

**JIBC****School of Public
Safety & Security****Emergency Management
Division****BOOK TODAY****SEE COURSE SCHEDULES ONLINE
OR CALL FOR CONTRACT TRAINING**

EMERGENCY MANAGEMENT TRAINING

EMERGENCY SOCIAL SERVICES

Emergency Social Services (ESS) is the heart of disaster response. Whether it's helping displaced families find shelter or assisting with food and clothing, ESS provides the services and support needed by those affected by a disaster.

Whether you're looking to build an ESS team or develop your team's capacity, the JIBC offers a comprehensive series of courses encompassing all areas of developing, implementing and managing an effective ESS organization:

COURSE SNAPSHOT

- Introduction to Emergency Social Services (online)
- Level One Emergency Social Services (online)
- Introduction to Reception Centres (classroom/online)
- Reception Centre Applied Training
- Introduction to Group Lodging (classroom/online)
- Group Lodging Applied Training
- Registration and Referrals
- Resource Acquisition
- Managing Walk-in Disaster Volunteers
- Public Safety Lifeline Leadership
- Emergency Social Services Site Management
- Managing Volunteer Programs
- Emergency Social Services Director

- Setting up a reception centre
- Managing group lodging
- Acquiring and managing food and clothing
- Coordinating registration and referrals
- Becoming an effective leader and ESS Director
- Setting up volunteer programs and managing walk-in volunteers
- Providing documentation and administrative support

OTHER ONLINE ESS RESOURCES

- ESS BCERMS Presentation
- Reception Centre and Group Lodging Videos
- ESS Documentation Unit Explained Video Trilogy



LEADING ACADEMIC AND PROFESSIONAL PROGRAMS

- Emergency Management Certificate
- Emergency Management Exercise Design Certificate
- Diploma in Emergency and Security Management
- Bachelor of Emergency and Security Management Studies

FLEXIBLE DELIVERY OPTIONS

- Customized and contract training at your location
- Tuition-based courses
- Online and distance education

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JIBC

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EMERGENCY SOCIAL SERVICES COURSES

Choose from a series of highly participatory classroom-based courses where you will have the opportunity to apply skills and learning. Most of our courses are available for delivery at your location – anywhere, anytime.

Introduction to Emergency Social Services (Available online)

Explore both the Emergency Social Services (ESS) program in British Columbia as well as personal preparedness for ESS responders.

Level One Emergency Social Services (Available online)

This course supports community ESS teams or other designated service providers by preparing new responders to respond to a level one ESS event.

Introduction to Reception Centres (Available online)

Explore services and functions of a reception centre and gain the knowledge and skills required to work in a one.

Reception Centre Applied Training

Apply Reception Centre skills and practices in a mentored functional exercise.

Introduction to Group Lodging (Available online)

Learn how to adapt facilities to shelter-style accommodation for people displaced during a disaster. Explore operations tasks and gain the knowledge and skills required to work in a group lodging facility.

Group Lodging Applied Training

Practice key basic GL tasks by responding to a mock emergency affecting a community.

Registration and Referrals

Learn the process for registering evacuees and providing them with referrals for food, clothing and lodging. Basic interviewing skills will also be explored.

Resource Acquisition

Explore the responsibilities for acquiring and managing food, clothing and lodging resources for evacuees. Learn how to identify essential resources, set up agreements with suppliers prior to an emergency, and access, distribute and track these resources during an emergency.

Managing Walk-in Disaster Volunteers

In this highly participatory course, learn how to manage large numbers of untrained walk-in disaster volunteers and actually set up a volunteer services centre.

Public Safety Lifeline Leadership

Learn the fundamental components of effective leadership and gain skills that can be applied to any Public Safety Lifeline leadership role.

Emergency Social Services Site Management

Learn the roles and responsibilities of the Emergency Social Services Management Team and perform relevant activities and processes.

Managing Volunteer Programs

Explore the fundamentals of volunteer management, including recruiting, managing and retaining volunteers.

Emergency Social Services Director

Learn the day-to-day and emergency response roles and responsibilities of the Emergency Social Services Director. Following an overview of the ESS program, explore the organizational structure and functions of the ESS team as well as the relationships between ESS and other emergency management organizations.

FROM CANADA'S LEADING PUBLIC SAFETY EDUCATOR

The Justice Institute of British Columbia (JIBC) is Canada's leading public safety educator – a dynamic post-secondary institution recognized nationally and internationally for innovative education in the areas of justice and public safety. The JIBC offers a range of applied and academic programs (certificates, diplomas, and degrees) that span the spectrum of safety – from prevention to response and recovery.

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