



Update: May 25, 2021

City of Maple Ridge COVID19 Facility Safety Plan – Whonnock Lake Centre Policies & Procedures

The City of Maple Ridge (CMR) has developed the following policies and procedures with the purpose of preventing the spread of COVID-19 and safely operating CMR facilities for use. These policies and procedures represent the standards that user groups must meet based on the information from the Provincial Health Officer (PHO) and the British Columbia Recreation and Parks Association (BCRPA). The City of Maple Ridge will continue to take direction from the advice of the PHO and the Provincial Government.

In this plan “users” includes all persons associated with the booking.

PHYSICAL DISTANCING

- All users must maintain a minimum physical distance of 6 feet / 2 metres from each other. This distance must be maintained at all times.
- Activities that cannot maintain this distancing are not permitted.
- Signage will be posted on site to address physical distancing and other health guidelines.

GATHERINGS

- The combined number of all users must not exceed the site capacity or current BC public health restrictions on gatherings.

FACILITY CAPACITY

- Facility capacity shows the maximum number of people the facility can hold while still accommodating 2 metre physical distancing. To maintain the 6ft distance with a 50ft space in the main hall, it will work out to be approximately 8 people across and 5 rows.
- Capacity levels are derived from BCRPA restart guidelines and are intended to reduce capacity based on activity intensity. Level 1 is the lowest activity intensity (ie. meeting) and level 4 is the highest activity intensity (ie. spin).

Whonnock Lake Centre Spaces	Level 1 Capacity	Level 2 Capacity	Level 3 Capacity	Level 4 Capacity
Main Hall	46	30	23	18
Outdoor Patio	26	N/A	N/A	N/A
Bridal Room	4	N/A	N/A	N/A
Kitchen	4	N/A	N/A	N/A

CENTRE VIEWINGS

- Three visit maximum per customer. Any further inquiries can be done virtually.
 - 1 Site Viewing
 - 1 Vendor Viewing
 - 1 Rehearsal
- Four person maximum per group.
- Will not be a private viewing, there will be up to three groups viewing at one time.
- Masks are required.
- Email will be sent out outlining viewing policies and procedures.

FACILITY ACCESS & EGRESS

- Caretaker will unlock the door at booking start time. Users must stand 2 metres away from the door and maintain 2M distance from staff and/or caretaker at all times.
- While waiting please review the mandatory health screen poster on the window.
- Facility Caretaker will open the doors and use the kickstand to prop the door open. Kindly wait until she steps back into the building and into the office at the right side of the door.
- Caretaker will not be reminding about booking end time. Once everyone from the rental has left the caretaker will lock up.
- Renter can also text/call caretaker to come inspect to ensure it is up to standard.
- All Users must be out of the facility by booking end time. Your hourly rental rate will be withheld from the security deposit for each hour beyond the booking end time.

CARETAKER SUPPORT

- Caretaker will be on site but will not provide any face-to-face interactions. An information package will be provided to User which will include the Caretaker's phone number.
- Text or call Caretaker for all items requiring urgent support.
- The exit door nearest to the bride room can be used immediate to the ceremony and following, then it will be locked. This will prevent guests from crossing over to the caretaker's residence and parking.

HEALTH SCREENING

Before entering into a CMR facility, and throughout the activity, users should self-monitor for symptoms associated with COVID-19 by using the BC Health COVID-19 Symptom Self-Assessment Tool located here: <https://bc.thrive.health/> and answer the prompted questions, which include:

1. Are you experiencing symptoms consistent with COVID-19 (refer to the link above for the most up to date list of symptoms)?
2. In the past fourteen (14) days have you been outside of Canada or BC?
3. In the past fourteen (14) days have you been in close contact with anyone who is symptomatic or has been diagnosed with COVID-19?

If users answer 'yes' to any of the above questions, they must stay home or leave the facility immediately.

PERSONAL HYGIENE

- Users should practice proper “hand hygiene” techniques often, as it is the single-most effective way of reducing the spread of infection.
- Proper respiratory etiquette should also be followed.
- Touching your face, including eyes, nose or mouth should be avoided and hands washed or sanitized following such touching.
- Users will be responsible for the availability of hand sanitizer and encourage good hygiene amongst its participants.

CLEANING & SANITIZATION

- Facilities are cleaned once per day.
- Users will sanitize their own equipment and do so with their own cleaning supplies.
- Users are responsible for sanitizing tables and chairs before and after use.

MASKS

- Masks are required in all common areas including line-ups, hallways, and washrooms.

BOOKING/EVENT RESTRICTIONS

- Limited to one booking per day per facility.
- All Users must follow all the Provincial Health Orders, including the restrictions related to the users booking activity. Information on the Provincial Health Orders can be found [here](#) under the heading *PHO order on gatherings and events*.

CONTACT TRACING

- The user hereby agrees that personal information provided by the user and/or its participants/members may be shared as necessary for the purposes of contact tracing if the need arises, and the user will obtain consent to such sharing of information from each of its participants/members prior to the first use of the Facilities.
- Events/Single Bookings | User must collect the name and phone number or email address of all attendees and provide the City a list within 24 hours of the booking. The City will keep a copy of the information and destroy after 30 days.
- Local Sport/Recurring Bookings | Users must collect the first and last names and telephone number, or email address, of all attendees; and retain this information for 30 days in case there is a need for contact tracing on the part of the medical health officer, in which case the information must be provided to the medical health officer.

USER GROUP SAFETY PLAN

- User Groups must submit a safety plan outlining the following:
 - Physical Distancing Procedure
 - Frequent Hand Hygiene Procedure and Communication
 - Cleaning and Disinfection Procedure
 - Adherence to capacity limits
 - Participants who are Ill procedure and communication
 - Communication + Training Plan
 - Emergency Procedures