

# POLICIES AND PROCEDURES

---

Ridge Wilderness Adventures

## **Individual Bookings:**

### **Booking + Deposit Information**

A 50% deposit per person is required in order to secure your program/program date. This deposit is re-fundable, less a 10% booking fee, up to 15 days prior to the program date. Rescheduling must be approved by our office, and notice must be given 14 days prior to the program date.

If a participant is unsuccessful during any of our courses, we do offer a one-time re-take of the course, free of charge during any of our public courses, at the discretion of the instructor. Private make up sessions are available for a fee.

### **Waivers**

Waivers will be required for all participants in order to take part in any of our programs. Waivers can be brought on the day of the course to give to your instructor/guide or they can be sent via email to our office (info@exploreridge.com) For a list of waivers, please visit our website.

### **Gear, Equipment and Clothing**

Participants are required to bring all gear/equipment listed on our gear lists. Please contact the office if you are unable to obtain these items, or if you require rentals.

Duke of Edinburgh Participants: please note that if you arrive without the required gear/equipment you will be sent home and your trip fees are non-refundable. Any participants picked up late from a trip will be charged \$30 for every 30 minutes.

### **Weather**

Ridge runs our trips rain or shine. However, Ridge and their staff reserve the right to postpone or alter any trip if, in our discretion, the weather conditions are deemed "unsafe". If Ridge needs to postpone a trip, we will work with you to find suitable alternate dates that work for both parties.

### **Behavior**

Ridge and its staff reserve the rights to cancel a trip and/or remove a participant if, in the opinion of Ridge and/or it's staff member, the behavior of a participant or participants makes the trip unsafe. This decision is 100% at the discretion of our staff members and no refunds will be provided in this situation. If there is a cost associated with removing the participant(s) due to behavior, that cost will fall to the participants, the parent or guardian, or the organizer. Ridge Wilderness Adventures will not cover these costs.

### **Medical**

14 days prior to the program, please inform Ridge if you or any member of your group have medical conditions, dietary restrictions, allergies, or any significant injuries. If you have any questions about any of these policies, please do not hesitate to ask at the time of booking.

# POLICIES AND PROCEDURES

---

Ridge Wilderness Adventures

## **Group Bookings:**

### **Booking + Deposit Information**

A 50% deposit per person is required in order to secure your program/program date. This deposit is re-fundable, less a 10% booking fee, up to 30 days prior to the program date. Rescheduling within those 30 days must be approved by our office.

If a participant is unsuccessful during any of our courses, we do offer a one-time re-take of the course, free of charge during any of our public courses, at the discretion of the instructor. Private make up sessions are available for a fee.

### **Group Numbers:**

The booking policy for groups is the same as above. However, **Ridge requires final numbers 14 days prior to the program date**. There is room for a 10% decrease in numbers from your original booking up until 48 hours prior to the program date.

### **Overnight Group Numbers**

Overnight Programs – participant numbers can change up to 30 days prior to the program. At this point, participant numbers are firm and billed accordingly, unless the group numbers increase.

### **School/Youth Groups:**

Youth pricing is discounted and set for youth only and does not apply to groups of 25% or more adults. If your group shows up and there are more than 25% adults in your group, you will be charged the full price for each adult attending the trip.

### **Waivers**

Waivers will be required for all participants in order to take part in any of our programs. Waivers can be brought on the day of the course to give to your instructor/guide or they can be sent via email to our office (info@exploreridge.com) For a list of waivers, please visit our website.

### **Gear, Equipment and Clothing**

Participants are required to bring all gear/equipment listed on our gear lists. Please contact the office if you are unable to obtain these items, or if you require rentals.

Duke of Edinburgh Participants: please note that if you arrive without the required gear/equipment you will be sent home and your trip fees are non-refundable. Any participants picked up late from a trip will be charged \$30 for every 30 minutes.

### **Weather**

Ridge runs our trips rain or shine. However, Ridge and their staff reserve the right to postpone or alter any trip if, in our discretion, the weather conditions are deemed “unsafe”. If Ridge needs to postpone a trip, we will work with you to find suitable alternate dates that work for both parties.

**Behavior**

Ridge and its staff reserve the rights to cancel a trip and/or remove a participant if, in the opinion of Ridge and/or it's staff member, the behavior of a participant or participants makes the trip unsafe. This decision is 100% at the discretion of our staff members and no refunds will be provided in this situation. If there is a cost associated with removing the participant(s) due to behavior, that cost will fall to the participants, the parent or guardian, or the organizer. Ridge Wilderness Adventures will not cover these costs.

**Medical**

14 days prior to the program, please inform Ridge if you or any member of your group have medical conditions, dietary restrictions, allergies, or any significant injuries. If you have any questions about any of these policies, please do not hesitate to ask at the time of booking.

---

Please either sign below indicating that you have read and agree to the policies and procedures and email the form back to [info@exploreridge.com](mailto:info@exploreridge.com) OR you may send an email to [info@exploreridge.com](mailto:info@exploreridge.com) stating that you "have read and agree to the policies and procedures for Ridge Wilderness Adventures"

Signature \_\_\_\_\_

Date \_\_\_\_\_

# Ridge Wilderness Adventures Ltd. – WAIVER

## RELEASE OF LIABILITY, WAIVER OF CLAIMS, AND ASSUMPTION OF RISKS AGREEMENT

**BY SIGNING THIS DOCUMENT YOU WILL WAIVE OR GIVE UP CERTAIN LEGAL RIGHTS INCLUDING THE RIGHT TO CLAIM COMPENSATION OR SUE SHOULD YOU BE INJURED.**

**PLEASE READ CAREFULLY!**

Initial:

**TO:** Ridge Wilderness Adventures Ltd. and its directors, managers, officers, employees, volunteers, agents, representatives, contractors, subcontractors, the owner's of facilities where Activities are held, successors and assigns (hereinafter collectively referred to as "THE RELEASEES").

**DEFINITION** – This agreement shall apply to all activities, events or services provided, arranged, organized, sponsored or authorized by the Releasees, including but not limited to: canoeing, camping, hiking, meals, swimming, instructional sessions, first aid training, activities and games, day tours, multi-day trips, transportation or travel by motorized boat, loading and unloading of boats, transportation or travel to and from locations used for the Activities; (hereinafter referred to as "the Activities").

### ACKNOWLEDGEMENT – SAFETY

I acknowledge that the risk of injury from the Activities is significant, including the potential for permanent paralysis and death, and while particular rules, equipment, and personal discipline may reduce this risk, the risk of serious injury and death does exist. I acknowledge that I have been advised to wear a personal flotation device at all times while in a canoe.

**ASSUMPTION OF RISKS** – I am aware that participation in the Activities involves risks, dangers and hazards including, but not limited to: slips and falls while boarding or disembarking from the canoe or motorized boat; overturning of the canoe; hypothermia due to exposure to very cold water; drowning; variation in the water conditions, surfaces and currents, including high waves, tides and river currents; changing and inclement weather conditions including storms, high wind and lightening; collision with rocks, trees, logs, deadfall, boating equipment and other canoes, or motorized boats; equipment failure; accidents that occur while hiking and camping including steep slopes in their natural state that may contain many obstacles and hazards, and terrain that may not have been traveled on or climbed before and is not regularly patrolled or inspected; variation in the terrain including holes, depressions, loose gravel, rocks, mud, roots, seaweed, algae, barnacles, forest deadfall, rocks, or other natural or man-made objects on or adjacent to the trails; integrity of man-made structures including tent platforms, benches, tables, toilets; burns from fire, stove or hot liquid; minor injuries such as slivers, cuts and bruises; infection from open wounds; inability to obtain emergency medical assistance due to remoteness of locations; encounters with wild and domestic animals, becoming lost or separated from one's guide/instructor, or party; failure to act safely or within one's ability or to stay within designated areas; and negligence of other persons. I AM AWARE THAT ONE OF THE RISKS, DANGERS AND HAZARDS OF THE ACTIVITIES IS NEGLIGENCE ON THE PART OF THE RELEASEES, INCLUDING THE FAILURE OF THE RELEASEES TO SAFEGUARD OR PROTECT ME FROM THE RISKS, DANGERS AND HAZARDS OF THE ACTIVITIES, SOME OF WHICH ARE REFERRED TO ABOVE. I FREELY ACCEPT AND FULLY ASSUME ALL SUCH RISKS, DANGERS AND HAZARDS AND THE POSSIBILITY OF PERSONAL INJURY, DEATH, PROPERTY DAMAGE OR LOSS RESULTING THEREFROM.

**RELEASE OF LIABILITY, WAIVER OF CLAIMS AND INDEMNITY AGREEMENT** – In consideration of the Releasees allowing me to participate in the Activities and permitting my use of their equipment, if any, and for other good and valuable consideration, the receipt and sufficiency of which is acknowledged, I hereby agree as follows:

- 1. TO WAIVE ALL CLAIMS that I have or may in the future have against the Releasees and TO RELEASE THE RELEASEES FROM ANY AND ALL LIABILITY for any loss, damage, expense or injury including death, that I may suffer, or that my next of kin may suffer as a result of my participation in the Activities, DUE TO ANY CAUSE WHATSOEVER, INCLUDING NEGLIGENCE, BREACH OF CONTRACT OR BREACH OF ANY STATUTORY OR OTHER DUTY OF CARE, INCLUDING ANY DUTY OF CARE OWED UNDER THE OCCUPIERS LIABILITY ACT, R.S.B.C 1996, c.337, ON THE PART OF THE RELEASEES AND INCLUDING THE FAILURE ON THE PART OF THE RELEASEES TO SAFEGUARD OR PROTECT ME FROM THE RISKS, DANGERS AND HAZARDS REFERRED TO ABOVE.**
2. TO HOLD HARMLESS AND INDEMNIFY THE RELEASEES from any and all liability for any property damage or personal injury to any third party resulting from my participation in the Activities.
3. This Agreement shall be effective and binding upon my heirs, next of kin, executors, administrators, assigns and representatives, in the event of my death or incapacity.
4. This Agreement and any rights, duties and obligations as between the parties to this agreement shall be governed by and interpreted solely in accordance with the laws of the Province of British Columbia and no other jurisdiction.
5. Any litigation involving the parties to this Agreement shall be brought solely within the Province of British Columbia and shall be within the exclusive jurisdiction of the Courts of the Province of British Columbia.

Please turn over for Page 2

Page 2 Ridge Wilderness Adventures Ltd. Waiver

- 6. I am responsible for all costs of rescue or medical attention rendered to me, or for my benefit, arising from the Activities and I indemnify and hold harmless the Releasees from any and all liability in respect of any and all such costs.
- 7. I acknowledge that while participating in the Activities the Releasees may capture my image through video or photography or any other technological means (the "Photo"). I agree to allow them to take my Photo and permit them to use it in any form and for any purpose and forever release and indemnify them from any liability for the use of such Photo. I acknowledge that they will own the copyright and right to re-use such photo without my right to examine or approve the products and publications that contain the Photo.

MARINE LIABILITY ACT – The Marine Liability Act, S.C. 2001, c. 6, may limit the liability of the Releasees in the event of an accident resulting in injury or death.

In entering into this Agreement, I am not relying on any oral or written representations or statements made by the Releasees with respect to the safety of the Activities, other than what is set forth in this Agreement.

**I CONFIRM THAT I HAVE READ AND UNDERSTOOD THIS AGREEMENT PRIOR TO SIGNING IT, AND I AM AWARE THAT BY SIGNING THIS AGREEMENT I AM WAIVING CERTAIN LEGAL RIGHTS WHICH I OR MY HEIRS, NEXT OF KIN, EXECUTORS, ADMINISTRATORS, ASSIGNS AND REPRESENTATIVES MAY HAVE AGAINST THE RELEASEES.**

\_\_\_\_\_  
PARTICIPANT'S SIGNATURE

\_\_\_\_\_  
WITNESS

\_\_\_\_\_  
PRINT NAME CLEARLY

Date Signed: \_\_\_\_\_

Address: _____			
Street	City	Prov/State	
Country	Code	Telephone	

**Parental Consent Addendum for Minors**

**This portion is to be filled out for any participant under the age of 19, and is signed in conjunction with the rest of the Waiver. It serves to indicate that the child and parent/guardian are aware of the risks involved in participating in this event and agree that the child will be responsible for their own safety.**

The Releasees hereby permit the child to participate in the Activities, on the following terms and conditions:

- 1. I, the undersigned give permission for my child/children to participate in the Activities. I recognize the physical risks and hazards of the Activities. I acknowledge that there is, at all times, a risk of serious injury and I agree that my child is responsible for any injury or loss which they might receive while participating in the Activities.
- 2. I release and hold harmless the Releasees, of responsibility for any claims, demands, actions and costs which might arise out of my child's participation.
- 3. If any term herein shall be deemed invalid or unenforceable, the remaining clauses shall not be affected and shall be valid to the fullest extent permitted by law.
- 4. I agree that this Agreement shall in all respects be governed by and interpreted in accordance with the laws of the Province of British Columbia and other governing bodies in this province.

Signed this \_\_\_\_\_ day of, \_\_\_\_\_ 20 \_\_\_\_\_

Child's Name: \_\_\_\_\_ Age: \_\_\_\_\_

Child's Signature: \_\_\_\_\_

Parent/Guardian Name: \_\_\_\_\_

Parent/Guardian Signature: \_\_\_\_\_

Witness Name: \_\_\_\_\_

Witness Signature: \_\_\_\_\_