey	V31 067	604-585-5680
	NA	Included under same name in 2016	Duplicate			H	Adolescent Day Treatment Program	Provides individualized mental health services and education	V1	Surrey Memorial Hospital			13750 98	Surrey	V3V 122	604-585-5978
	No	Included under same name in 2016				H	Tenant Resource Advisory Centre (TRAC)	A non-profit organization that provides easy to understand	JAP	Tenant Resource Advisory Centre (TRAC)			Vancouver		604-255-0146	
	Yes	Included under same name in 2016	No longer active	MH			The F.O.R.C.E. Society for Kids' Mental Health	Supports and empowers families and works collaboratively	F, C	The F.O.R.C.E. Society for Kids' Mental Health		PO Box 91697	West Vancouver V7V 3P3	604-878-3400	tsmara.throssell@f	
	Yes	Not included in 2016		MH	SU		Peer Support Program	Peer support program for youth with mental health issues	or subd V1; V2	The Foundry			22931 Lou	Maple Ridge VZX 2W1	604-380-3132	foundry@comserv
	Yes	Not included in 2016		MH	SU		Counselling	Free counselling for youth aged 12 - 24 with valid BC ID	or subd V1; V2	The Foundry (formerly Youth Wellness Centre)			72582 Lou	Maple Ridge VZX 2W2	604-380-3133	foundry@comserv
	NA	Included under same name in 2016	Duplicate	MH	SU	H	Genesis Transitional Housing	Christian residential program provides a supportive living e	PH	The Salvation Army Ridge Meadows Ministries			22188 Lou	Maple Ridge VZX 258	604-463-8296 ext 122	
	NA	Not included in 2016					Provincial Refugee Mental Health Line	Offers assistance by providing you with information, referal	IR	Vancouver Association for Survivors of Torture			Online / Phone			
	NA	Not included in 2016		MH			Kelly's Key	Kelly's Key provides free online psychotherapy services	V100100	Vancouver Coastal Health			Online / Phone			
	NA	Not included in 2016		MH			MindHealthBC	A website with online services that helps people find the re	AP	Vancouver Coastal Health			Online / Phone			
Formerly listed as Family Development Re	Yes	Included under different name in 2016		MH	SU	H	Family Preservation Services	Offers multiple streams of family preservation services	PH	West Coast Family Centres Society / Ridge Meadows		Long Term	22932 115	Maple Ridge VZX 222	604-466-7938	
Update: Formerly offered through Corner	NA	Included under same name in 2016	Within scope?			H	Community Living Programs	Operates residential and day programs for adults with	PH	WJ Steimaschuk and Associates Ltd. (WJS Canada)			211491 King	Maple Ridge VZX 021	604-465-5315	
	NA	Included under different name in 2016	Within scope?	MH			Teen Mother Choices	Purpose is to empower young mothers to become independent	V1; V2; W	WomanCare Pregnancy Centre				Maple Ridge	604-813-6925	trvcompridge@f
	NA	Not included in 2016		MH			Youthspace.ca	Email-based youth counselling provided by the Pacific Cent	V1	Youth Space			Online / Phone			

**City of Maple Ridge**

**TO:** His Worship Mayor Michael Morden  
and Members of Council  
**FROM:** Chief Administrative Officer  
**SUBJECT:** Vaping Retail Discussion Paper

**MEETING DATE:** May 26, 2020  
**FILE NO:** 2020-031-RZ  
**ATTN:** Workshop

---

**EXECUTIVE SUMMARY:**

As part of the City of Maple Ridge 2020 Business Planning Process, the Business Plans of the Planning and Licences and Permits Departments were presented at the Special Council Meeting on November 18, 2019. One of the action items within these Plans was to review vaping industries in the context of developing Provincial legislation. A shared understanding was developing about the possibility for vaping retail outlets to have negative effects within the community. It was considered timely to establish appropriate regulations concerning this emerging use. In response to this initiative, this report discusses vaping as a relatively new technology that became regulated in Canada in 2018.

Vaping devices use an electronic mechanism to heat and vaporize organic compounds for inhalation by the device user. Generally, a nicotine solution is used in vaping devices. For this reason, a generic term for these devices is “electronic nicotine delivery systems (ENDS). The range of products that are considered ENDS include electronic cigarettes, vapes, e-hookas, e-pipes, and e-cigars.

These devices are generally considered to have fewer health impacts than cigarette smoking. Due to the recent introduction of these devices, however, their long term health impacts are not yet fully understood. A serious concern is the rapidly increasing use of these devices among youth and previous non-smokers. For this reason, recent initiatives made at federal and provincial levels seek to deter non-smokers who are at risk of starting to use these devices. These deterrents include increased taxation of vaping products, limiting access to flavoured vaping products, and further restrictions on advertising.

At the September 2019 Union of BC Municipalities (UBCM) Convention, multiple municipal representatives raised concerns about vaping, particularly for its impacts on vulnerable youth. UBCM Resolution B59 focused on limiting marketing and sales to youth. This resolution was passed as a shared local government policy position and forwarded to the Province.

In March 2020, the Vancouver Coastal Health Authority released a policy document titled “Vaping and E—Cigarettes”, which included a range of options for local governments in consideration of regulating this new use. The findings of this document are discussed later in this report.

The recognition of the potentially harmful effects have prompted Federal and Provincial regulations on the advertising and exposure that vape retail outlets have within the community. The Maple Ridge Business Licencing Bylaw is consistent with these regulations in limiting the visibility of all tobacco products within the community. As a result, these vaping outlets must maintain a low profile street presence that is required in order to avoid attracting non-intentional customers and youth.

However, this diminished street front presence is at odds with many of the objectives of the Town Centre Area Plan, which is to promote a welcoming, inclusive, and animated pedestrian environment in the Maple Ridge Town Centre.

These potential health impacts and these land use implications are discussed further in this report.

In their review of these issues, Council is presented with a range of options to consider, which include:

- No change to existing bylaws.
- Separation requirements between vaping retail outlets.
- Prohibiting additional vaping retail outlets within the Town Centre.
- Prohibition against further vape retail outlets.

There are four vaping retail outlets within Maple Ridge Town Centre, as indicated on Appendix A. If a Zoning Bylaw amendment is adopted that would conflict with these uses, these existing operations would become legally non-conforming and could continue operating, but would be limited in their ability to expand or relocate within the community. It should also be noted that these outlets are not the only facilities authorized to sell vaping products within the City of Maple Ridge. The authority to sell tobacco products is under Provincial jurisdiction, granted under a Tobacco Retail Authorization. Authorized retailers must purchase product from an authorized wholesaler. These wholesalers also include an inventory of vaping products. There are at least 30 outlets within Maple Ridge where vaping products are available.

#### **RECOMMENDATION:**

**That staff proceed with the establishment of regulations pertaining to vaping retail outlets based on options provided in the staff report dated May 26, 2020, and titled "Vaping Retail Discussion Paper".**

#### **a) DISCUSSION:**

The term "vaping" refers to a relatively new way to inhale nicotine (and other substances). The typical process involves using a device that heats and vaporizes a volatile organic solution that is then inhaled by the user. Active ingredients such as nicotine are dissolved in the organic solution. The act of inhalation triggers the device to heat the solution, allowing the active ingredients to enter the user's bloodstream.

Although vaping devices have been legal in Canada since 2018, there are concerns and uncertainties about this use. Shared medical opinions indicate that while the best health outcomes are achieved by quitting smoking cigarettes and not using vaping products, vaping has fewer health impacts compared with cigarette smoking. For this reason, vaping may be a less harmful option for smokers who are unable to quit cigarettes.

In practice, however, these devices are often not used this way, becoming instead a second option for regular cigarette smokers. The Canadian Heart and Stroke Foundation states that the most common nicotine consumption among daily vape users was a combination of conventional cigarettes and vaping. This dual use has been associated with compounded health effects significantly more serious than either method in isolation. Heart attack risks are considerably higher among dual users.

There has been a continuous decline in cigarette use since 2015, in both the Canadian and international context, as reported by the World Health Organization and Statistics Canada, due in part by targeted campaigns by public health authorities. In particular, youth were the least likely to be smokers. Statistics Canada points out that most smokers start smoking in their teenage years, and the percentage of people who have not started smoking by age 20 provides a strong indicator of future smoking rates across the population.

The increasing use of vaping devices threatens to undermine these improved public health outcomes. Marketing and promotion of vaping products appear to have successfully promulgated the perception that these devices are attractive, especially to youth. A report by the Heart and Stroke Foundation, dated October 2018 suggests that at least 23% of students have tried vaping, noting that teenagers perceive these devices as “cool” or “fun”. Youth vaping in Canada increased by 74 per cent from 2017 to 2018, according to a recent study published in the British Medical Journal. The highly addictive nature of nicotine is a concern, as youth who vape are likely to become dependent on nicotine.

### **Vancouver Coastal Health Report**

The Vancouver Coastal Health Authority released a policy document in March 2020 that pertained to the provincial and national context. The document reported the following findings:

- The incidence of vaping use was rising significantly among youth aged 16-19 from 2017 to the present.
- Testing of some vaping products claiming to be nicotine free have detected the presence of nicotine.
- The “stealth” nature of some of these products (i.e. they can resemble pens or USB sticks, and have minimally apparent vapour) can allow them to escape detection in public places or by parents. These effects are compounded by the presence of online videos demonstrating stealth techniques in using these devices, which have been successfully marketed as lifestyle product. As a result, vaping is occurring in school washrooms and even in classrooms.

Some of the information provided in this document had direct relevance to potential local government initiatives, as follows:

- Programming for youth can reduce the attraction to this use, and provide lifelong public health benefits. The youth who are least likely to vape are those who have supportive adults in their lives. The presence of social supports and community connection for youth is therefore a deterrent.
- Ensuring that e-cigarettes and vaping are defined in Local Government Bylaws.
- Establishing a wide range of smoke free and vape free areas in public spaces.
- Collaborating with health authorities in notification and enforcement measures.

The City of Maple Ridge is already undertaking some of these initiatives. To facilitate youth engagement, the Community Engagement department of the Parks, Recreation & Culture division is actively implementing the Youth Strategy, adopted by Council in 2016. Priority programming includes Wellness & Mental Health, Transitioning to Adulthood and Community Engagement.

In 2015, the Licensing and Bylaws Department updated the Maple Ridge Smoking Regulation Bylaw to include vaping and e-cigarettes.

## **Vaping Regulations:**

### **Global context:**

There are a range of regulatory programs around vaping internationally. The Philippines do not regulate this use, and children can purchase e-cigarettes. A large number of countries have imposed a ban on vaping, including Taiwan, Iran, Kuwait, Nepal, Palestine, Saudi Arabia, Qatar, and Thailand. While technically banned in India, they are widely available, although there has been at least one conviction for trafficking in e-cigarettes. Where there are regulations in place, a prohibition on sales to minors under the age of 18 is common.

### **Canadian Context:**

The Tobacco and Vaping Products Act (TVPA), enacted on May 23, 2018, regulates the manufacture, sale, labelling and promotion of vaping products that do not contain cannabis. It establishes restrictions on the ingredients that may be used in vaping products, and aims to prevent the introduction of vaping products to youth and non-smoking adults. It prohibits distribution of vaping products to young persons (under 18). It restricts advertising content, including on social media.

In addition to the Tobacco and Vaping Products Act, vaping products are considered consumer products and are therefore subject to the Canada Consumer Product Safety Act (CCPSA). For consumer safety purposes, the CCPSA prohibits the manufacture, import, advertisement or sale of consumer products considered to be a "danger to human health or safety". Prohibitions in place include toxic vaping substances (i.e., those containing 66 mg/g nicotine or more). The CCPSA can order recalls and tests or studies on vaping devices and their batteries or chargers.

On December 19, 2019, Health Canada proposed additional restrictions on the promotion of vaping products, with the aim to protect youth from using vaping products. These restrictions would prohibit advertising that can be seen or heard by youth, and prohibit the display of vaping products at retail locations, including online, that can be seen by youth. The proposed regulations would also require the display of health warnings on permitted vaping advertisements.

### **British Columbia:**

There are 3 streams of legislation that pertain to vaping and tobacco sales, including the Tobacco Tax Act, the Tobacco Tax Act Regulation, and the Tobacco and Vapour Products Control Act. The Provincial Ministry of Health is responsible for administering the federal Tobacco and Vapour Products Control Act. Out of concern for the increased use of vaping among youth, in November 2019, the Province proposed measures such as a tax hike on vaping products, a cap on nicotine content and a reduction in access to flavoured items such as bubblegum, cinnamon and vanilla. These are considered to be the toughest restrictions on vaping in the country.

### **Maple Ridge Context:**

All tobacco retailers within BC require a Provincial Tobacco sales license and municipalities are not involved in the process of issuing these licences. As vaping retail outlets are solely focused on vaping products, they are likely to have a greater selection of vaping products available than most convenient stores could provide. However, any tobacco retailer can potentially also be selling vaping products.

Business licence information reveals that at present, there are 4 vaping retail outlets within the City of Maple Ridge, as demonstrated on Appendix A. These retail outlets have the following characteristics:

- All of these outlets are located within the Town Centre.
- They all appear to offer flavours that would likely be attractive to youth.
- One outlet did not have a website, but posted readily accessible information on their facebook page.
- One outlet had a website that required confirmation from users that they were over the age of 19.
- One outlet posted limited information on their website, encouraging prospective customers to either call or visit the store.
- One outlet had both a facebook page and a website which promoted vaping as a smoking cessation device.

Photographs of these outlets are provided in Appendix B. This information reveals these outlets have opaque window treatments to prevent visibility of the business interiors.

### **Land Use Implications:**

All of the vaping retail outlets within Maple Ridge are within the Town Centre, are designated Town Centre Commercial, and therefore subject to the Town Centre Area Plan policies and objectives for that land use designation. These policy objectives emphasize a vibrant pedestrian street presence, in recognition that the Maple Ridge Town Centre is an especially significant area for the community. Section 3.3 of the Maple Ridge Town Centre Area Plan provides a description of the Town Centre Commercial Land Use designation, as follows:

*Most of the Town Centre Central Business District is designated Town Centre Commercial with the intent to create a compact and vibrant commercial area that is pedestrian oriented.*

The practical measures to achieve this objective include requiring ground level commercial uses in key commercial area, such as the Central Business District. Other more specific measures are outlined in the Town Centre Development Permit Guidelines. Under these guidelines, the Town Centre is separated into specific precincts, Two of the existing vape retail outlets are located within the Civic Core, and the other two are located in the Downtown West Precinct. Both of these designations emphasize the public realm, through initiatives such as streetscape enhancements. Desirable commercial enterprises in these precincts are those with a prominent street presence, such as cafes, and boutique style shopping. The Civic Core precinct is additionally recognized as the cultural hub of the community, with a greater emphasis on civic amenities such as the Leisure Centre and the Maple Ridge Arts Centre.

Due to the need to adhere to municipal, provincial and federal regulations, the business operating requirements of vape retail outlets pose a conflict with many of the objectives of the Town Centre Area Plan. Product displays cannot be visible to youth, which has implications for the kind of street presence these outlets can have.

The Maple Ridge Business Licensing Bylaw 6815-2011 recognizes vaping retail as a form of tobacco sales, and outline the following regulations:

#### *7.27 Tobacco Sales*

##### *7.27.1 No person carrying on the Business of Tobacco sales shall:*

- (a) sell Tobacco or Tobacco Products unless the Business is licensed by the Province to sell such products;*

- (b) permit Tobacco or Tobacco Products to be displayed in the Retail Business Premises so that the Tobacco or Tobacco Products are visible to the public if young persons are permitted access to those Premises; and*
- (c) sell any Tobacco or Tobacco Products to anyone under the age of nineteen (19) years old.*

The limited public presence of these retail outlets is inconsistent with the objectives of the Town Centre Area Plan. The presence of a few of these retail outlets within the Town Centre would be unlikely to seriously undermine the intent of the Area Plan: however, if not prohibited, consideration should be given to limiting additional vaping outlets, particularly within the Town Centre. This consideration is explored further in the options section of this report.

### **Zoning Bylaw:**

Currently there is no one specific use in the Zoning Bylaw defined as vape retail. The C-3 Town Centre Commercial Zone permits retail sales such as convenience stores (where cigarettes can be purchased - Vape was originally considered a replacement) and general Retail (where most products may be sold that are not considered highway commercial).

Under the current bylaw, this use would therefore be permitted wherever cigarettes may be legally sold. In addition to the C-3 Town Centre Commercial Zone, these commercial zones include C-1 Neighbourhood Commercial, C-2 Community Commercial, C-5 Village Commercial, H-1 Heritage Commercial, CRM Commercial, CS-1 Service Commercial, and the CS-2 Service Station Commercial Zones. A map showing the extent of these commercial zones is attached as Appendix C.

### **Options**

What makes vape retail outlets unique is their sole focus on vaping products as their business model. With few exceptions, other tobacco retailers typically allocate a small portion on their retail space for this purpose, in addition to groceries or convenience items. As a result, tobacco products have a low profile in these settings.

In light of the information noted earlier in this report, Council is presented with a range of options to consider, which include:

- **Option 1. No change to existing bylaws.** If Council selects this option, there will be no change to existing bylaws. As principal uses, additional vape retail outlets could locate wherever these uses are permitted.
- **Option 2. Separation requirements between vaping retail outlets.** If Council selects this option, Zoning Bylaw amendments will be prepared in accordance with this direction. These separation requirements could include a 1000 metre separation between principal use vape retail outlets and a further 200 metres from schools.
- **Option 3. Prohibition within the Town Centre.** If Council selects this option, bylaw amendments would be prepared to prohibit this use (as a principal use) from further locating within the Town Centre.
- **Option 4. Prohibition against further vape retail outlets within Maple Ridge.** This option would require bylaw amendments to prohibit additional vape retail outlets as principal uses within the community. The existing 4 vape retail outlets would have legal non-conforming status and could remain in operation in perpetuity.



### **Interdepartmental Implications:**

This discussion paper was prepared in response to Council's request and in collaboration with the Licences and Bylaws Department. Any future bylaw amendments that arise from Council direction will align with the "Maple Ridge Smoking Regulation Bylaw", which was revised in 2015 to recognize "e-cigarettes."

Noting the findings of the Coastal Health Report, the role of the Parks, Recreation and Culture Department and programming for youth should be emphasized. As youth engagement was noted as a critical deterrent to youth developing lifelong destructive habits, this information has been shared with Community Engagement staff to support the continuation of their work in this area.

### **b) Citizen/Customer Implications:**

A key issue noted for Council's consideration is the adverse impacts vaping can have within the community, particularly to vulnerable persons who may begin to use nicotine products, or suffer health impacts caused by vaping devices. Although the long term health impacts of this new technology is unknown, prevailing medical opinion is that there may be negative public health consequences with vaping use. These considerations have been discussed by the Maple Ridge Social Planning Advisory Committee (SPAC), a citizen's advisory group that has been appointed by Council. In April 2019, Council endorsed SPAC's work plan including the following:

- **Chronic Disease Education:** Highlighting the Healthier Community Partnership priorities, this workshop will focus on the effects and prevention of chronic disease caused by food insecurity and unhealthy eating, lack of physical activity, binge drinking (youth specific), screen time and tobacco (vaping) use.

Vaping prevention and awareness is a focus of SPAC, The Youth Planning Table, The Maple Ridge, Pitt Meadows, Katzie Community Network (CN) and the Healthier Community Partnership.

The land use implications of this use should also be considered, and Council may wish to use this opportunity to direct that specific bylaw amendments be made in response to this information.

### **CONCLUSION:**

This report provides a snapshot of vaping as it exists in the provincial context, exploring recent documents on the matter. The concerns raised in this report are relevant to public health generally, particularly to youth, which is consistent with the policy direction stated at the 2019 Convention of the Union of BC Municipalities. It is understood that this issue is critical because smoking and vaping are most likely to become lifelong habits if started in the teenage years.

The implications of vape retail as a principal land use issue are also discussed. This issue is significant within Maple Ridge, as all of the vape retail stores are within the Town Centre, and have the potential to undermine the intent of the Town Centre Area Plan, for a vibrant public realm. It should be noted that vaping products are widely available, through on-line sales, the 4 vaping retail outlets already in existence, and also with the accessory tobacco retail uses in grocery and convenience stores. These existing options are likely sufficient to satisfy consumer demand.



This report presents the implications of this use within the City of Maple Ridge, noting the shared role that municipal departments have in the regulation of vaping and the promotion of community health.

"Original signed by Chuck Goddard" for

---

*Prepared by:* **Diana Hall, MA, MCIP, RPP**  
**Planner 2**

"Original signed by Chuck Goddard"

---

*Reviewed by:* **Charles R. Goddard, BA, MA**  
**Director of Planning**

"Original signed by Christine Carter"

---

*Approved by:* **Christine Carter M.PL, MCIP, RPP**  
**GM Planning & Development Services**

"Original signed by Al Horsman"

---

*Concurrence:* **Al Horsman**  
**Chief Administrative Officer**

The following appendices are attached hereto:

Appendix A – Map showing location of Vape retail outlets within the City of Maple Ridge

Appendix B – Photographs of existing Vape retail storefronts within the City of Maple Ridge

Appendix C – Map of Commercially zoned sites where vape retail could occur

Links –

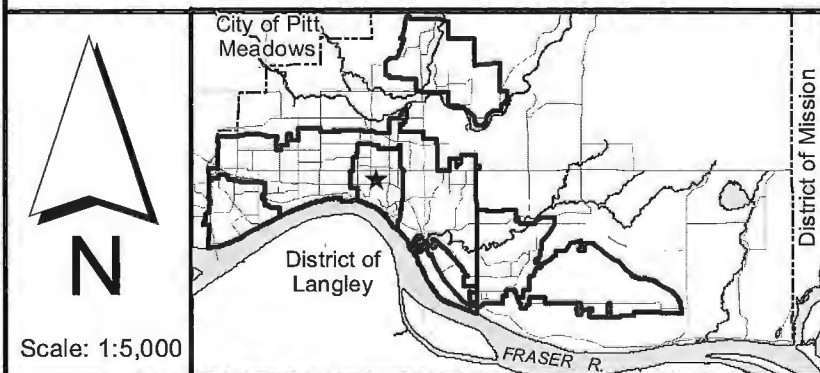
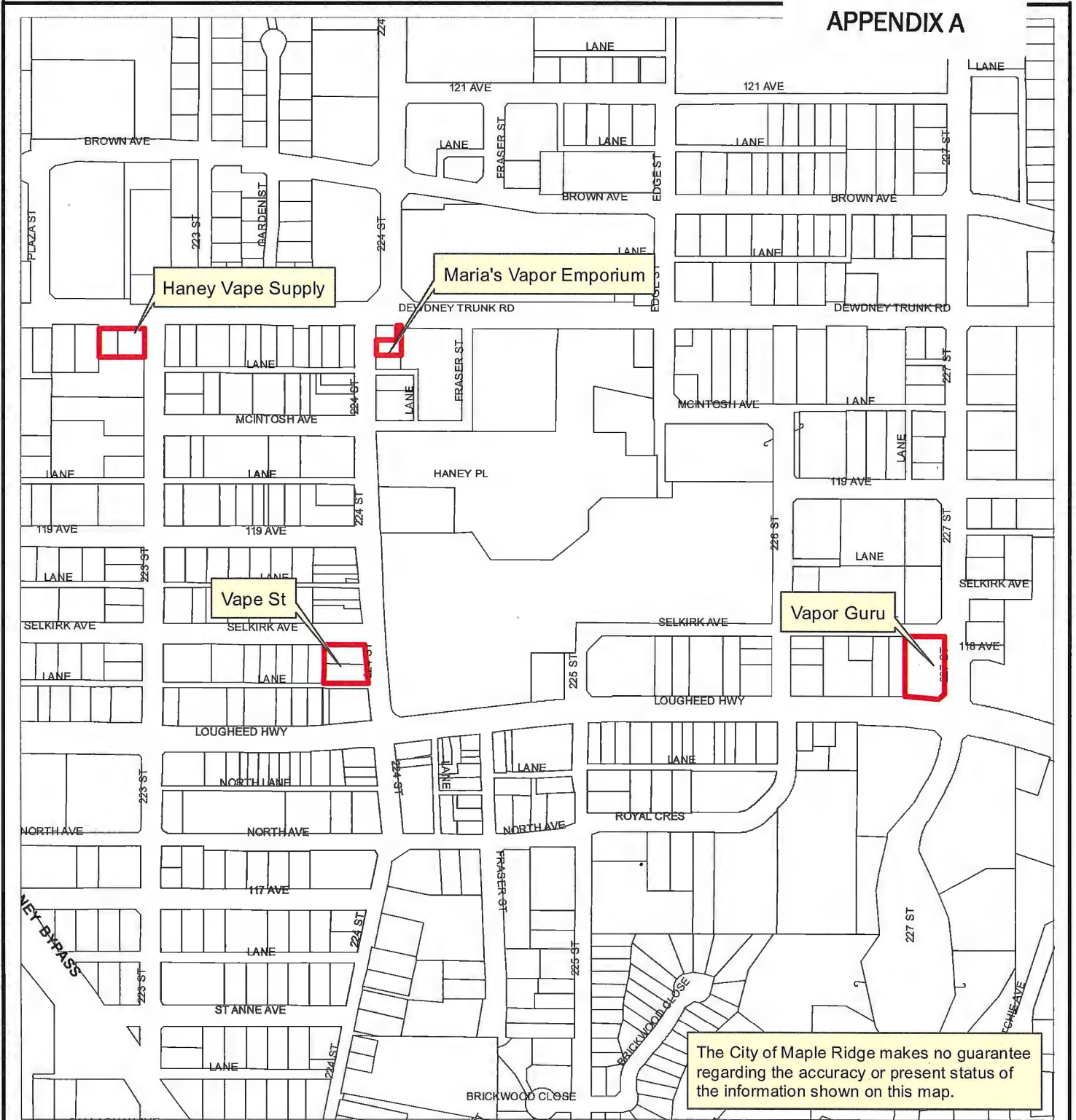
Vancouver Coastal Health Policy Report "Vaping and E-Cigarettes", March 2020.

<https://www.ubcm.ca/assets/Resolutions~and~Policy/Policy/Healthy~Communities/Vaping%20and%20E-Cigarettes%202020%20Discussion%20Paper.pdf>

Heart and Stroke Foundation "e-cigarettes in Canada", October 2018.

<https://www.heartandstroke.ca/-/media/pdf-files/position-statements/ecigarettesincanada.ashx?la=en&hash=8939FF52C37A5E11C551176982F2E4AC5D38D605>

# APPENDIX A



## Vape Sites

PLANNING DEPARTMENT



**mapleridge.ca**

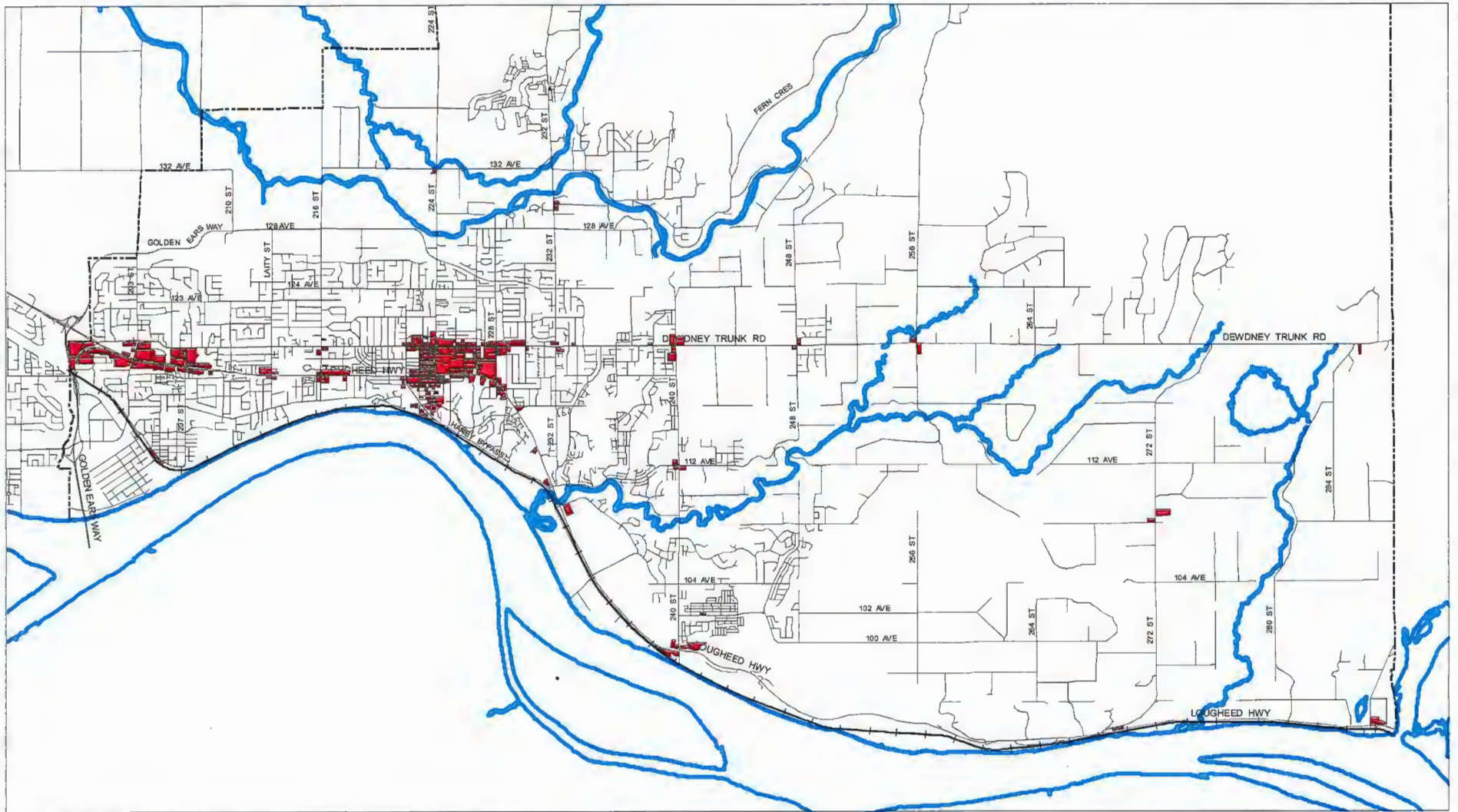
DATE: May 5, 2020

BY: DT

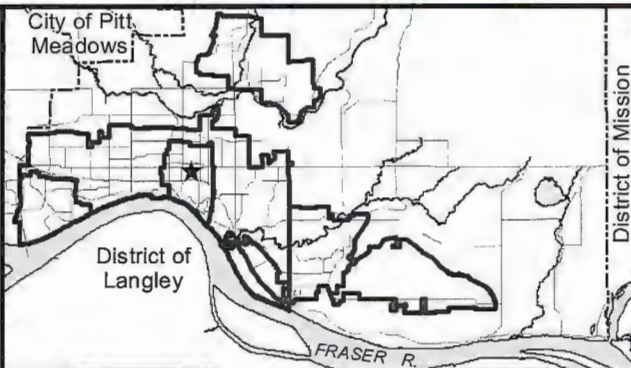








Scale: 1:75,000

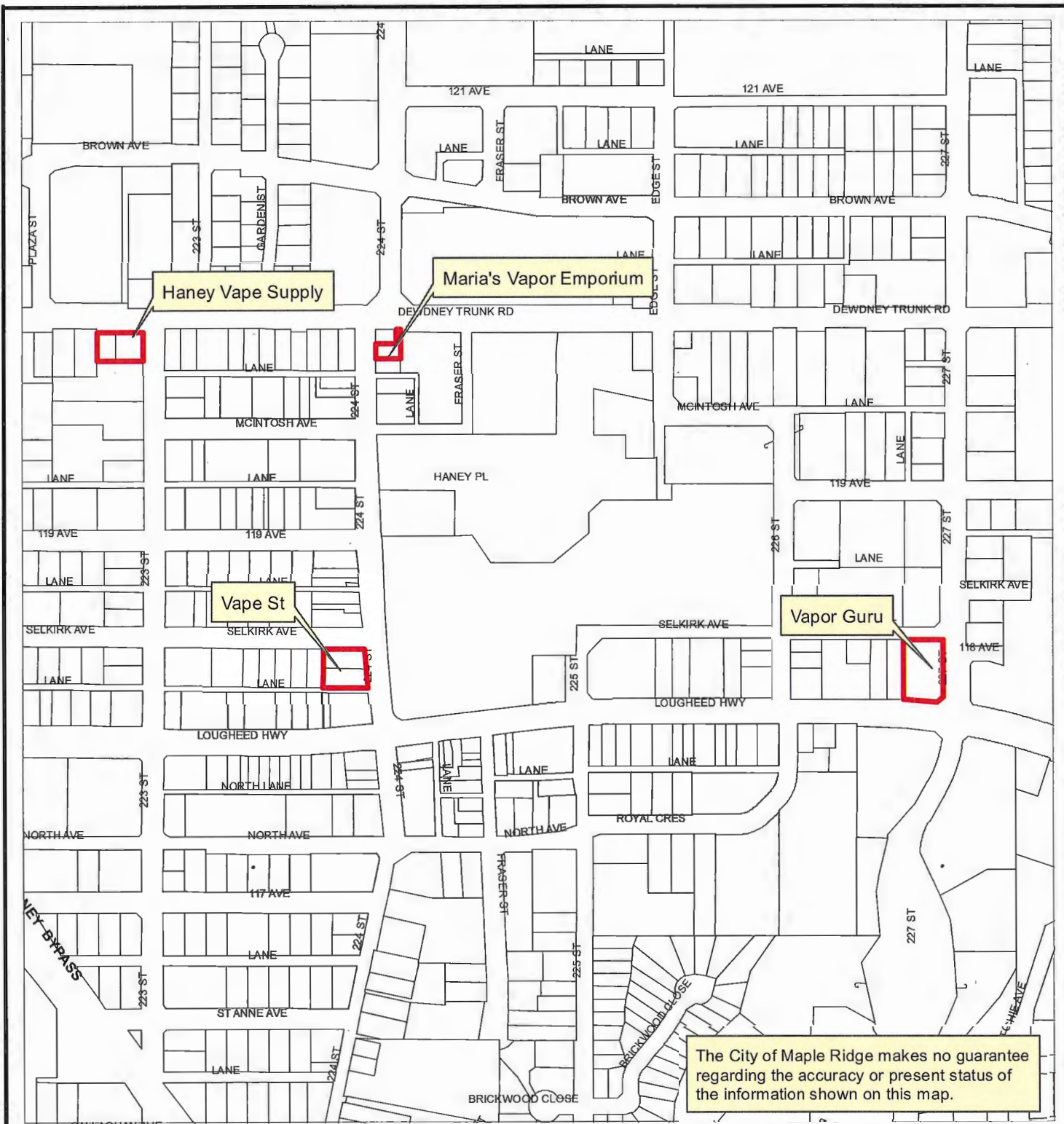


Properties with the following zones:  
C-1, C-2, C-3, C-5, H-1, CRM, CS-1, CS-2

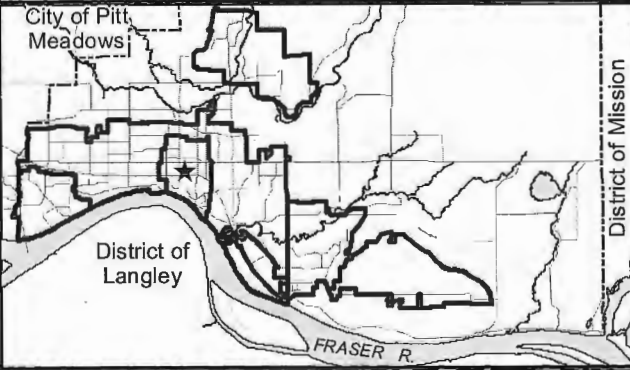


DATE: May 12, 2020

BY: DT



Scale: 1:5,000



## Vape Sites

PLANNING DEPARTMENT



**MAPLE RIDGE**  
British Columbia

[mapleridge.ca](http://mapleridge.ca)

DATE: May 5, 2020

BY: DT