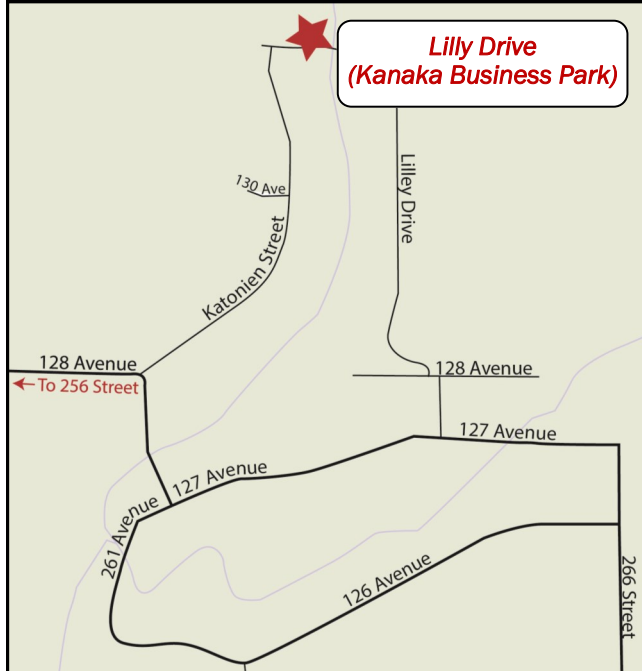


Bulk Water Station Locations



Both Bulk Water Stations are accessible with your SMART CARD, 24 hours a day, 7 days a week.

How to Apply

Submit your SMART CARD application at

City of Maple Ridge, Finance / Property Taxes
11995 Haney Place, Maple Ridge V2X 6A9

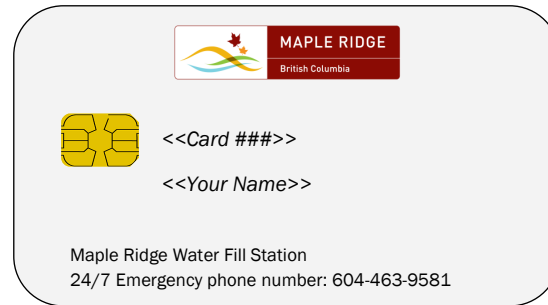
Applications also available online at

www.mapleridge.ca/219/waterworks

Currently, there is no charge to residential users who acquire a permit. However, all commercial users are required to pay a fee.

Rates are charged per cubic metre of water (1000 L = 1 cu.m.).

Current rates are available online or by calling the Operations Centre.



Card lost or stolen?

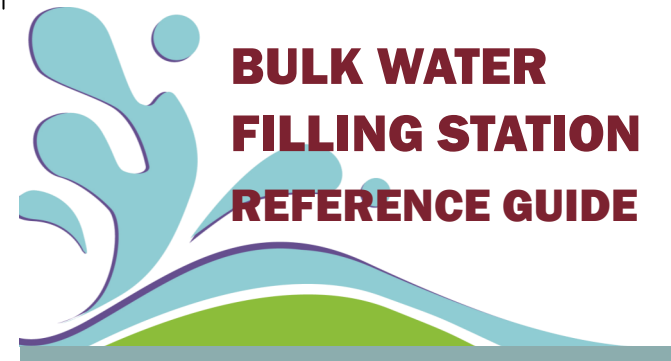
Replacement SMART CARD's are available at City of Maple Ridge, Finance / Property Taxes counter for a \$50 fee. Unused card balance can be refunded or credited to a new card.

Bulk Water Filling Stations are accessible with your SMART CARD, 24-hours a day, 7 days a week.

Questions or problems? Call 604-463-9581
Calls received after business hours will be responded to on the next business day.

Questions?

Contact the Operations Centre at 604-463-9581



What is a Bulk Water Filling Station?

In order to make water more conveniently available to residential and commercial customers, the City of Maple Ridge has two clean and secure Bulk Water Fill Stations that meet the BC Drinking Water Protection Act. The stations are accessible by using "SMART CARDS" which are available at City Hall and can be reloaded at any time for all water filling needs.



CITY OF MAPLE RIDGE OPERATIONS CENTRE
Phone: 604-463-9581 | Fax: 604-467-7360
Email: operationscentre@mapleridge.ca



www.mapleridge.ca



The Bulk Water Station is equipped with a control unit to select the volume of water to be dispensed. Both locations can be activated with your SMART CARD. A permit or SMART CARD is not required to dispense water from the push button outlet.

Commercial Users:

- ▲ Permit is required.
- ▲ Designated SMART CARD required with sufficient dollar value for the dollar amount to be purchased.

Residential Users:

- ▲ Permit is required.
- ▲ Designated SMART CARD required. There is no charge for residential users at this time.

Filling Instructions



1. Turn off vehicle's engine and set parking brake when filling water.



2. Connect your fill hose to the fill station attachment couplings for the type of service discharge. (see below diagram)



3. Insert card as shown with chip area facing upwards.



4. Enter your pin number and press the “#” button.
5. Follow prompts on screen and enter amount of water required in litres. The reader will debit your card, then proceed with dispensing water.

Service for Residential Users



*25 mm (1 inch) male cam-lock fitting from filling station to female

Service for Commercial Users



*75 mm (3 inch) male cam-lock fitting from filling station to female

Service for Hand Held Vessels



Push Button
(No SMART CARD required)



▲ Cam-lock fittings are available at plumbing supply stores.

VOLUME CONVERSION

$$V_L = \text{Imperial Gal} \times 4.54$$

Conversions for the most common tank sizes:

| IMP. GALLONS | LITRES |
|--------------|--------|
| 100 | 454 |
| 200 | 908 |
| 300 | 1362 |
| 500 | 2272 |
| 1000 | 4540 |
| 1500 | 6810 |
| 3000 | 13620 |
| 3500 | 15890 |

Instructions are also located by the card readers at each station as well as on the City website at www.mapleridge.ca

The Fraser Health Authority "Guideline for Bulk Water Hauling" can be downloaded from the City website at <http://www.mapleridge.ca/DocumentCenter/View/1042>

Frequently asked QUESTIONS

SMART CARD maintenance.

- Keep card dry and clean.
- Keep card away from direct sunlight and heat sources to prevent damage to the card and chip.
- Store in protective sleeve or case to prevent damage.
- Store your card away from magnetic objects.

Forget your pin number?

We can provide you with your pin number at City Hall, Finance Counter or Operations Centre.

How do I refill my SMART CARD?

Visit City Hall, Finance Counter to refill your SMART CARD.

Station not operating properly?

Call the Operations Centre.

CONTACT INFORMATION:

Maple Ridge City Hall, Finance Counter
11995 Haney Place, Maple Ridge
604-467-7316
revenue.collections@mapleridge.ca

Maple Ridge Operations Centre
23925 Dewdney Trunk Road, Maple Ridge
604-463-9581
operationscentre@mapleridge.ca

www.mapleridge.ca/219/waterworks