



I want to connect my residential property to the municipal water system.

What do I need to know? What do I need to do?

- The City of Maple Ridge Water Utility connects single family residential properties to the municipal water system on an estimated cost basis.
- A water connection estimate application form is available on our website, www.mapleridge.ca, or by calling the Engineering Division at 604-467-7339.
- At the time of application submission, the applicant will be required to identify what size connection you require and the location of where you would like the service. City staff will provide an estimate for the installation of the requested service, as outlined in the Maple Ridge Water Servicing Bylaw 6002-2001.
- If applicable, prior to a new water service installation, the applicant must apply for an existing water disconnection for the existing water service to the subject property.
- Where the municipal water system does not immediately front a property, you may work with the Engineering Department to determine the closest water main location and apply to extend it to the property. All costs for extending a water main are at the applicant's expense. Please note, extensions may not be permitted in all circumstances given site conditions.
- If requesting a service connection larger than 38 mm (1.5"), you will be required to provide the following:
 - A site development plan outlining the scope of work and showing design location and details.
 - Calculations from the applicant's engineer or plumber completed in accordance with the current edition of the BC Plumbing Code. The calculations will determine if the larger size is necessary to meet the requirements for residential water usage.
- The Engineering Division will provide you an estimate in writing, by email. Estimates are valid for 180 days (6 Months). Following the six months period, the estimate is no longer valid and will be reviewed.
- If you wish to proceed with your new water connection you will be required to pay the estimated amount before the work is scheduled.
- As outlined in the Maple Ridge Water Servicing Bylaw 6002-2001 Bylaw, all new water connections will receive a water meter.
- After plumbing permit issuance, you are responsible for hiring a private contractor for plumbing services, to dig a trench and bring a water line from the building location to the property line. Permit fees are at your expense.
- When the on-site work is complete, the trench from the building to the property line must remain open. You will be required to contact the Maple Ridge Building Department to book an inspection, prior to connecting your onsite plumbing to your new service and the water being turned on by municipal forces.

Questions about connecting to the municipal water system?

Contact the Engineering Department at 604-476-7339.
Hours of Operation: Monday through Friday, 8:00am to 4:00pm.