



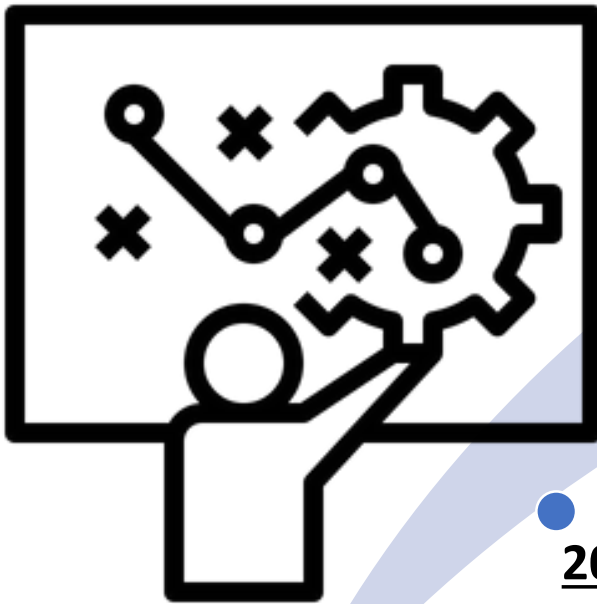
Integrated Safety Ambassador Team (I.S.A.T.)

“Collaboratively Enhancing the Community Social Safety Initiative”

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Development of I.S.A.T.



2015

Surrey RCMP
Volunteer Foot
Patrols

2016

Branded as
Business
Engagement
Safety Teams
(B.E.S.T.)

2018/2019

Community
Safety Tour's
(C.S.T.) in
Maple Ridge
& Pitt
Meadows

2021/2022

I.S.A.T. established
as first joint City &
RCMP collaborative
Volunteer Activity

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Volunteer Activities



**Integrated Safety
Ambassador Team**

Speed Watch

Cell Watch

Bike Patrol

Lock Out Auto Crime

Citizen's on Patrol

Community Events



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Type of Work

Problematic
Parks &
Trails

Purpose: *Focus on Community Engagement while promoting positive interactions with the public and increasing community partnerships*

Integrated
Safety
Ambassador
Team

Business
Outreach &
Education

Community
Events –
Roaming
Patrols



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Equipped with iPhone, iPad, radio, educational materials, stickers, tattoos, and giveaways

Branding & Uniforms

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Software & Technology



iPatrol+

Fully digital reporting generated using existing applications and software within the RCMP and City of Maple Ridge.



YourMapleRidge



Stolen Auto Recovery



Better Impact



**E-Comm
9-1-1**

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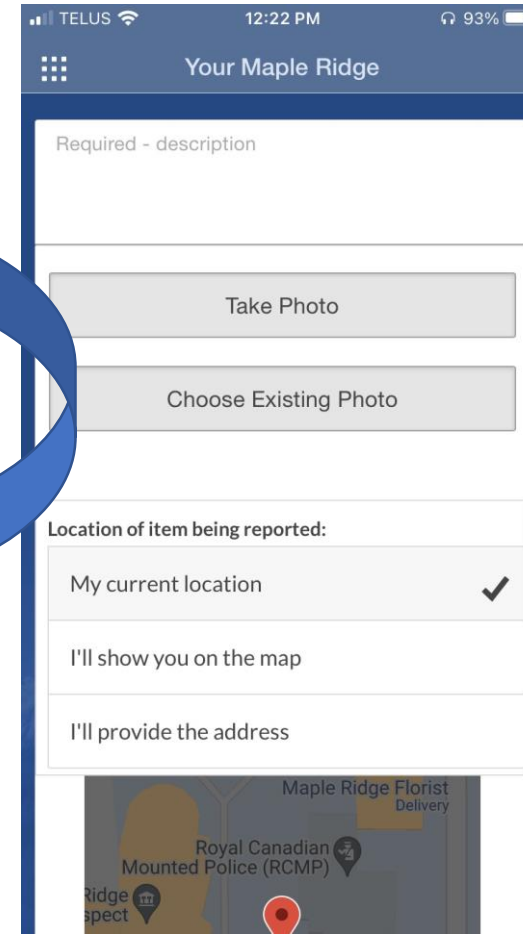
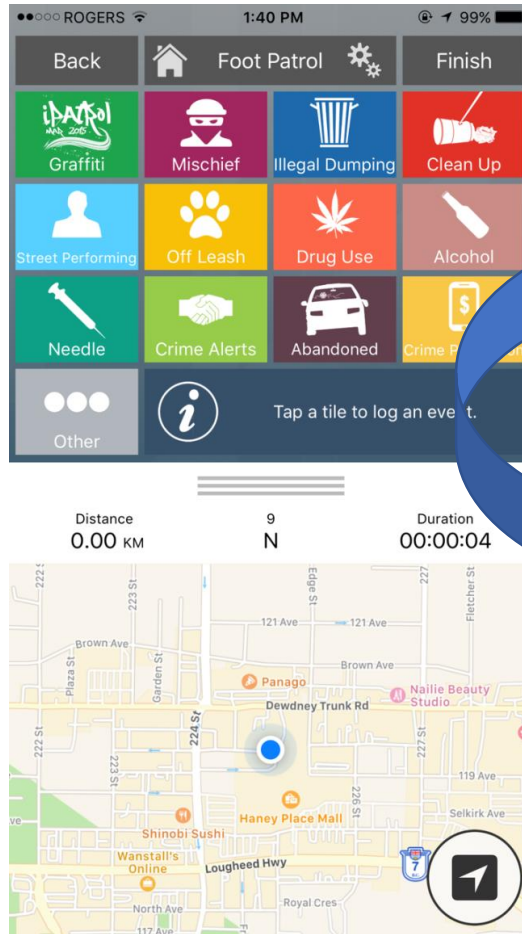
Software & Technology



iPatrol+

- Graffiti
- Mischief
- Illegal Dumping
- Drug/Alcohol Use
- Needles
- Public Interactions
- Abandoned Vehicle
- Other

- Allows Photos
- GPS Location
- Notes for each incident logged



Service Request

- Reports go directly to the City Department
- Able to track items logged by volunteers
- Get confirmation when completed

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Integrated Shift Functions



"Graffiti found on West side of PetSmart building. Submitted using Service Request App"



"Handed out Safety Bear Activity Books to family of 6 in Walmart parking lot; spoke about leaving valuables visible in the car"



"Pothole photographed and submitted using Service Request App at North Ave & 117th Ave"



"Spoke with a group of youth known to hang out at a McDonald's regularly and provided various free activities put on by Greg Moore Youth Centre & City"



"Erratic driver flew through a red light at 228th St & DTR. Called in non-emergency and provided BCLP"



"Conducted a parking lot audit in Walmart parking lot, no stolen vehicles found; 26 vehicles with visible valuables."



"Walked through Memorial Peace Park, no activity to note. Waved to some kids engaged in Parks and Rec activities"



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Software & Technology



iPatrol+ Data Report

- Generated in .pdf or excel
- Logs distance, shift time, volunteers and report details.

- Provides map of route taken (Vehicle/Bike/Foot)
- Plots a tag on the map for any logged data

Report Generated: Sep 18, 2017, 4:16 PM

Bike Patrol

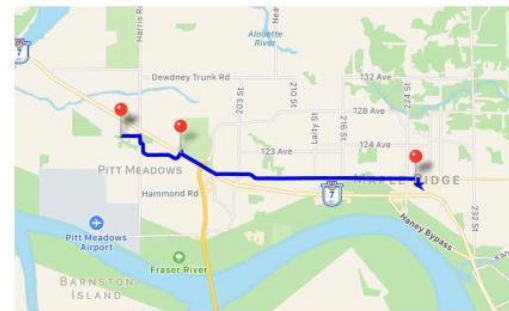
iPatrol+ Report

Type: Car Patrol

Patrol Summary

Start Time	End Time	Duration (min)
Sep 18, 2017, 2:55 PM	Sep 18, 2017, 4:16 PM	49
Start Location	End Location	Distance (km)
18645-22499 Haney Pl, Maple Ridge BC	19007 McMyn Rd, Pitt Meadows BC	8.14
Weather	Lighting	Total Events Recorded
Cloudy	Day	4
Volunteers		
Charlene Hargreaves	Blair Berkner	Clim Van Blaken

Patrol Map



Alcohol Events

Time	Address	Latitude	Longitude
Sep 18, 2017, 4:15 PM	19007 McMyn Rd, Pitt Meadows, BC	49.22973427460457	+122.8956776158164
Notes:	Group of 4 youth in the park after dark drinking. Called into non-emergency, group saw vehicle and left on foot Northbound on foot. Too dark for description.		

Illegal Dumping Events

Time	Address	Latitude	Longitude
Sep 18, 2017, 3:04 PM	18645-22499 Haney Pl, Maple Ridge BC	49.2196061685608	+122.598497079666
Notes:	Found in volunteer area. Boxes all promotional material for events dumped in area. Will advise Volunteer Programs Coordinators to contact Bylaws.		



Reckless/Impaired Driving Events

Time	Address	Latitude	Longitude
Sep 18, 2017, 4:10 PM	19671 Meadow Gardens Way, Pitt Meadows, BC	49.22612050087119	+122.8760658064137
Notes:	Blew a red light through intersection. No details of vehicle obtained.		

Speeding Events

Time	Address	Latitude	Longitude
Sep 18, 2017, 3:03 PM	18645-22499 Haney Pl, Maple Ridge BC	49.21960616856077	+122.5984970796657
Notes:	Street racing into the bus loop. Licence plate on vehicle was BBB123 2011 Dodge Charger Black 2 door. Passenger called non-emergency to make a police report.		

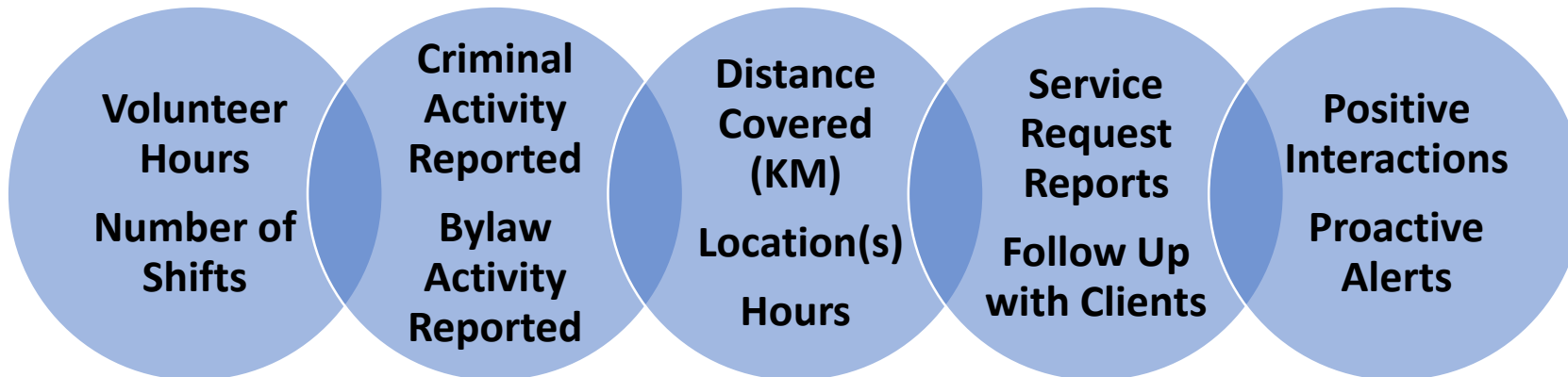
- Breakdown of events logged with photos, notes and any details specific to each item.
- Information is currently triaged to appropriate department (police, bylaws, engineering, etc.)

Phase II

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Data & Tracking



Integrated Safety Ambassador Stats

Crime Prevention Volunteers

Collaboration, accountability and new approaches to citizen safety.

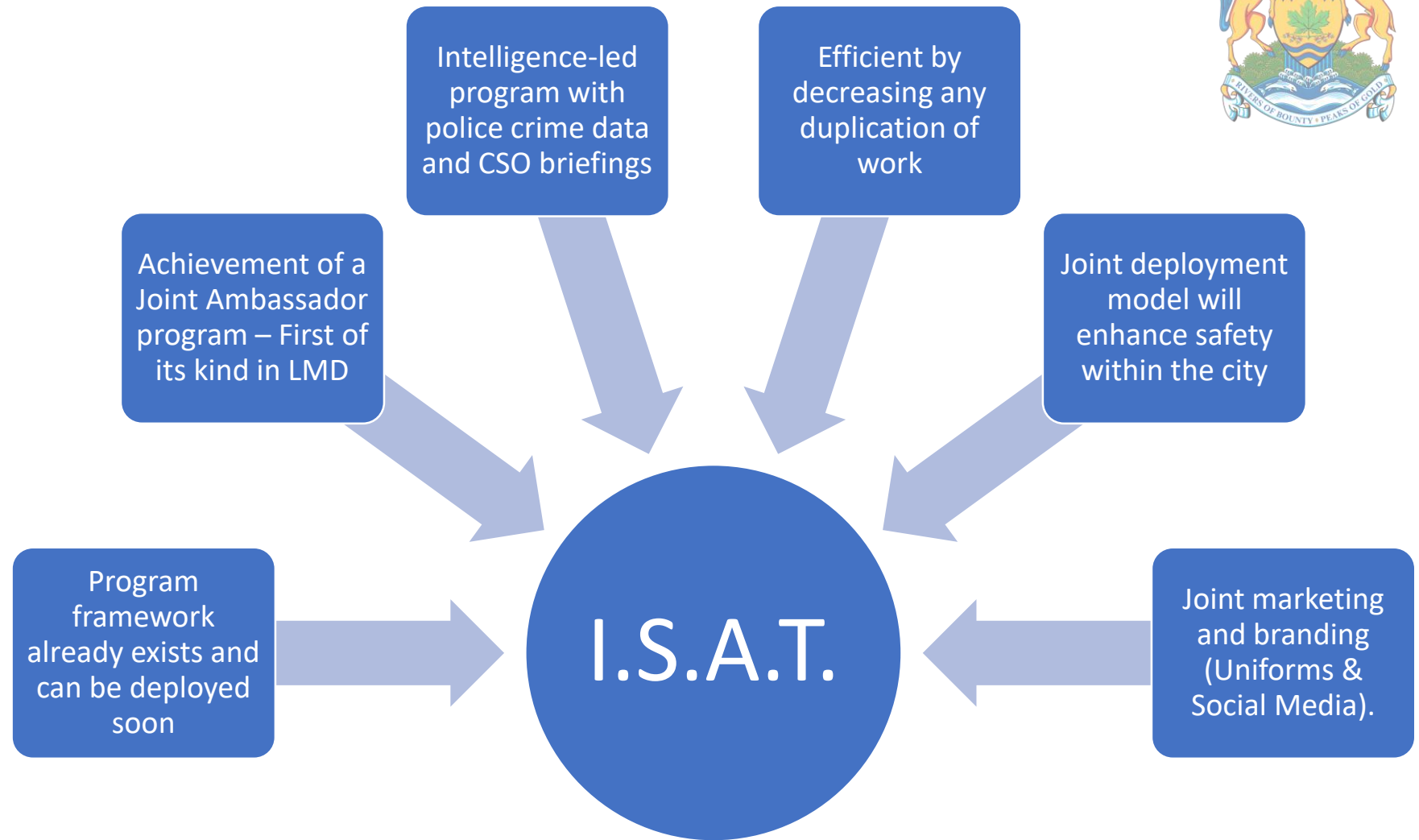
[Explore](#)

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"I.S.A.T. is numerous hours of teamwork and collaboration that will compliment the Community Social Safety Initiative (C.S.S.I.)"

Integrated Model



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Questions



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