

2022 Q1 COUNCIL STRATEGIC PLAN UPDATE



INTRODUCTION

On behalf of Council we are proud to present the highlights of the First Quarter of 2022 encompassing the progress on Council's Strategic Priorities for the City of Maple Ridge. These highlights reflect work that has occurred from January 1, to March 31, 2022.

As you read this summary, we are well into Q2 and continuing to make progress across a wide range of work to address Council's goals to create employment lands, address transportation infrastructure and ensure that we are looking to the long-term sustainability of our community.

In the coming months we will see a return to the festivals and events that we have missed over the last two years, Council looks forward to the opportunity to visit with you as everyone in the community resumes a more normal pattern of life.

On behalf of all of Council, thank you for taking the time to review this information. As always, we urge you to visit the City website to learn more about Council's Strategic Plan for the community. This information is available at mapleridge.ca/2369.

Mayor Mike Morden

COMMUNITY SAFETY

- Advancement of the Integrated Court Team which is a key component of the Community Social Safety Initiative (CSSI).
- The Hub continues to provide outreach and a point of contact for local service organizations. The Community Safety officers report a decrease in negative incidents during the time the Hub operates.
- Bylaws has implemented a Functional Assertive Situation Table (FAST) to improve communications and response among stakeholders.
- The CSSI is fast becoming a province wide standard. In Q1 our City provided advice and support to Nanaimo and Prince George with their community safety challenges.
- With COVID restrictions easing, volunteer programs with the RCMP have restarted. Programs include Citizens on Patrol, Speed Watch and the Citizen's Bike Patrol.
- The Integrated Safety Ambassador Team (ISAT) continues to work with the RCMP and Community

Safety Officers to patrol the community and interact with businesses and citizens.

- RCMP 'Project Blitz' and 'Project Core' focused on heightened patrols and interactions with downtown businesses and residents and the arrest of prolific offenders who were targeting local business.
- The City's Engineering Operations department continues the roll out of LED Street lighting to reduce the City's energy use and carbon footprint. 313 streetlights were upgraded in Q1. By the end of 2024, all street lights will be converted.
- In Q1 there were eight days with snow events and the Engineering Operations Department deployed 2,500 tonnes of salt to keep roads safe.

GROWTH

- Downtown Maple Ridge BIA hosted an information session about the TV & Film Industry to help foster new relationships and collaborations.
- Council endorsed the development of a new Parks, Recreation & Culture Master Plan that includes a public consultation to set priorities for future facility and program development.
- The Albion Community Centre is nearing completion. Paving work took place over Spring Break to reduce impacts for the adjoining elementary school.
- Work at the Silver Valley Gathering Place is nearing completion and a \$200,000 grant was received that will go to more youth-oriented amenities for the park.
- Detailed design and construction tender package for a new park in the Albion community is nearing completion with public input. Grant funding of \$500,000 will help deliver enhanced amenities for the neighbourhood.
- The Albion Park playground was renovated and expanded with a wider array of play elements for children between 2 and 12. Grant funding for this project helped enhance the new equipment offerings.
- The City is moving forward with an advanced LIDAR data set that will be merged with the City's GIS assets to help multiple departments with planning and inventory of natural assets in our City with greater precision.
- The Engineering Department is working on a residential metering on the cost/benefit of a

City-wide metering program.

- The City has obtained a commitment from TransLink to look at a traffic operations study of Golden Ears Way to look at possible corridor improvements to address current and future traffic volumes.
- The Roads Section has completed an evaluation of the road networks and is deploying a paving program that will run through Q3 of 2022.

COMMUNITY PRIDE AND SPIRIT

- Virtual celebration of the 20th Anniversary of the Greg Moore Youth Centre.
- Support provided for the return of the Home Show at Planet Ice and the Albion Fairgrounds.
- City teamed up with a number of organizations to host adaptive sports day for the community to highlight the ability of people of all abilities to play sports.
- Continued work on BC Summer Games Legacy Fund projects including equipment for selected groups and a Public Arts project for the Foundry Youth Wellness Centre.
- PRC facilities and programming access ramped up as the COVID-19 Public Health Orders have been lifted to ensure that customers can continue to live active lifestyles.

NATURAL ENVIRONMENT

- Council reviewed the Integrated Storm Water Management Plans for the South Alouette & Kanaka Creek watersheds. This work will inform future development in our community.
- Work is underway on more detailed Water management Plans for various neighbourhoods to determine how water is moving into area watersheds and the capacity of storm water systems.
- Evaluation of the City's Sanitary Sewer network has been done to determine if there is groundwater seepage into the Sanitary Sewer network. This will help in the development of plans to reduce any infiltration.
- The City's Strategic Transportation Plan has moved to Phase 3 and work is continuing to deliver an updated plan that will guide the priorities and projects for the next decade to address current and future transportation needs across various modes.

CORPORATE SERVICES

- The City's IT team have completed work to ensure the protection of the City's data and ensure that the City's data is secure and backed up across multiple sites.
- Work is underway to update key components of the City's operational software to provide better support for front line staff as they continue to work towards enhanced. customer service goals.
- Completed a migration to modern data storage solutions to improve performance and take advantage of the latest technologies for data movement and security.
- The City's Human Resources team has updated the City's telework polices to support the changing COVID-19 Public health Orders and ensure that business operations continue through various scenarios.
- Human Resources continues to work with all departments to recruit staff members to fill vacancies created by retirement, attrition and re-staffing positions in front line areas as customer interactions increase to normal levels.

CHANGES TO THE 2022 TAX NOTICE

The 2022 Property Tax Notice is simplified from previous years. The Federal Government has negotiated a new contract with RCMP members. While the Protected Services Reserve Fund was used to pay the built-up costs from when the contract negotiations started until now, a one-time increase is required to ensure the City has the necessary funding for ongoing costs for the RCMP agreement.

Council, being mindful of this extraordinary one-time increase in costs, has decided to pause the Parks, Recreation & Culture, Drainage Improvement and Infrastructure Replacement levies to reduce the City portion of your Property Tax bill.

Information on 'how your tax dollars are spent' as well as Council's 2022 Strategic Plan Update are included in the Property Tax Notice Envelope. We hope you will take a moment to review this important information.

WHAT'S ON YOUR 2022 PROPERTY TAX NOTICE

WHAT ARE YOU PAYING AND WHERE DOES THE MONEY GO?

Not all the money you pay goes to the City. Your 2022 Property Tax Notice includes assessments, fees and levies for the Province of BC, Metro Vancouver Regional District, TransLink, BC Assessment Authority and Municipal Finance Authority. This cost is summarized in the 'Total Other Government taxes' line of your notice.

You will find a 'Utility Services' section that includes a water and sewer levy for properties that receive these services. A significant portion of the water and sewer levies are transferred to Metro Vancouver to fund the regional infrastructure and operation of those services.

The funds in the 'Municipal Taxes' section go to City services, as outlined at the top of this page titled 'How Your Tax Dollars Are Spent'. There is a 'Special RCMP Contract Settlement Levy' and we direct you to the information box on the right for an explanation of this one-time levy.

2022, Harry Page, Maple Ridge, B.C., V2X 6A6
Phone: 604-467-7396 Fax: 604-467-7397
Monday-Friday 8:00 a.m. to 4:00 p.m.
Tuesdays - June only 8:00 a.m. to 8:00 p.m.

HOMEOWNER NAME
MAPLE RIDGE BC V2X 4Y9

REBUNDION		CLASS		CURR		BASIC			
R/O/R/ROLL		RATES		NO GRANT		BASIC			
PROPERTY ADDRESS		1 MAIN ROAD, MAPLE RIDGE							
PID									
COLLECTED FOR OTHER GOVS & AGENCIES									
Van Regional School Levy				0.00	0.00	2,925.48	2,925.48		
Roadside School Levy				1.0638	2,925.48	(2,925.48)	(485.00)		
Lease House Owner Grant				0.0026	392.41	392.41	392.41		
Miss Vancouver Regional District				0.2081	392.41	66.45	66.45		
SCECTA (TransLink) Transportation Improvement Fee				0.0349	66.45	6.38	6.38		
BC Assessment				0.0002	2,984.87	2,984.87	1,799.87		
Municipal Finance Authority									
TOTAL COLLECTED FOR OTHER GOVS & AGENCIES				5,122.95	5,122.95	4,522.95	4,522.95		
MUNICIPAL TAXES				2,755	71.82	71.82	71.82		
General (no insert the details)				0.0773	74.80	4,600.87	4,600.83		
Special RCMP Contract Settlement Levy									
Parcel Changes									
Total Municipal Taxes				2,755	71.82	4,600.87	4,600.83		
UTILITY SERVICES									
Water Levy									
Sewer Levy									
Blue Box Service - Residential									
Total Utility Services									
TOTAL MUNICIPAL TAXES & UTILITIES									
TOTAL CURRENT TAXES									
TOTAL TAXES DUE									

2022 PR
DUE DAY

Mailing Date

5% PENALTY IF NOT PAID
ADDITIONAL 5% PENALTY
AFTER SEPTEMBER 1, 2022

CHANGES TO THE 2022 TAX NOTICE

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HOMEOWNER NAME
MAPLE RIDGE BC V2X 4Y9

REBUNDION		CLASS		CURR		BASIC			
R/O/R/ROLL		RATES		NO GRANT		BASIC			
PROPERTY ADDRESS		1 MAIN ROAD, MAPLE RIDGE							
PID									
COLLECTED FOR OTHER GOVS & AGENCIES									
Van Regional School Levy				0.00	0.00	2,925.48	2,925.48		
Roadside School Levy				1.0638	2,925.48	(2,925.48)	(485.00)		
Lease House Owner Grant				0.0026	0.00	190.15	190.15		
Miss Vancouver Regional District				0.2081	190.15	192.41	66.45		
SCECITA (TransLink) Transportation Improvement Fee				0.0349	192.41	66.45	66.45		
BC Assessment				0.0002	0.78	66.45	6.78		
Municipal Finance Authority					2,944.87	2,914.87	1,794.87		
TOTAL COLLECTED FOR OTHER GOVS & AGENCIES					5,122.95	4,522.95	4,522.95		
MUNICIPAL TAXES					7,715.8	71.02	71.02		
(General - you insert the details)				2,7755	71.02	74.86	74.86		
Special RCMP Contract Settlement Levy				0.0773	74.86	4,669.83	4,669.83		
Parcel Changes					4,669.83				
Total Municipal Taxes					720.55	720.55	720.55		
UTILITY SERVICES					462.70	41.02	41.02		
Water Levy					41.02	7,224.27	7,224.27		
Sewer Levy					5,893.18	8,890.18	8,890.18		
Blue Box Service - Residential					4,471.97	7,887.97	7,887.97		
Total Utility Services					8,647.97	7,887.97	7,887.97		
TOTAL MUNICIPAL TAXES & UTILITIES									
TOTAL CURRENT TAXES									
TOTAL TAXES DUE									

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REBUNDION		CLASS		CURR		BASIC			
R/O/R/ROLL		RATES		NO GRANT		BASIC			
PROPERTY ADDRESS		1 MAIN ROAD, MAPLE RIDGE							
PID									
COLLECTED FOR OTHER GOVS & AGENCIES									
Van Regional School Levy				0.00	0.00	2,925.48	2,925.48		
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Lease House Owner Grant				0.0026	392.41	392.41	392.41		
Miss Vancouver Regional District				0.2081	392.41	66.45	66.45		
SCECTA (TransLink) Transportation Improvement Fee				0.0349	66.45	66.45	66.45		
BC Assessment				0.0002	0.78	0.78	0.78		
Municipal Finance Authority					2,984.87	2,984.87	1,759.65		
TOTAL COLLECTED FOR OTHER GOVS & AGENCIES					5,122.95	4,522.95	4,522.95		
MUNICIPAL TAXES					7,115.8	7,115.8	7,115.8		
(General - you insert the details)				2,757.5	7,115.8	7,115.8	7,115.8		
Special RCMP Contract Settlement Levy				0.0773	7,115.8	4,668.83	4,668.83		
Parcel Changes					720.55	720.55	720.55		
Total Municipal Taxes					662.70	40.02	41.02		
UTILITY SERVICES					1,224.27	1,224.27	1,224.27		
Water Levy					5,893.18	5,893.18	5,893.18		
Sewer Levy					4,671.97	2,987.87	2,987.87		
Blue Box Service - Residential					6,671.97	2,987.87	2,987.87		
Total Utility Services					6,671.97	2,987.87	2,987.87		
TOTAL MUNICIPAL TAXES & UTILITIES					11,800.92	11,800.92	11,800.92		
TOTAL CURRENT TAXES					11,800.92	11,800.92	11,800.92		
TOTAL TAXES DUE					11,800.92	11,800.92	11,800.92		

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HOMEOWNER NAME
MAPLE RIDGE BC V2X 4Y9

1. JURISDICTION		2. TAXES		3. CURRENT YEAR		4. PRIOR YEAR	
R/O/R/R		RATES		NO GRANT		NO GRANT	
PROPERTY ADDRESS		1 MAIN ROAD, MAPLE RIDGE					
PID							
COLLECTED FOR OTHER GOVS & AGENCIES							
Van Regional School Levy		1.0638		0.00		0.00	
Roadside School Levy		0.0026		2,925.48		2,925.48	
Lease House Owner Grant		0.2081		0.00		0.00	
Miss Vancouver Regional District		0.0349		100.15		100.15	
SCECTA (TransLink) Transportation Improvement Fee		0.0002		392.41		392.41	
BC Assessment				66.45		66.45	
Municipal Finance Authority				6.38		6.38	
TOTAL COLLECTED FOR OTHER GOVS & AGENCIES				2,984.87		2,984.87	
MUNICIPAL TAXES							
(General - you select the details)							
Special RCMP Contract Settlement Levy		2.7555		5,522.95		5,522.95	
Parcel Changes		0.0373		71.82		71.82	
Total Municipal Taxes				74.40		74.40	
UTILITY SERVICES							
Water Levy				4,668.83		4,668.83	
Sewer Levy							
Blue Box Service - Residential				720.55		720.55	
Total Utility Services				662.70		662.70	
TOTAL MUNICIPAL TAXES & UTILITIES				1,224.27		1,224.27	
TOTAL CURRENT TAXES				5,893.10		5,893.10	
TOTAL TAXES DUE				8,477.97		8,477.97	

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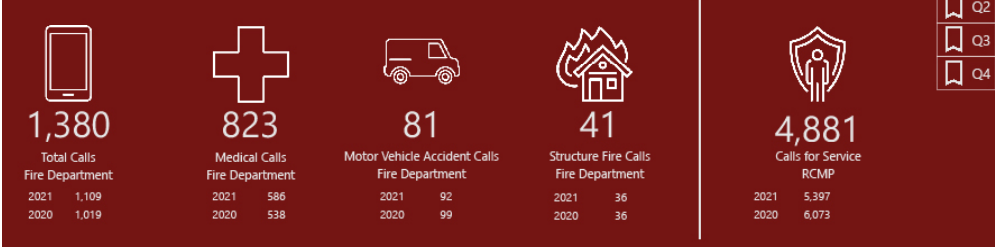
[illegible]

Note: This graphic is part of the 2022 Property Tax Notice mailer.

Q1 BY THE NUMBERS - DASHBOARD SNAPSHOTS

COMMUNITY SAFETY

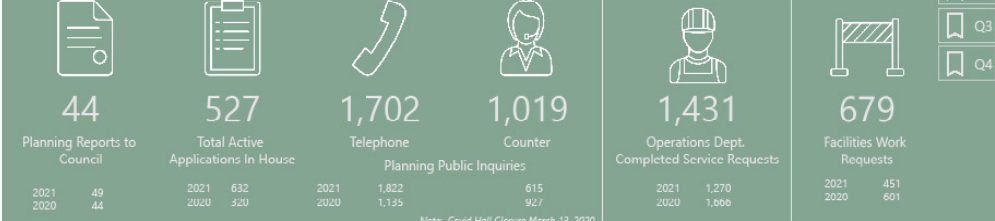
All stats displayed represent January - March 31, 2022 or the indicated year



* Some data was not collected until Q2 in previous years, data will populate upon Q2 reporting

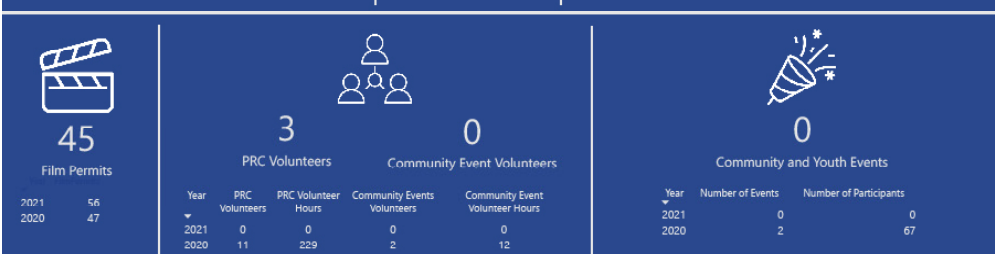
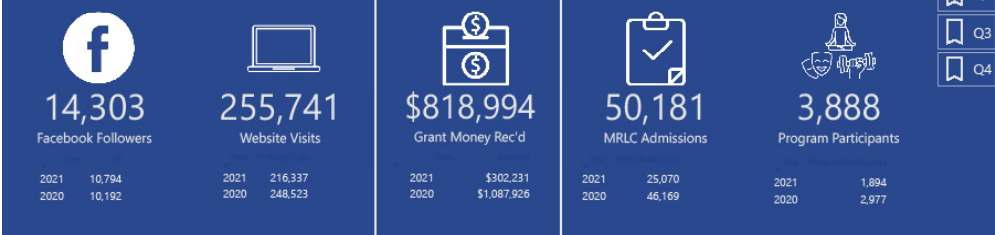
GROWTH

All stats displayed represent January - March 31, 2022 or the indicated year



COMMUNITY PRIDE AND SPIRIT

All stats displayed represent January - March 31, 2022 or the indicated year



* Due to COVID-19 many Community Events and Volunteer Activities have been temporarily suspended